

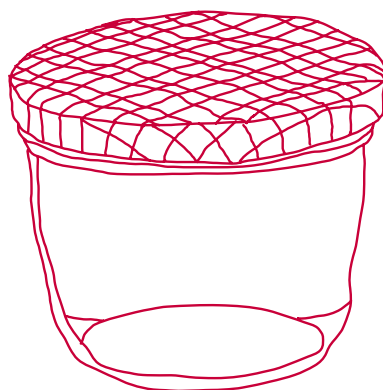
Dealer manual
Version V19



Quooker®



Dealer manual



Foreword

Since Quooker was founded, we have been working to create high-quality, innovative and durable products. We are proud of our carefully cultivated brand and are very happy that you as a dealer want to distribute our products. To help you do this, we have developed this special dealer brochure. We hope that the information in this brochure prepares you for every eventuality and enables you to give your customers all the information they need. If you still have any questions after reading this brochure, please do not hesitate to contact us! Your Quooker Account Manager is always happy to help.

We wish you lots of luck with your Quooker sales!

With kind regards,
Walter Peteri

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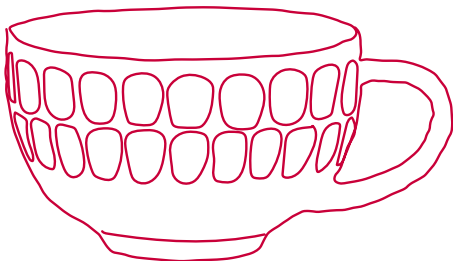
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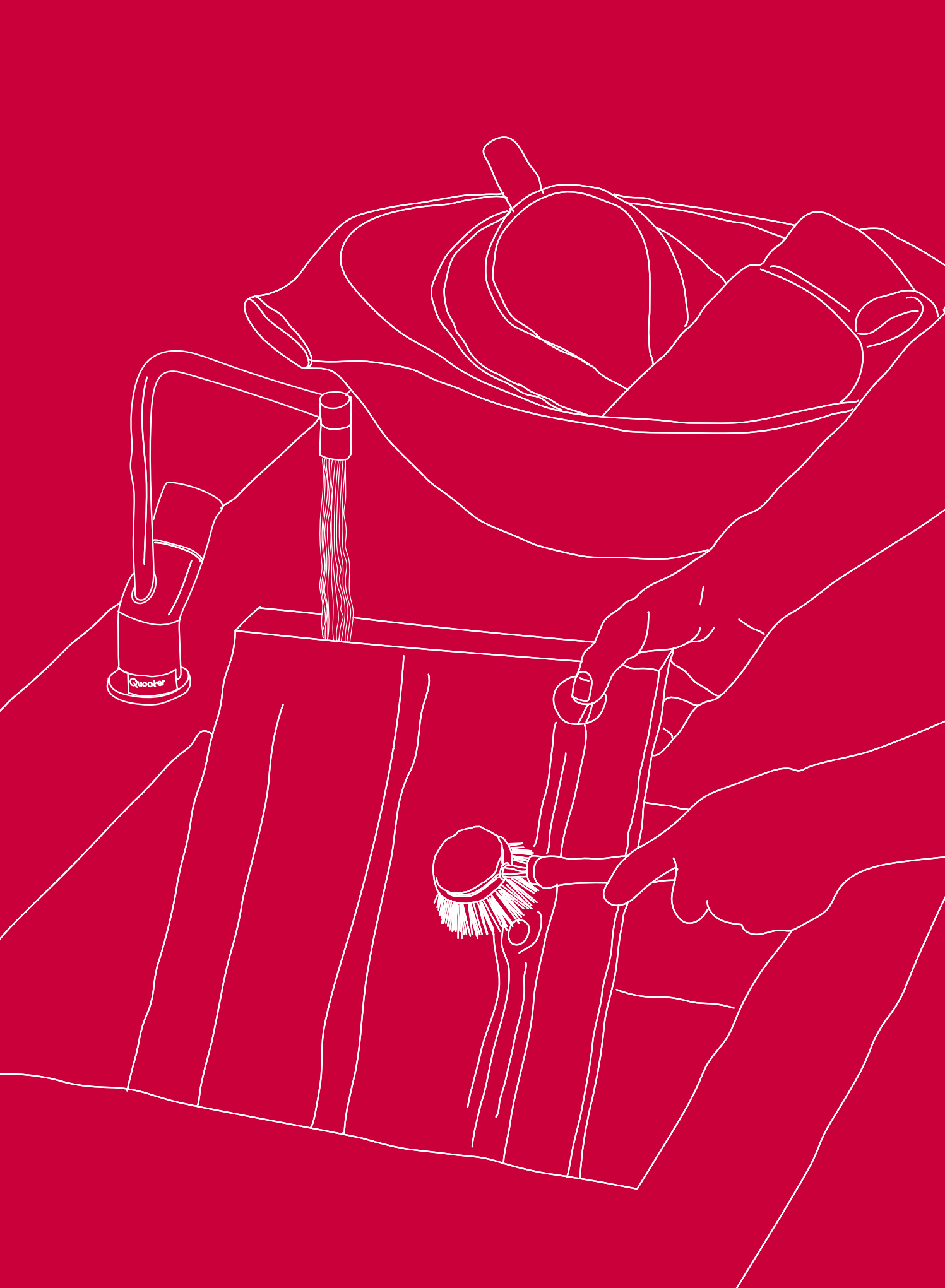
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Quooker

The tap that does it all

Uses

The advantages of a Quooker

Quooker history

The tap that does it all

Quooker provides your customers with 100 °C boiling, chilled and sparkling water. Here's how.

Quooker tank

Every Quooker system consists of a small tank in the kitchen cupboard that is linked to the boiling water tap on the worktop. This tank acts like a vacuum flask connected to the water mains. The air in the insulated wall is so thin that the heat is unable to escape. It therefore takes very little energy (just 10 watts) to store the water in the tank at 108 °C. Although it is stored at 108 °C the water does not actually boil as it is held under pressure. The water only starts to boil at 100 °C when it hits the atmosphere on exiting the tap. While boiling water is flowing out of the tap, the fresh water immediately flows into the tank. The cold water does not mix with the 108 °C water until it reaches the higher temperature. This guarantees every delivery is fresh.

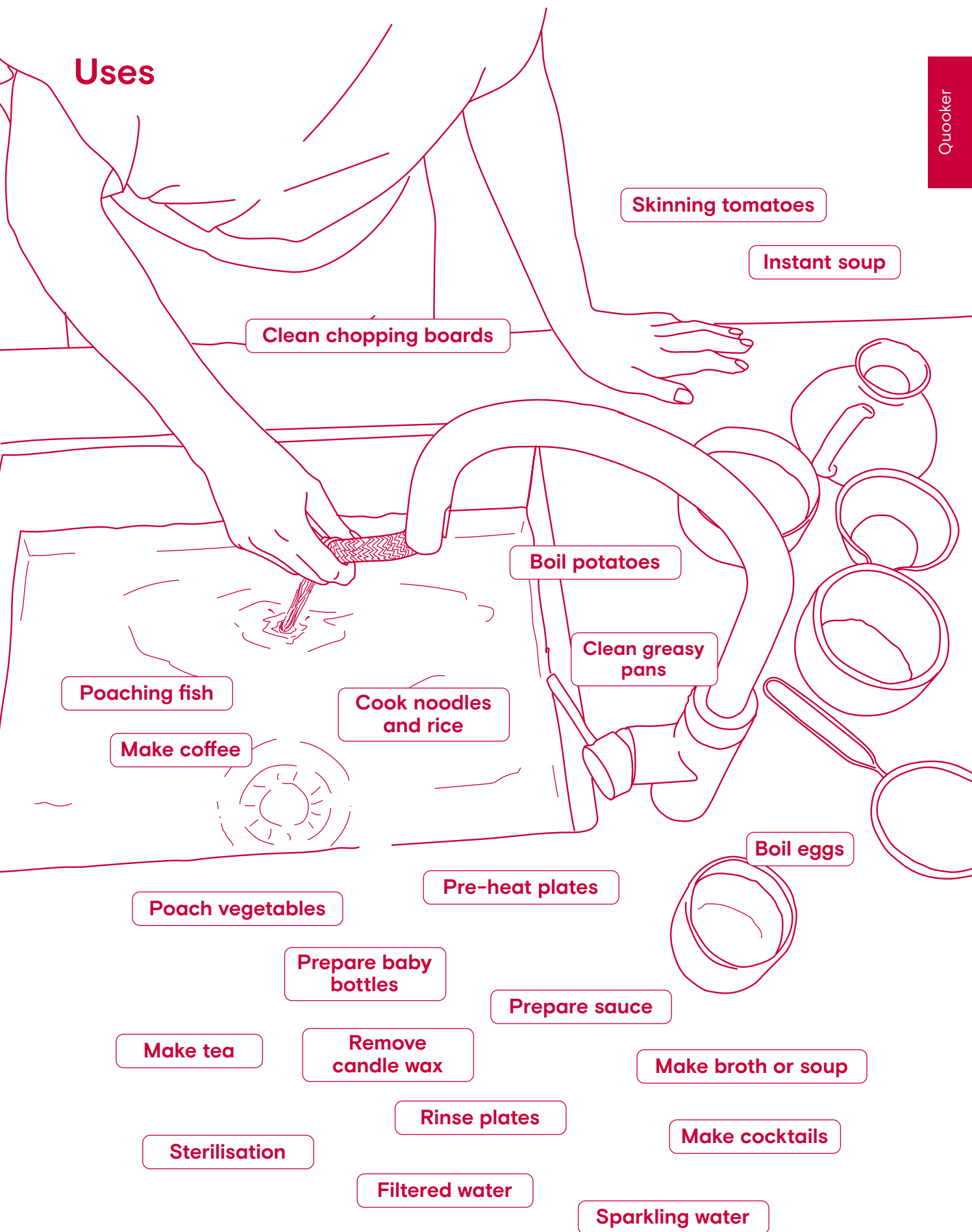
Different tanks

Quooker has developed a range of different tanks: the PRO3 and PRO7 offer instant boiling water and the COMBI offers instant boiling and hot water from a cold feed only. They all have the patented high-vacuum insulation, which keeps the water at the right temperature in the most energy efficient way. The standby power consumption is as little as three pence a day.

Chilled and sparkling water

With the CUBE you get chilled and sparkling water from the Quooker tap. Enjoy a glass of pure, sparkling drinking water in no time. Or make the tastiest lemonades and cocktails yourself. The CUBE is placed in the kitchen cupboard next to the tank, and has a filter that purifies the water. The CUBE has a CO₂ cylinder which allows you to dispense 60 litres of chilled sparkling water per cylinder, straight from your Quooker tap.

Uses

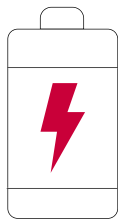


The advantages of a Quooker



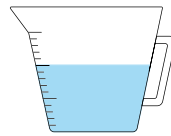
Safe

With a Quooker it's impossible to turn the boiling water on accidentally. It requires a double-push and turn on an inconspicuous ring mechanism, which is completely separate from the regular cold and hot. The water is injected with air, and so is a fine spray which ensures the avoidance of accidental scalds or burns. Quookers have a double insulated spout, and so are cool to the touch, unlike kettles. Last but not least, you cannot accidentally knock, tip or 'spill' a Quooker as one can with a kettle or pan of boiling water.



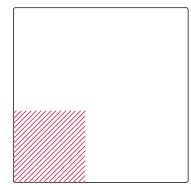
Energy efficient

Anyone who needs boiling water several times a day will not use more energy with a Quooker than with a kettle. With a Quooker COMBI tank (which provides both boiling and hot water all from a cold feed), you can even save energy. This is the first 'boiler' in the world with high-vacuum insulation, using 50 percent less energy than a household boiler. As the most energy-efficient hot water supply for the kitchen, the Quooker COMBI has an energy rating of A. Make your purchase even more sustainable by adding a Quooker CUBE that makes plastic water bottles redundant.



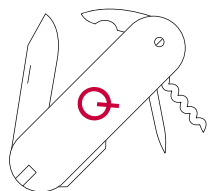
Water efficient

We all know it's important to be economical with water and yet, so many households unnecessarily waste it both in small amounts – for example if you boil twice as much water as you need – and also in larger amounts, when you let the tap run for a while until the water heats up. A Quooker helps you prevent water waste. With a Quooker CUBE, which also dispenses cool sparkling and filtered water, you also save on plastic water bottles!



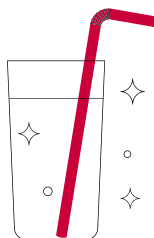
Space saving

Do you have a small kitchen? A Quooker saves precious space on your worktop. The space occupied by a kettle can be freed up to slice, knead and chop. And because the tank is so compact, there's still usable space under your worktop or in your kitchen cupboard.



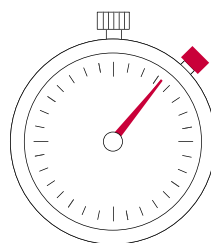
Versatile

A Quooker is a kitchen appliance that can be used for a multitude of tasks. Whether it's making tea or coffee, blanching vegetables, sterilising baby bottles or even cleaning dirty pans, the Quooker can do it all! With the Quooker Flex, which is equipped with an extendable hose, rinsing your sink or cleaning that chopping board just became even easier. The Quooker is also a great choice if you're looking to maximise worktop space and be rid of unsightly wires!



Tasty

How does it taste? Well.. An active carbon filter in the tank purifies every delivery of boiling water. Furthermore, because the tank stores water under pressure at a temperature of 108 °C it remains constantly fresh. This technology keeps the water hot without needing to use much energy, which translates to very minimal running costs. The Quooker CUBE is fitted with a Hollow Fibre and Active Carbon filter that removes any bacteria from the water, giving you instantly chilled, fresh water every time.



Time saving

The average person spends four months of their life waiting for a kettle to boil – but with Quooker, you'll never have to wait for your kettle to boil again! Once installed, the Quooker will undoubtedly become your most used appliance in the kitchen. As the boiling tank is constantly replenishing, you'll always have instant, fresh boiling water on tap. With our CUBE accessory, you will also have filtered chilled and sparkling water at your fingertips, meaning less supermarket trips for bottled water!

Quooker history

Quooker's story started in 1970. Rotterdam-born founder Henri Peteri was working at Unilever in the 1970s as part of the development team that invented instant soup. He believed that waiting for the kettle to boil meant that the soup was not truly instant. Born from his exasperation of waiting was the gem of an idea: instant boiling water, on tap. Peteri left Unilever and worked tirelessly in his basement to engineer a tap that could dispense instant, true 100 °C water. Yet it wasn't until the early 1990s that the first Quooker tap was ready to be commercially launched in the Netherlands. Now, Quooker produces over 200,000 Quookers a year, and there are over 1 million in use throughout Europe and the UK. The Peteri brothers always aimed to produce the most sustainable, energy-efficient and high-quality product. Now they head an internationally successful company. But, continuing in the spirit of their late father, they are still innovating.

1970 – 1973

Despite his immense drive, Henri Peteri didn't manage to get any further than the prototype stage after several years of hard work. The appliance was hard to sell and broke down regularly.



1985

After completing his studies, Henri's son Niels began working in his father's cellar. The idea became a product and the Quooker was born.



1970 – 1976

The users of the prototypes were extremely enthusiastic. Those who had a Quooker could no longer do without it.



1978

Prototype. IDEI design; the designers of the first Renault Espace.



1988

First set produced by Niels Peteri – 100 pieces.



1992

The Quooker Basic was launched in 1992. This was the first in a series of taps designed by Niels Peteri. The Classic followed in 1997, the Design in 1998 and the Modern in 2005.



2019

With the CUBE you can also dispense filtered chilled and sparkling water.

1993

Along with his son Walter, also a law graduate, the product was launched commercially.



2007

Henri Peteri died in 2007. During the last years of his life, he kept a low profile in the family business. What he considered to be his greatest achievement was that the three of them (Walter, Niels and himself) had worked so well together.



2010

Introducing the Twintaps, a boiling water and mixer tap in the same design.

2000

The Quooker VAQ was launched in 2000. VAQ denotes the tank's revolutionary high-vacuum insulation. This insulation technology makes the Quooker highly energy-efficient and compact, so that it can be easily fitted even in kitchens that have drawer units.



2018

Introducing the Flex. Another new function for our boiling water tap: a flexible hose for hot and cold water.



2023

Introduction of the Front tap. A new design that fits seamlessly in the Quooker family. With the Front you can dispense cold, warm, boiling and with the CUBE also chilled and sparkling water, all from one tap.





Collection

Overview of models

Overview of tanks

Tank selection table

How the tanks work

**Quooker water
tastes better**

CUBE

Overview of models

Quooker delivers the tap and tank as a set. All taps are interchangeable with any type of tank. There are 7 types of tap in the collection: Front, Flex, Fusion, Classic Fusion, and Nordic Twintaps with mixer and boiling-water functionality. And the Nordic single taps and Classic Nordic single taps which provide boiling water.



Front



Flex



Fusion Round



Fusion Square



Classic
Fusion Round



Classic
Fusion Square

Nordic Round
Twintaps



Nordic Square
Twintaps



Nordic Round
single tap



Nordic Square
single tap



Classic
Nordic Round
single tap

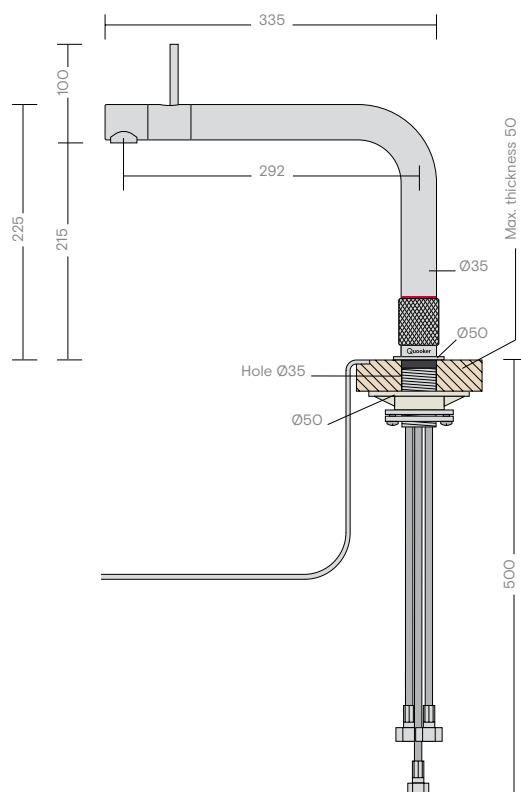


Classic
Nordic Square
single tap



Front

The boiling-water tap and mixer tap are combined in the Front.
Manufactured with a childproof double push-and-turn handle. Click the handle once to dispense chilled water and twice for sparkling water.



Finishes



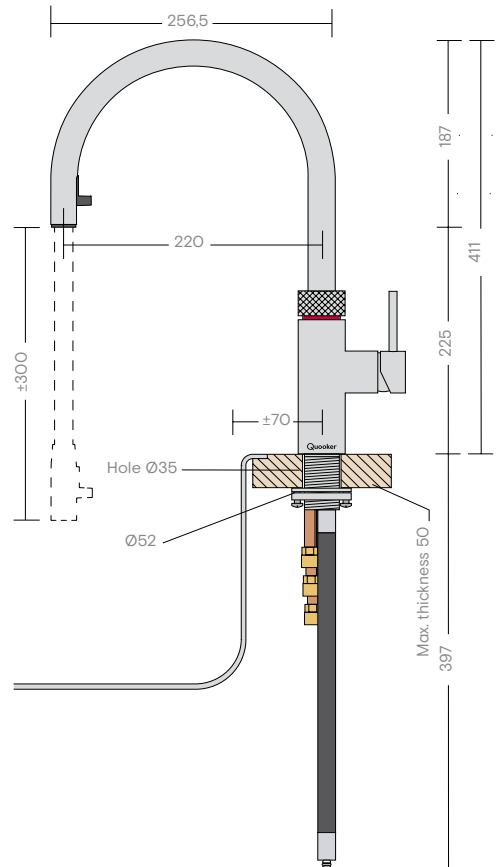
black
(BLK)



stainless
steel
(RVS)

Flex

Collection



Finishes

polished
chrome
(CHR)



stainless
steel
(RVS)



black
(BLK)



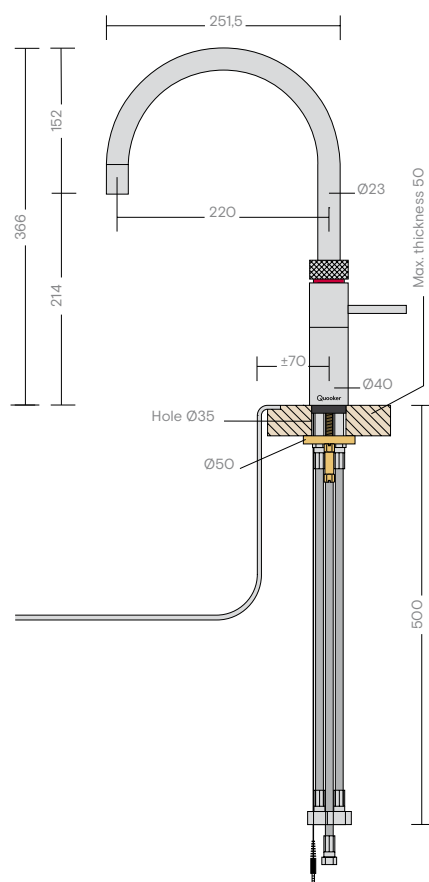
gunmetal
(GME)



rose
copper
(RCO)

Fusion Round

The boiling-water tap and mixer tap are combined in the Fusion Round. Manufactured with a child-proof double push-and-turn handle. Hot, cold and boiling water from a single tap with a double-walled, round spout.



Finishes



polished
chrome
(CHR)



stainless
steel
(RVS)



black
(BLK)



gunmetal
(GME)



rose
copper
(RCO)



patinated
brass
(PTN)

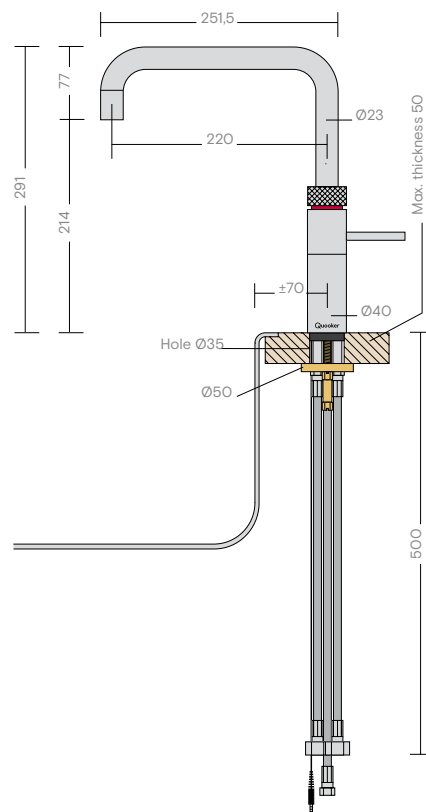


gold
(GLD)

Fusion Square

The boiling-water tap and mixer tap are combined in the Fusion Square. Manufactured with a child-proof double push-and-turn handle. Hot, cold and boiling water from a single tap with a double-walled, straight spout.

Collection



Finishes



polished
chrome
(CHR)



stainless
steel
(RVS)



black
(BLK)



gunmetal
(GME)



rose
copper
(RCO)



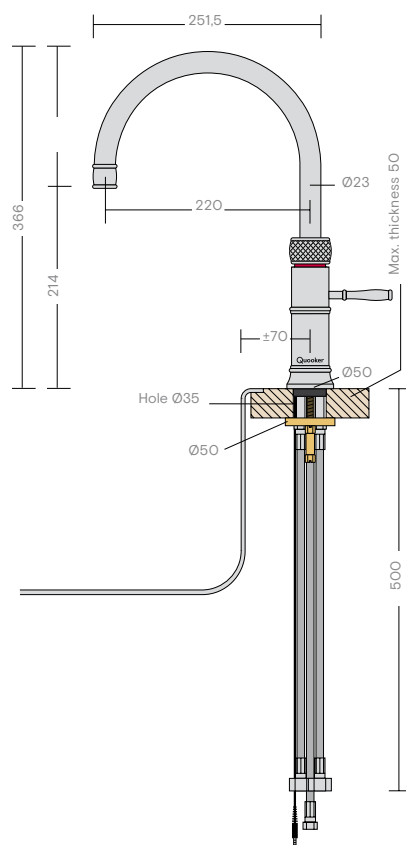
patinated
brass
(PTN)



gold
(GLD)

Classic Fusion Round

The boiling-water tap and mixer tap are combined in the Classic Fusion Round to fit in every country style kitchen. Manufactured with a child-proof double push-and-turn handle. Hot, cold and boiling water from a single tap with a double-walled, round spout.



Finishes



polished
chrome
(CHR)



stainless
steel
(RVS)

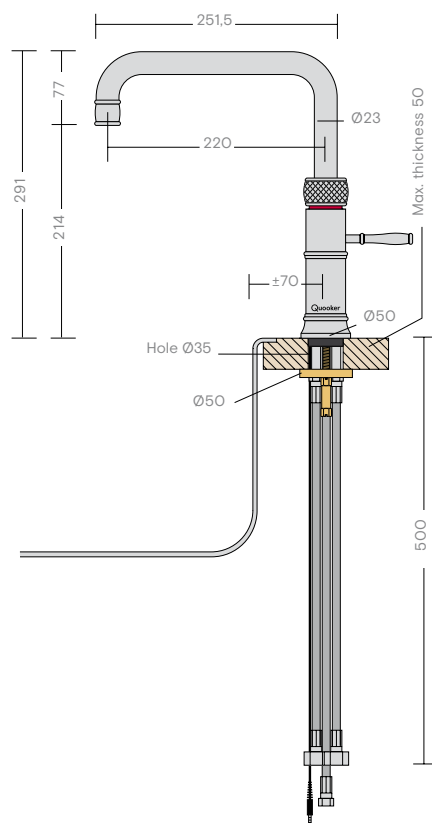


patinated
brass
(PTN)

Classic Fusion Square

The boiling-water tap and mixer tap are combined in the Classic Fusion Square to fit in every country style kitchen. Manufactured with a child-proof double push-and-turn handle. Hot, cold and boiling water from a single tap with a double-walled, straight spout.

Collection



Finishes



polished
chrome
(CHR)



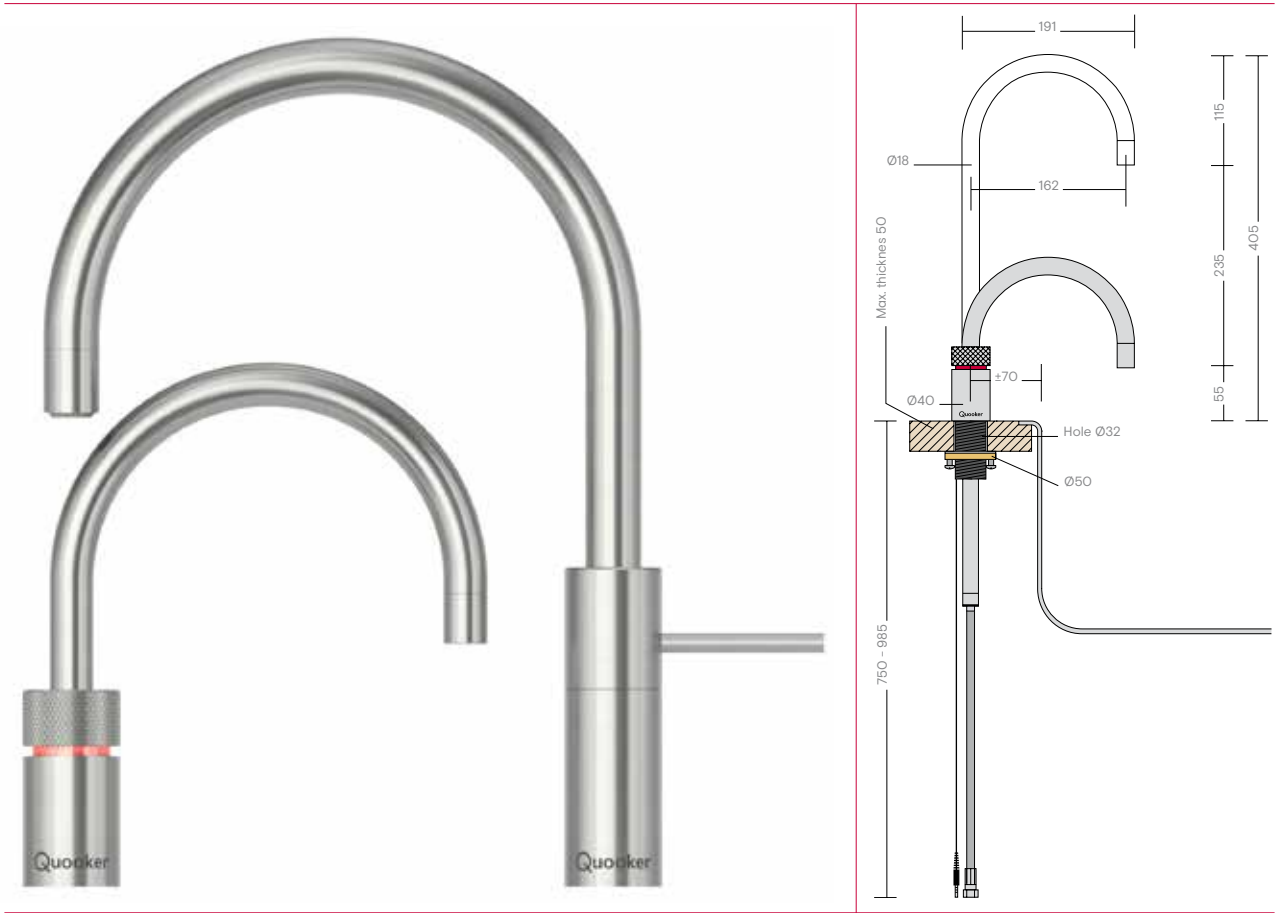
stainless
steel
(RVS)



patinated
brass
(PTN)

Nordic Round Twintaps

Consists of mixer tap and boiling-water tap in the same design with round spouts. The boiling-water tap in the set is height-adjustable and can be rotated 360°.



Finishes

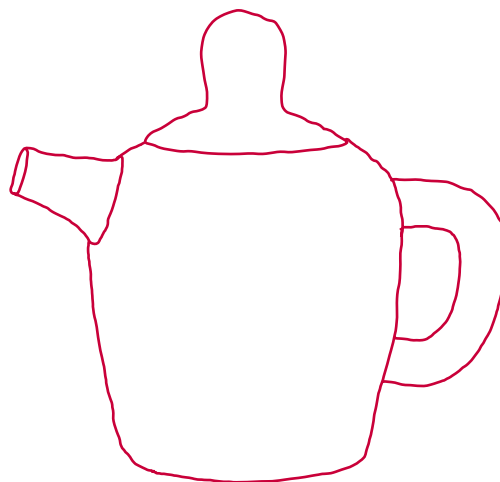
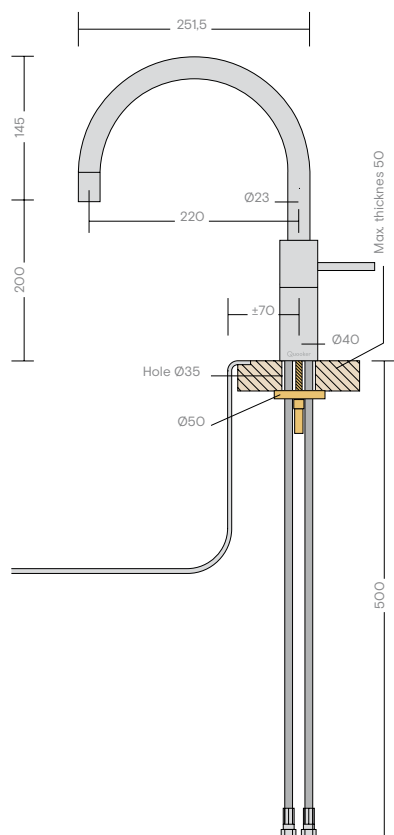


polished
chrome
(CHR)



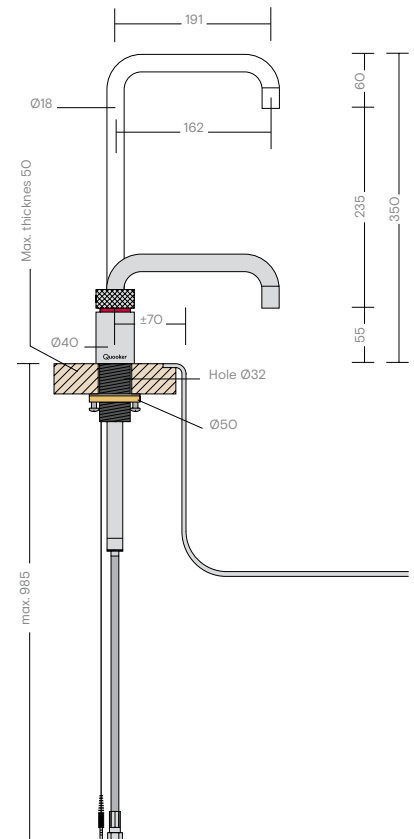
stainless
steel
(RVS)

The boiling-water taps in the Twintap sets are also available separately – in case you already have a nice mixer tap or if you want to choose a different mixer tap. The Nordic Round is a boiling-water tap with a round spout. It is height-adjustable and can be rotated 360°.



Nordic Square Twintaps

Consists of mixer tap and boiling-water tap in the same design with straight spouts. The boiling-water tap in the set is height-adjustable and can be rotated 360°.



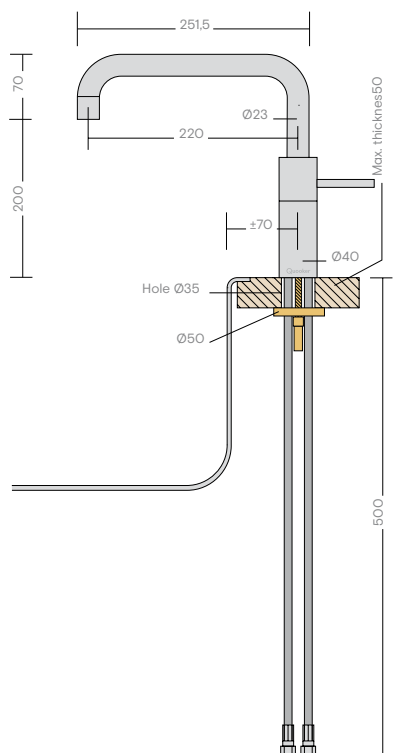
Finishes



polished
chrome
(CHR)

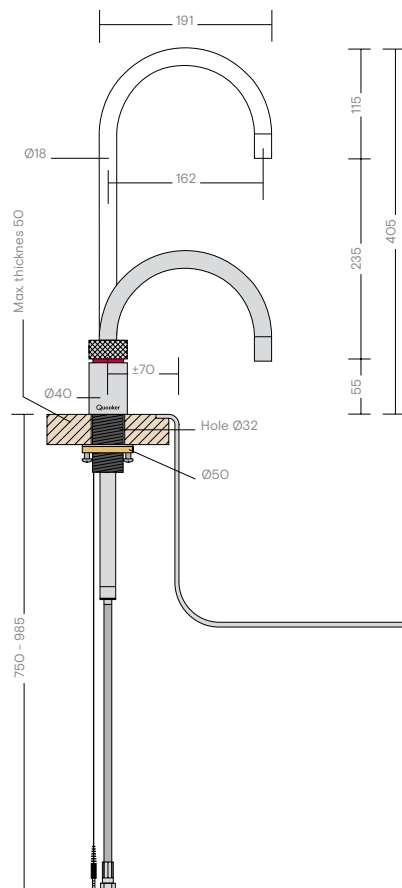


stainless
steel
(RVS)



Nordic Round single tap

The boiling-water taps in the Twintap sets are also available separately – in case you already have a nice mixer tap or if you want to choose a different mixer tap. The Nordic Round is a boiling-water tap with a round spout. It is height-adjustable and can be rotated 360°.



Finishes



polished
chrome
(CHR)

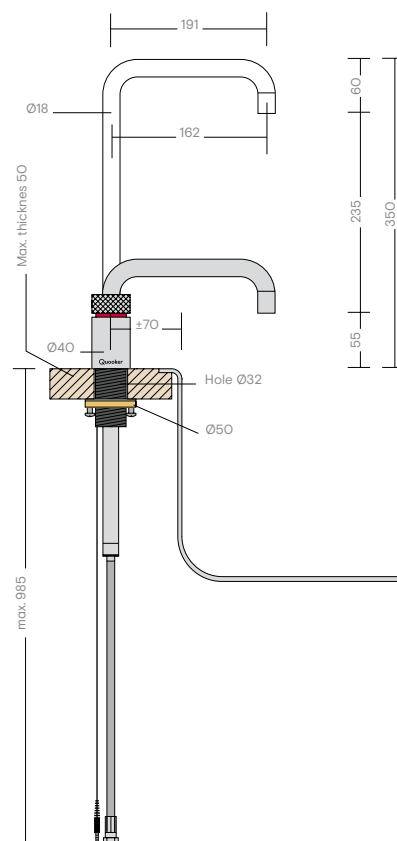


stainless
steel
(RVS)

Nordic Square single tap

The boiling-water taps in the Twintap sets are also available separately – in case you already have a nice mixer tap or if you want to choose a different mixer tap. The Nordic Square is a boiling water tap with a straight spout. It is height-adjustable and can be rotated 360°.

Collection



Finishes



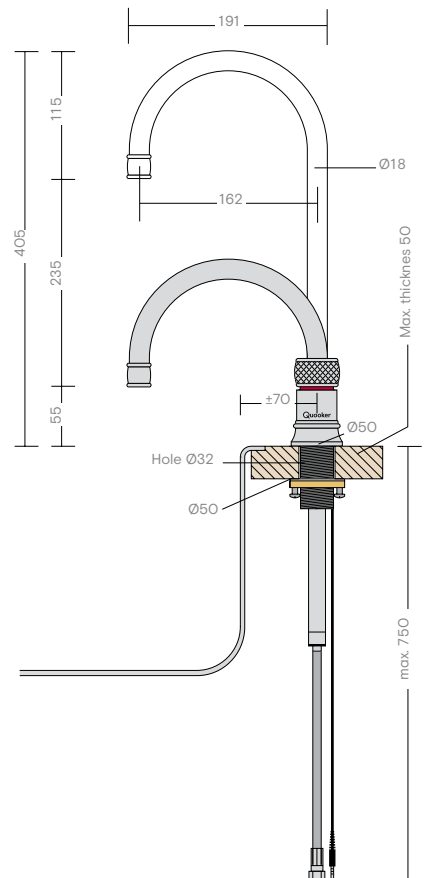
polished
chrome
(CHR)



stainless
steel
(RVS)

Classic Nordic Round single tap

The boiling-water taps are also available in a Classic look - in case you already have a nice country style mixer tap. The Classic Nordic single tap Round is a boiling-water tap with a round spout. It is height-adjustable and can be rotated 360°.



Finishes



polished
chrome
(CHR)

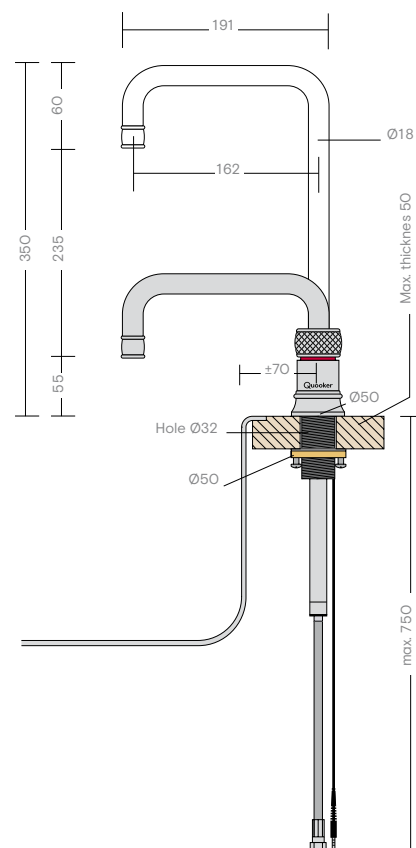


stainless
steel
(RVS)

Classic Nordic Square single tap

The boiling-water taps are also available in a Classic look - in case you already have a nice country style mixer tap. The Classic Nordic single tap Square is a boiling-water tap with a straight spout. It is height-adjustable and can be rotated 360°.

Collection



Finishes



polished
chrome
(CHR)



stainless
steel
(RVS)

Overview of tanks



PRO3

Provides three litres of instant boiling water.

Diameter: 153 mm
Height: 467 mm
Heating-up time: 10 minutes*
Vermogen: 1600 W
Standby power consumption: 10 W
Volume 100 °C: 3 litres
Energy label: none**
Mounting bracket available: yes



PRO7

Provides seven litres of instant boiling water.

Diameter: 200 mm
Height: 472 mm
Heating-up time: 20 minutes*
Standby power consumption: 10 W
Volume 100 °C: 7 litres
Energy label: none**
Mounting bracket available: yes



COMBI

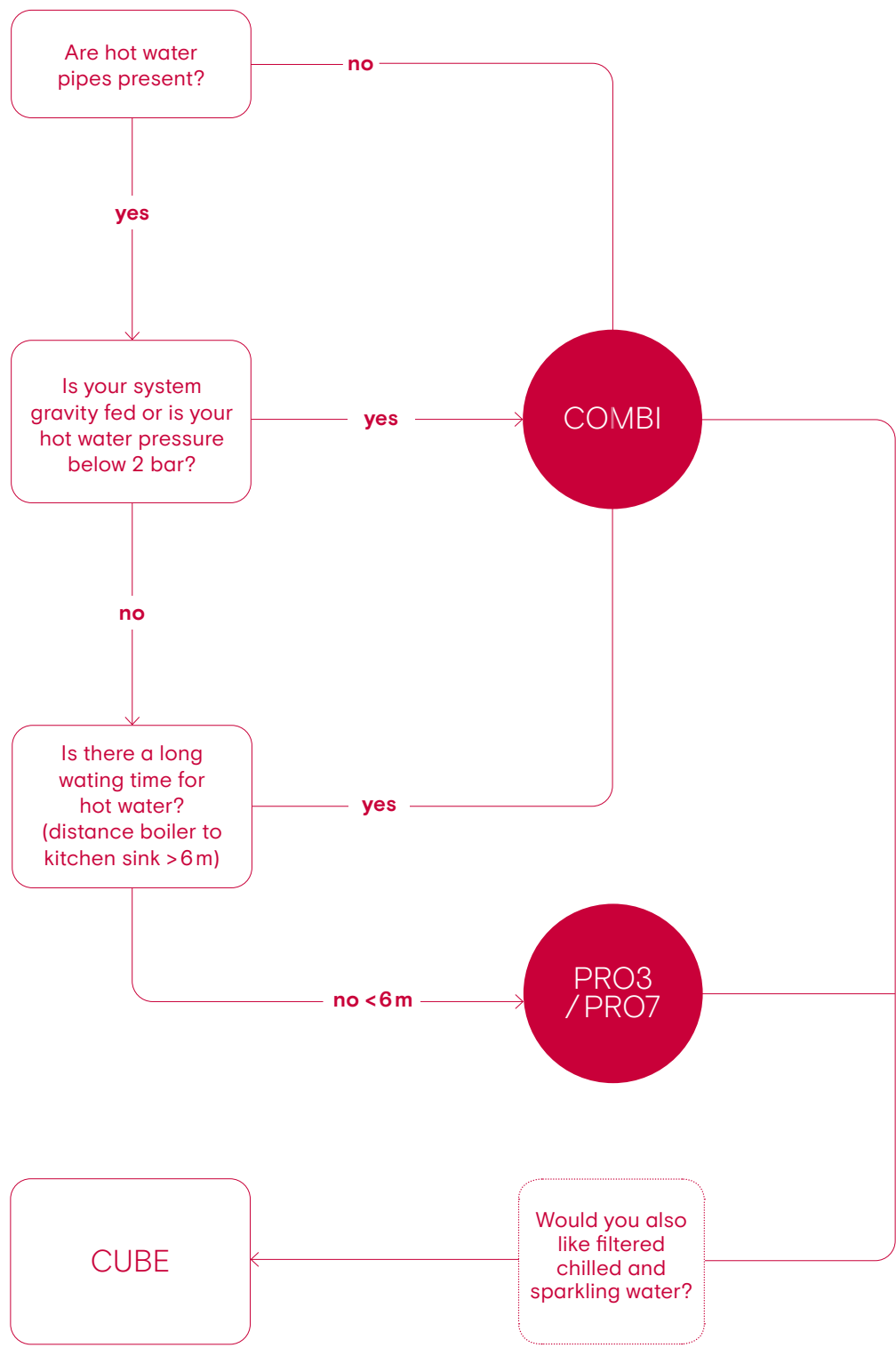
Provides seven litres of instant boiling water or 27 litres of hot water (40 °C) all from a cold feed.

No more waiting for hot water with the Quooker COMBI or dealing with low hot water pressure. Furthermore, it is the first ‘boiler’ with high-vacuum insulation. This makes it the most energy-efficient hot and boiling water provision for the kitchen.

Diameter: 200 mm
Height: 472 mm
Heating-up time: 20 minutes*
Standby power consumption: 10 W
Volume 100 °C: 7 litres
Volume 60 °C: 15 litres
Volume 40 °C: 27 litres
Energy label: A
Mounting bracket available: yes

* These values are averages. ** PRO3 and PRO7 tanks only produce boiling water.
The EU has no energy label guideline for boiling water tanks. However, these tanks are equally economical.

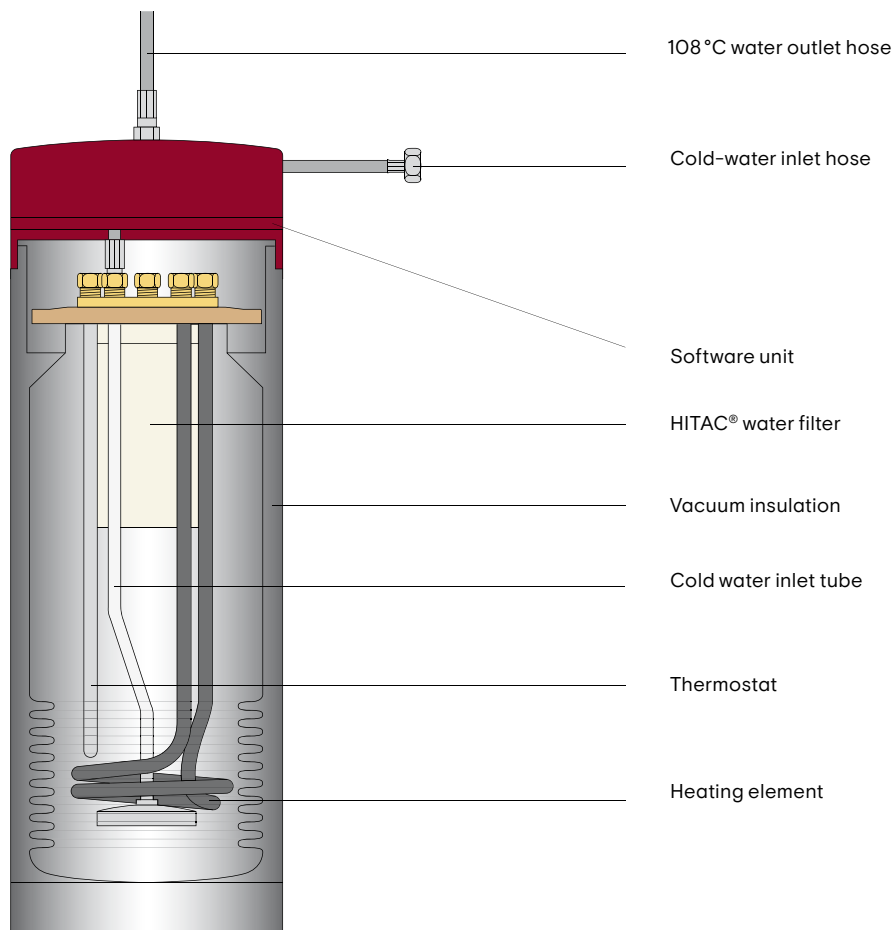
Tank selection table



How the tanks work

The water is stored at 108°C, but the vacuum prevents heat escaping from the tank. This gives a Quooker a total standby power consumption of just 10 Watt.

Quooker holds over 80 patents amongst which is our revolutionary vacuum insulation technology. The heart of a Quooker (the tank) consists of two metal tanks separated by a high-vacuum insulation and radiation shields.



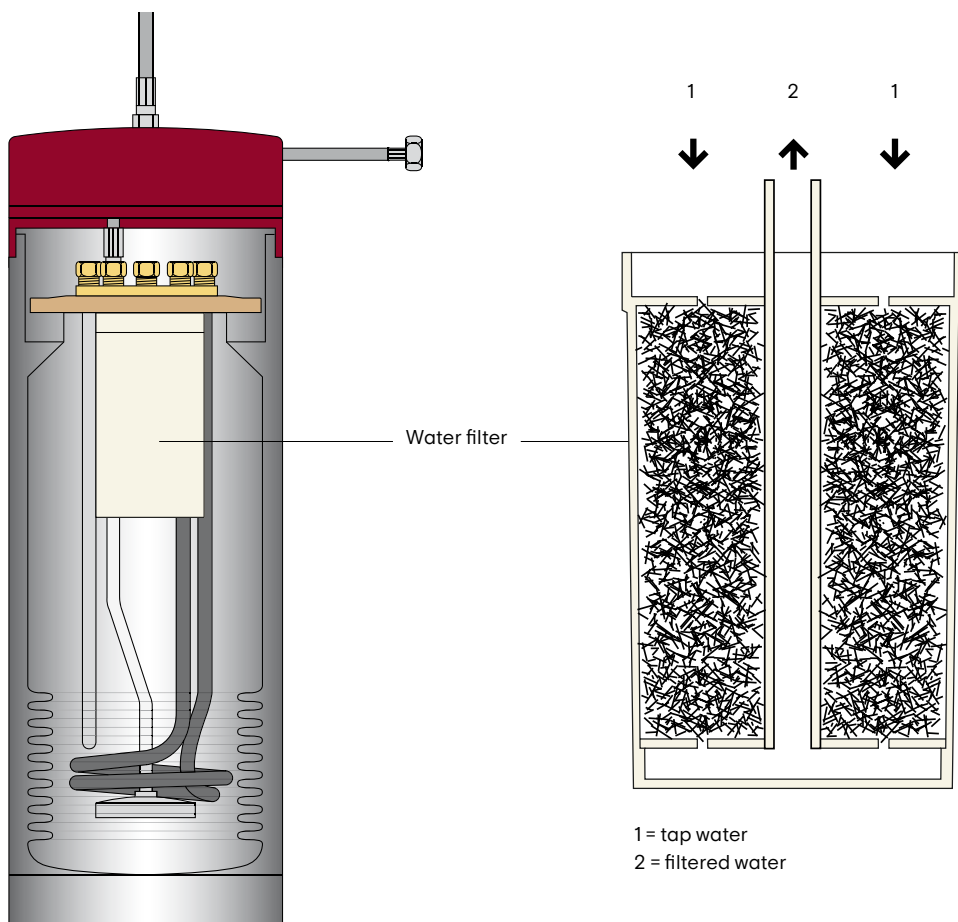
Quooker water tastes better

With a Quooker in your home, you can enjoy the best, freshest, and most pure 100°C boiling water and drinking water all day, every day. How is that possible? Two reasons: an Activated Carbon filter purifies the boiling water in the tank. Both a Hollow Fibre and Activated Carbon filter purify the water in the CUBE. Added to that, each delivery of 100°C boiling water is fresh as it is stored in the tank at a temperature of 108°C.

We've all experienced it at one time or another. You are sitting at a café and you are served water for your tea with a white layer on top. And it doesn't taste great either. How is that possible? The water was probably never boiled and was only heated to 90°C or 95°C. The boiling water that the Quooker dispenses is always clear and fresh, and it tastes good too. That's because the water in the tank is heated to 108°C. As soon as the water starts flowing out of the tap, it is boiling (100°C). We recommend waiting a few seconds for the air bubbles to subside before placing the tea bag into the water. This prevents a layer of foam from forming on the tea.

There is another reason why Quooker water tastes better than ordinary drinking water. All Quooker tanks are equipped with a High Temperature Activated Carbon (HiTAC®) filter.

This removes contaminants and impurities from your water. The carbon absorbs chlorine, certain pesticides and organic pollutants, improves taste and eliminates odors and discoloration. In very hard water areas, a Quooker Scale Control R tank can also be fitted with your Quooker tank. This not only protects your Quooker from limescale, it also further improves the water quality. In addition to this Quooker has developed a Cold Water Filter that allows you to switch from cold water to filtered water using the built in push and turn function. The water passes through an additional Activated Carbon filter which ensures the water tastes and smells better. The CUBE is equipped with an Activated Carbon filter and a Hollow Fibre filter. Both filters together ensure a better water quality because they filter bacteria, chloride, chemicals and pesticides from the water.



Filtered chilled and sparkling water with the CUBE

With the CUBE you can also dispense filtered chilled and sparkling water from your Quooker tap. The CUBE accessory is designed to be added to any compatible Quooker system. The CUBE is installed in the kitchen cabinet next to the Quooker tank.



The tap that does it all

The CUBE makes life in the kitchen even easier. It saves you time and space, it means you no longer need to use plastic bottles and it is completely safe. Push-wait-turn and the tap ring will light up blue for a flow of filtered chilled water. Push-turn and the tap ring will flash blue for a flow of filtered sparkling water. So it's impossible to dispense boiling water when you want sparkling water. The Front tap operates slightly differently. Turn the bezel counter-clockwise until you hear the click once for filtered chilled water, or twice for filtered sparkling water. The operation for boiling water is the same child-safe double push and turn operation as other Quooker taps.

How does the CUBE work with a Quooker tank?

The CUBE is installed in the kitchen cabinet next to the Quooker tank. The

CUBE is equipped with an Activated Carbon and Hollow Fibre filter. This filter ensures a better water quality because it filters bacteria, chloride, chemicals and pesticides from the water. The CUBE is attached to a CO₂ cylinder that provides you with 60 litres of sparkling water from your Quooker tap.

The display on the front of the CUBE shows how much sparkling you can still dispense. The effervescence level can be set via the display. By default it is set to 100%. If desired, the effervescence level can be reduced to 50% for a softer bubble.

Availability and maintenance

The CUBE is available as an accessory to purchase and will work in combination with all Quooker taps produced after October 2017. These taps have serial numbers beginning

with QW1 or QW0. The tanks have serial numbers beginning with VCW, VBW or CCW. We supply one CO₂ cylinder as standard. When the water jet slows down and there is less carbon dioxide in the water, it means that the CO₂ cylinder needs to be replaced. Consumers can easily order a new cylinder set through our website. Used cylinders are returned to Quooker free of charge for refilling. The filter fitted to the CUBE tank has a lifespan of one year. When the tank starts to beep, it is time for a new filter. The display of the CUBE will also show this. You can order new filters through our website.

CUBE

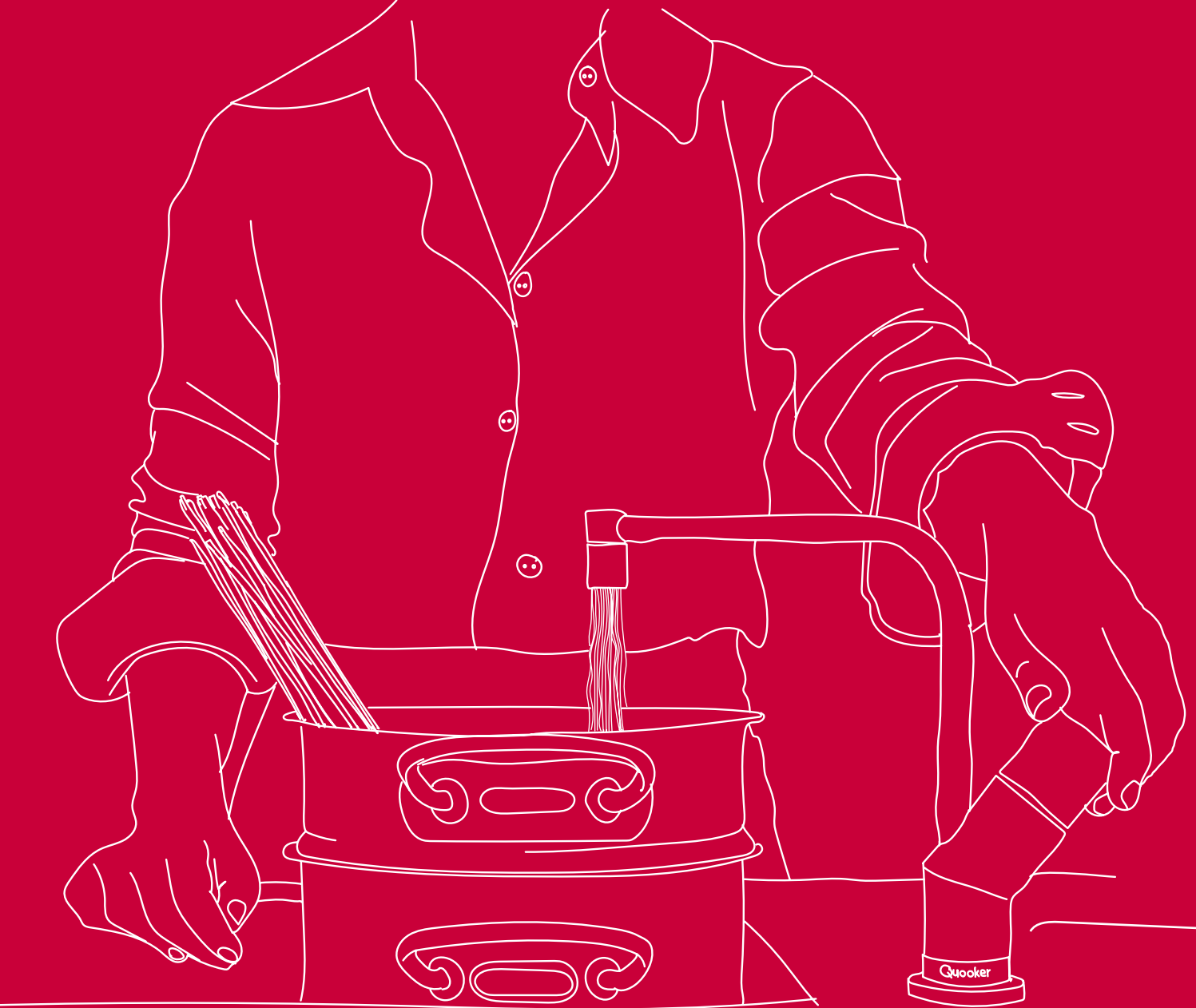
Height	500 mm
Width	153 mm
Depth	270 mm
Chilling time	30 min
Standby consumption	5 W
Flow rate	2,4 l / min. filtered chilled water 2 l / min. filtered sparkling water

To attach the CO₂ cylinder, an extra 70 mm is required on the front or side of the CUBE.

Connected to Cold water pipe, Quooker tank and socket.
Supplies filtered chilled and sparkling water.

CUBE Filter

Pore size HF	0.1 µm
Pore size AC	5 µm
Operating pressure	1 - 8 bar (0.1-0.8 MPa)
Inlet water temperature	2 °C - 38 °C
Nominal flow	126 l / h
Filter capacity	12 months or 3500 liters



Accessories

CUBE CO₂ cylinder set

CUBE filter set

Cold Water Filter

Scale Control R

Soap dispenser

Drip tray

Service accessories

Mounting bracket

CUBE CO₂ cylinder set

To dispense sparkling water, a Quooker CO₂ cylinder must be connected to the CUBE. One CO₂ cylinder produces around 60 litres of sparkling water. It is not possible to connect CO₂ cylinders from other brands to the CUBE. Consumers can order a set of four CO₂ cylinders through the Quooker website. Used cylinders are returned free of charge for refilling and remain the property of Quooker.



CUBE filter

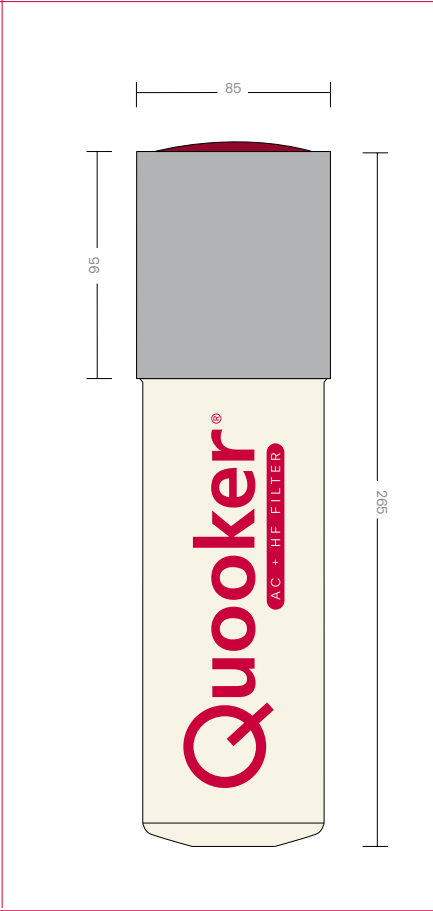
The CUBE is fitted with a Hollow Fibre and Activated Carbon filter. It improves the water quality by filtering bacteria, chlorine, chemicals and pesticides out of the water. After 12 months, the CUBE will start beeping and the CUBE will indicate on the screen that the filter needs to be replaced. Consumers can easily order new filters through the Quooker website.



Cold Water Filter

The Cold Water Filter allows you to switch from cold water to filtered water using the built in push and turn function of the Quooker tap. The light of the Quooker will turn blue so you know this function is engaged. The water passes through an Activated Carbon filter which ensures the water tastes and smells better. The filter is easy to replace and must be changed every 12 months. When you would like

sparkling and chilled water as well as 100°C boiling water, the CUBE can be connected to your Quooker system. The CUBE already includes a filter so a Cold Water Filter is not necessary.



Installation overview

Cold Water Filter

The Cold Water Filter is compatible with every Quooker tap. The overview below is an example, the installation of the Cold Water Filter is the same for every tap.

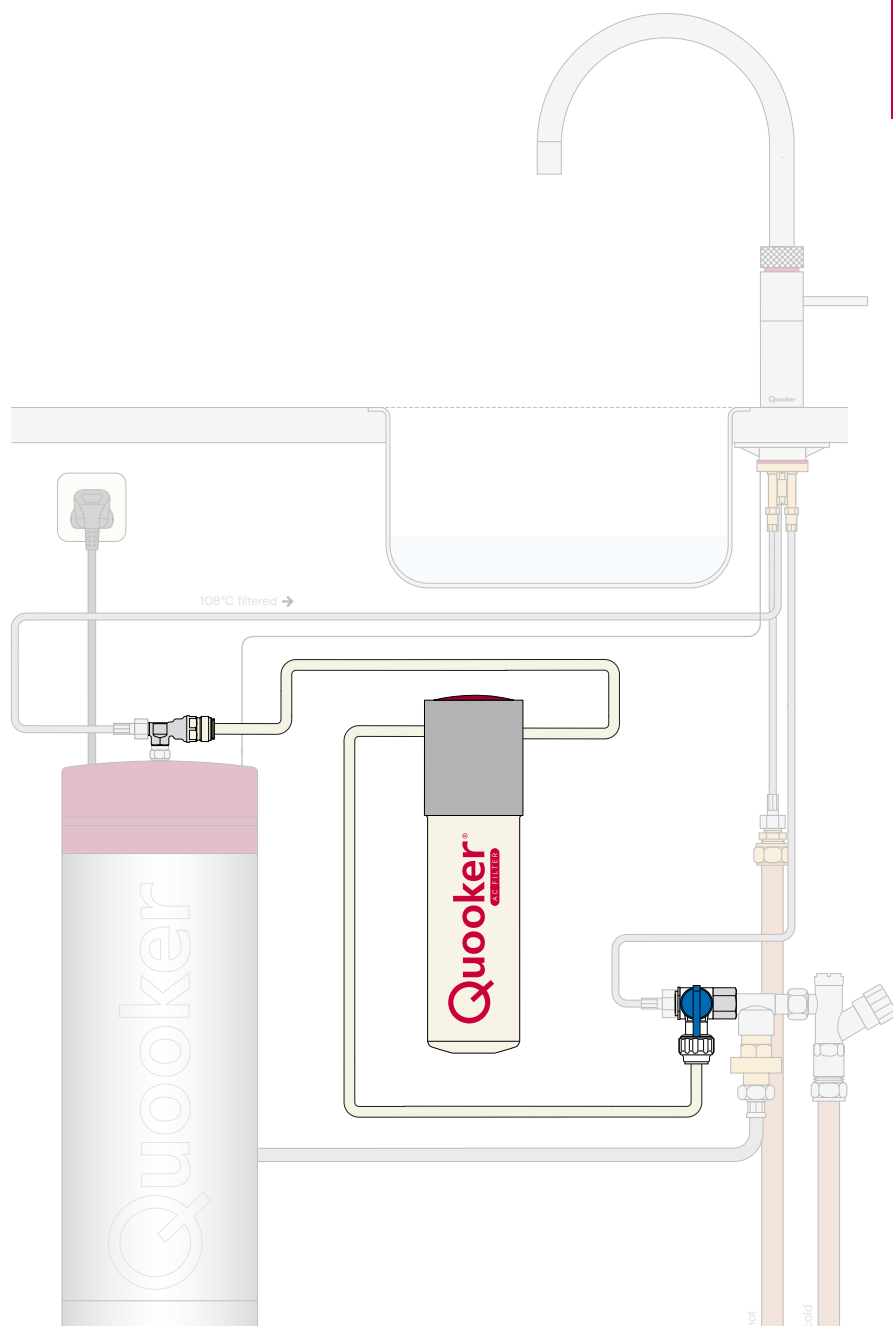
Cold Water Filter

Height: 265 mm

Base diameter: 85 mm

Minimum pressure: 2 bar

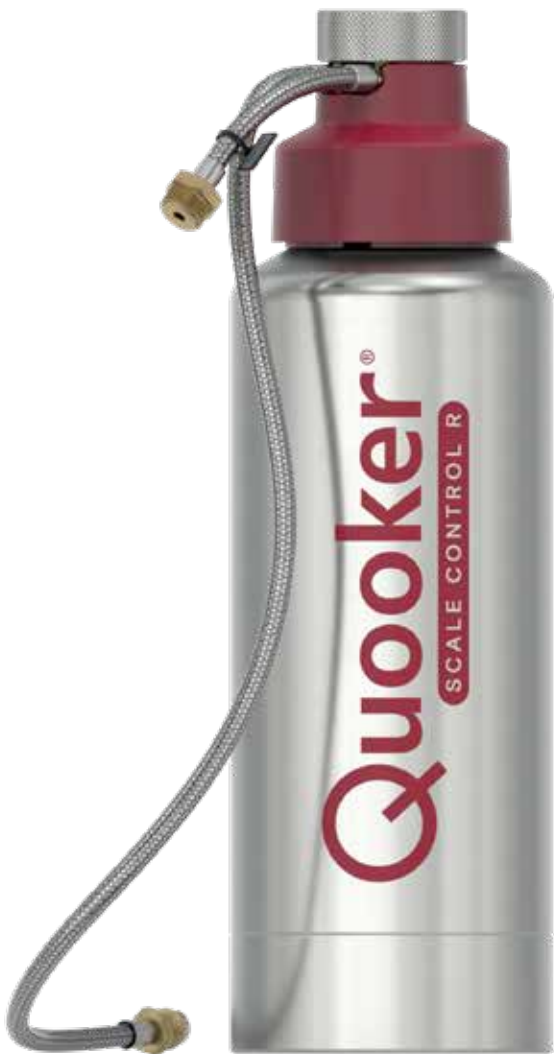
Maximum pressure: 8 bar



Scale Control R

The Scale Control R consists of a filter head and a cartridge. Replace the cartridge before it becomes completely saturated. The supplied Scale Control Meter will sound an alarm signal when the cartridge needs to be replaced. Consumers can easily order a replacement cartridge via quooker.co.uk.

The cartridge lifespan is based on the average consumption of Quooker water for each type of Quooker tank:
PRO3 B & PRO3 E: 3 litres/day
PRO7 E: 7 litres/day
COMBI E: 8 litres/day.

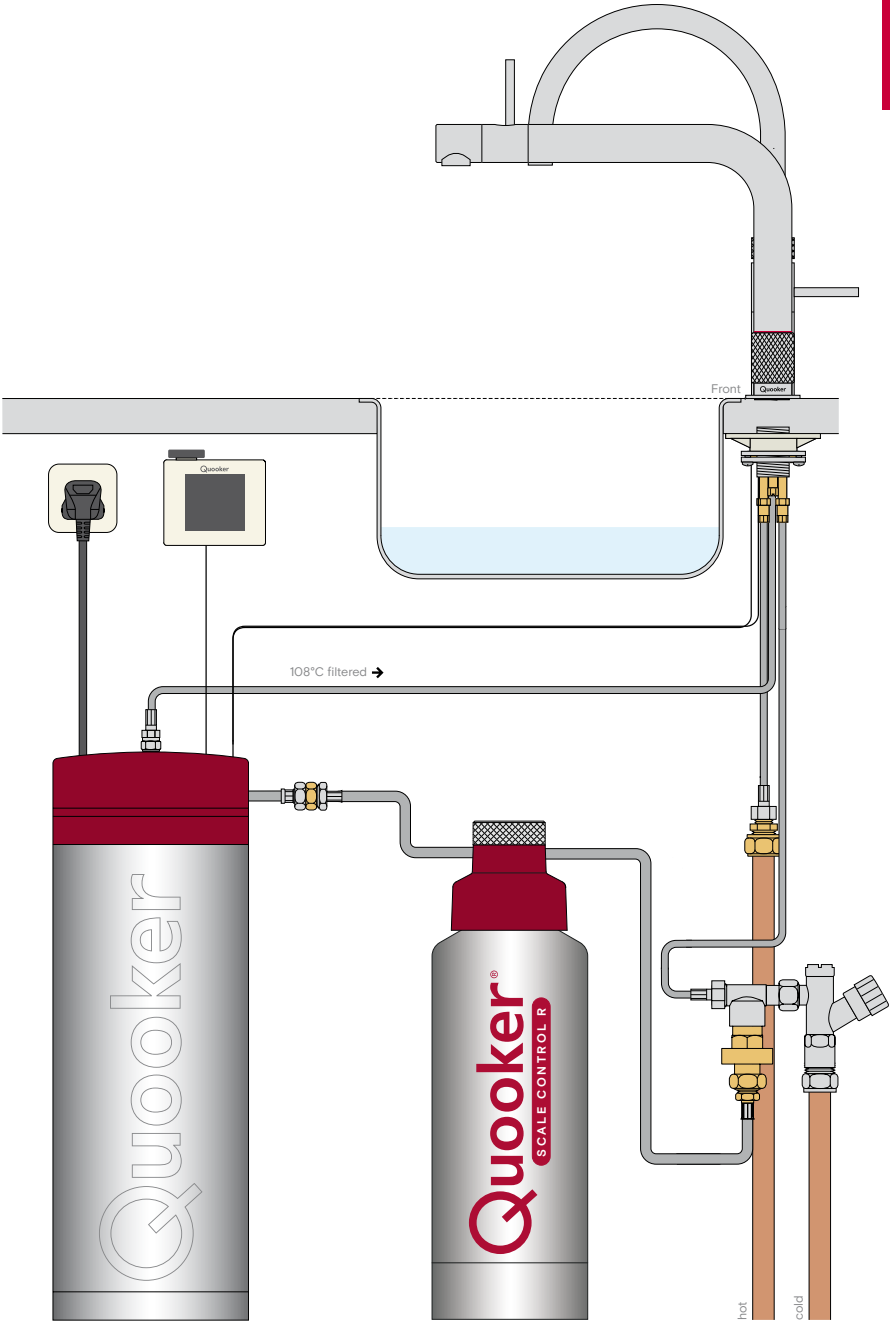


Total hardness (°dH)	* Cartridge lifespan (in months)		
	PRO3 B/ PRO3 E	PRO7 E	COMBI E
10	37	16	14
11	33	14	12
12	30	13	11
13	28	12	11
14	26	11	10
15	24	10	9
16	23	10	9
17	22	9	8
18	20	9	8
19	19	8	7
20	18	8	7

Installation overview

Scale Control R

Scale Control R
Height: 420 mm
Base diameter: 130 mm
Minimum pressure: 8 bar

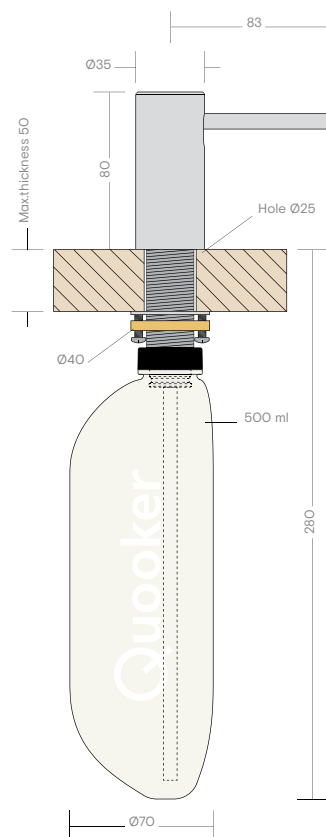


Accessories

Soap dispenser

This revolutionary soap dispenser can be perfectly combined with the Twintaps, Flex and Fusion taps. It is the first soap dispenser with bearings and a solid metal interior, designed to be operated with one hand and easily refilled from above. The streamlined shape of the bottle means that the soap dispenser can be positioned almost anywhere.

The soap dispenser is available in polished chrome, stainless steel, black, patinated brass and gold.



Finishes



polished
chrome
(CHR)



stainless
steel
(RVS)



black
(BLK)



gunmetal
(GME)



rose
copper
(RCO)



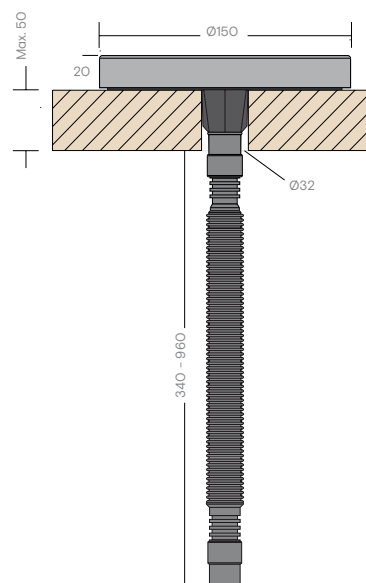
patinated
brass
(PTN)



gold
(GLD)

Drip tray

The drip tray is used when you wish to position the Quooker away from a sink. It is discreet and comes complete with a drain hose so all excess water can be drained away.



Accessories

Finishes



polished
chrome
(CHR)

Service accessories



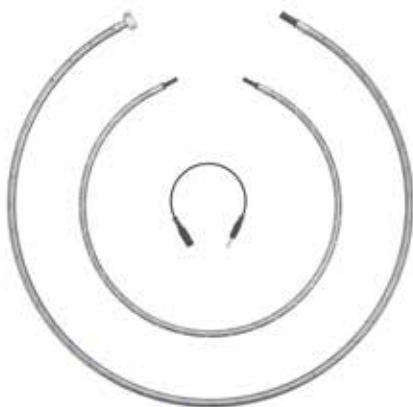
Extension set

If you want to position the tank further than 50 cm away from the tap, extension hoses are available. They come in the lengths of 30, 60, 100 and 150 cm. These extension sets are only available for the boiling-water hose and come complete with an extension for the LED cable.



Powerswitch for Quooker and CUBE

The powerswitch is a three-way adaptor that will allow you to connect the Quooker tank, the Quooker CUBE and another appliance, for example a dishwasher, to the same socket. The powerswitch is designed to prevent the circuit from overloading as it will detect when the third-party appliance is in use and will switch the Quooker tank to standby mode if too much power is drawn by the other appliance. This means that the other appliance will operate as normal and the Quooker system will still allow you to draw off the existing boiling water, but will not heat up any new water coming in as long as the other appliance is in use. The chilled filtered and sparkling water will operate as normal.



Extension set CUBE

When the distance from a CUBE to the boiling water tank needs to be extended, an extension set is advised. The extension hoses are 1.5 meters in length.



Tap base ring

If you are fitting a Quooker tap, or a soap dispenser and the drilled hole is too large, you can order a base ring in polished chrome, stainless steel, black, patinated brass or gold to cover the hole. The base ring for the taps have a diameter of 50 mm or 60 mm, depending on the tap style. The base ring for the soap dispenser or the water switch has a diameter of 45 mm.



polished
chrome
(CHR)



stainless
steel
(RVS)



black
(BLK)



gunmetal
(GME)



rose
copper
(RCO)



patinated
brass
(PTN)

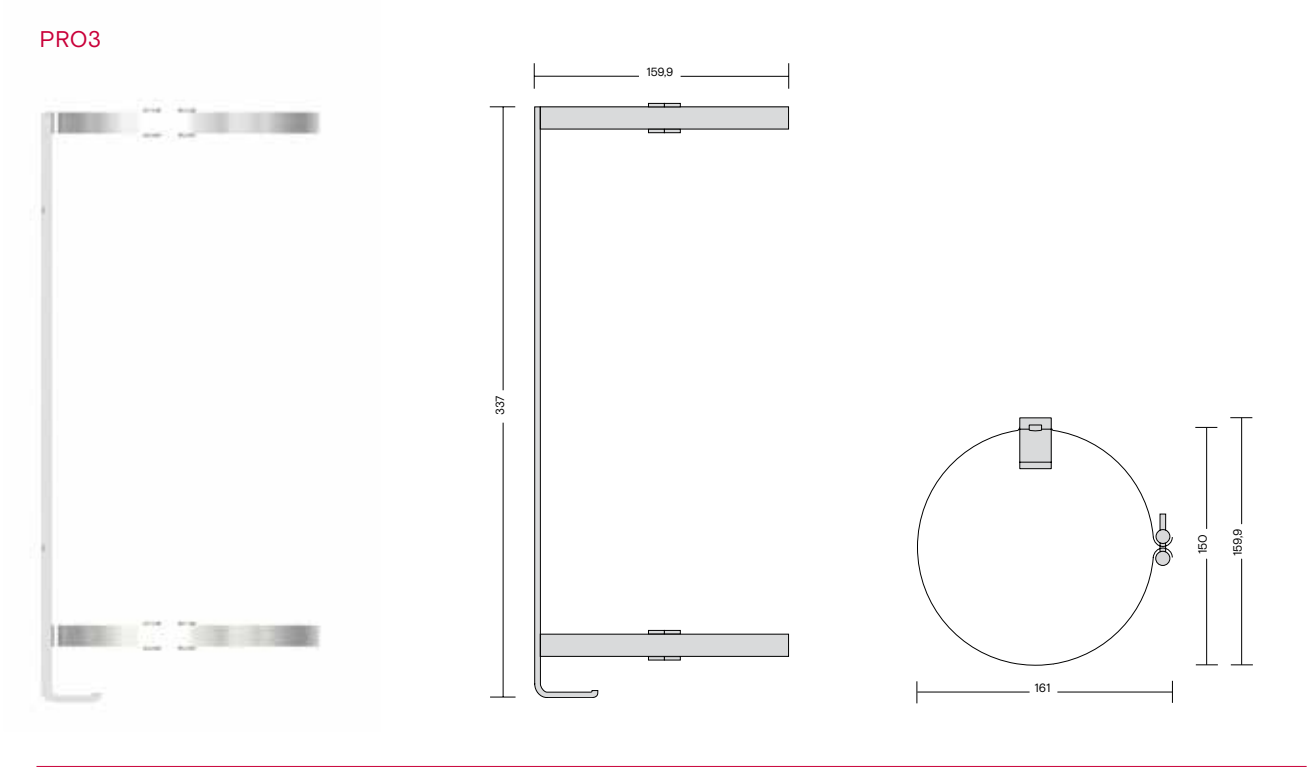


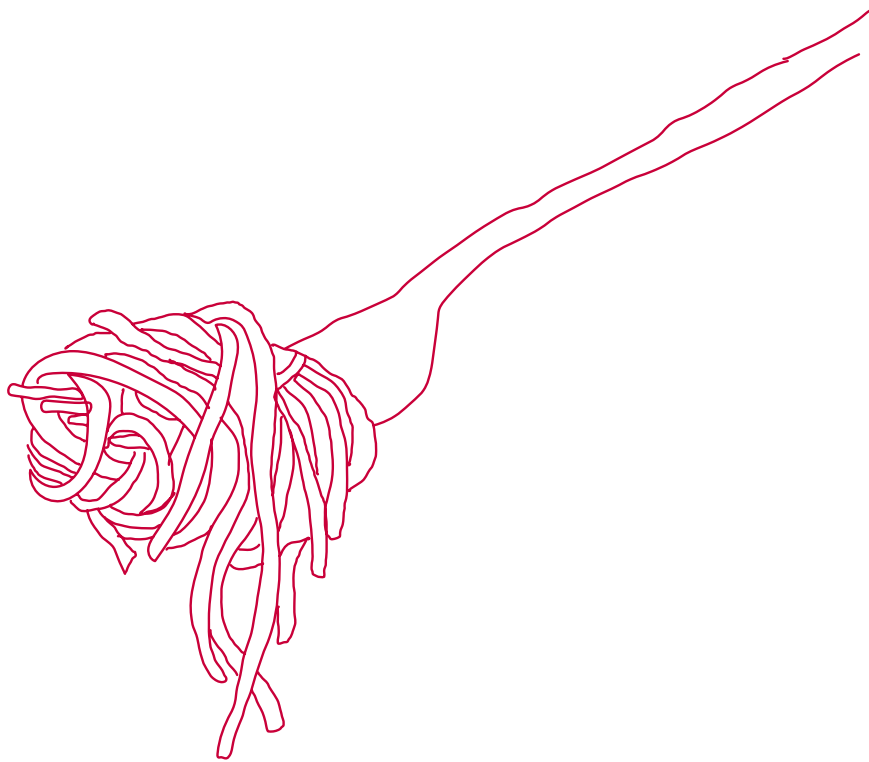
gold
(GLD)

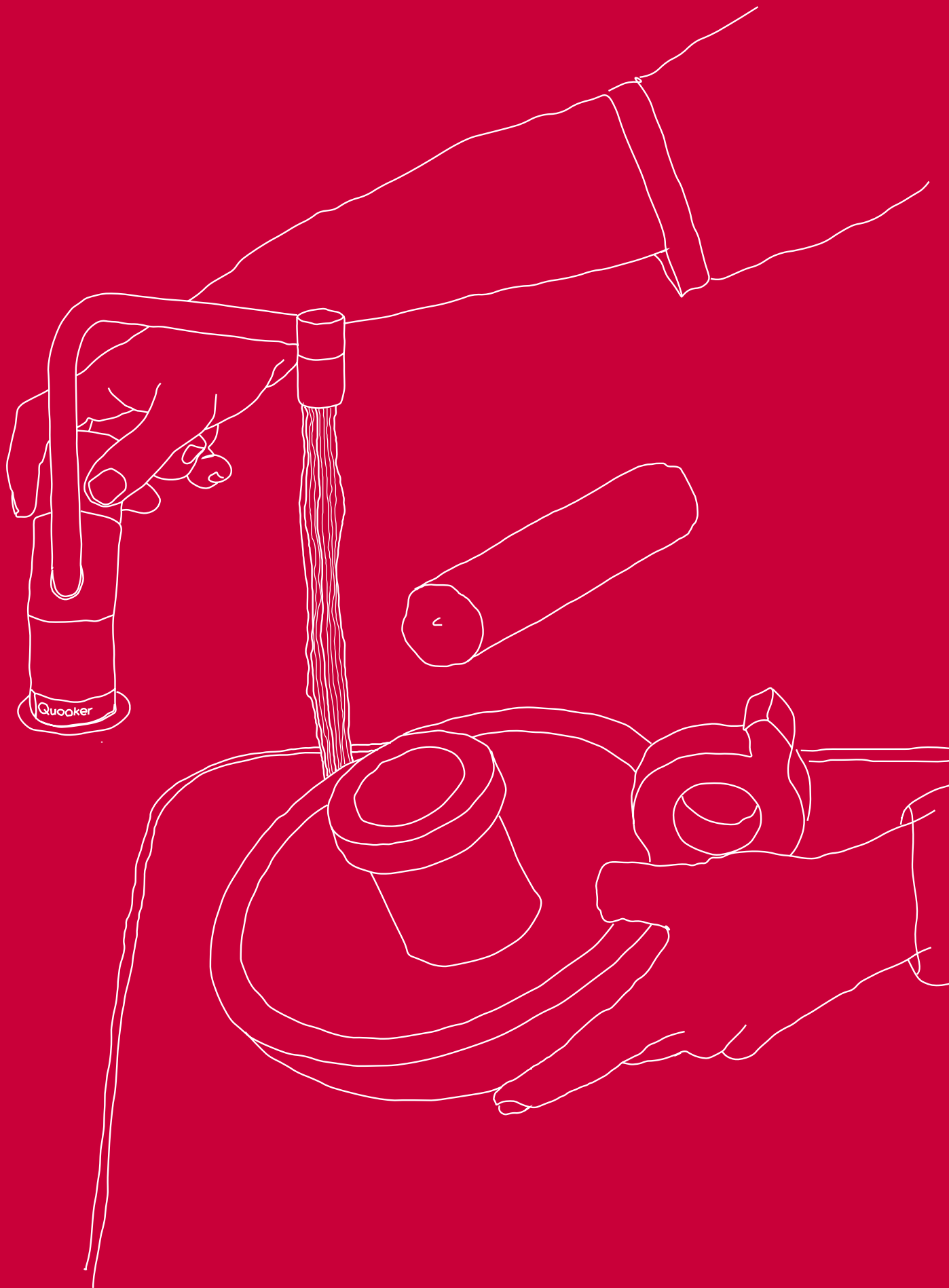
Mounting bracket

The stainless steel mounting bracket is an optional accessory which is ideal for fitting the PRO3 tank in a kitchen with under-sink drawer units. It's also available for the PRO7 and COMBI tanks.

PRO3







Tap, tank and CUBE installation overviews

Tap, tank, Scale Control R and CUBE installation overviews



Installation overview Flex with PRO3

Tank: PRO3

Voltage: 230 V

Wattage: 1600 W

Capacity: 3 litres

Heating-up time: 10 minutes*

Stand-by power consumption: 10 W*

Tank height: 46,7 cm

Total height requirement: 54 cm

Tank diameter: 15 cm

Tap hole Flex: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Min. hot water pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa

(2 - 4 bar)

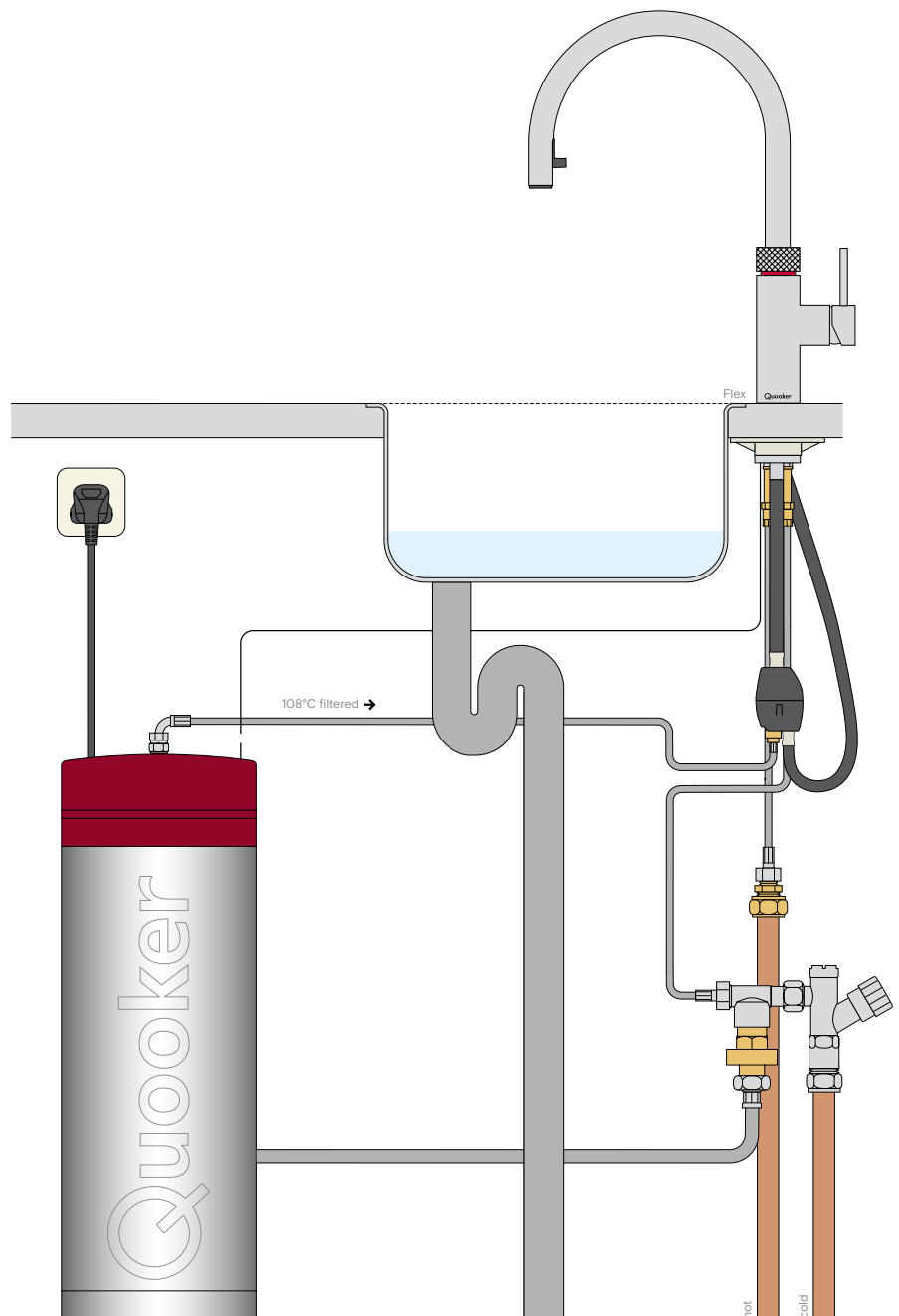
Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

* These are average values



Installation overview Flex with PRO3 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

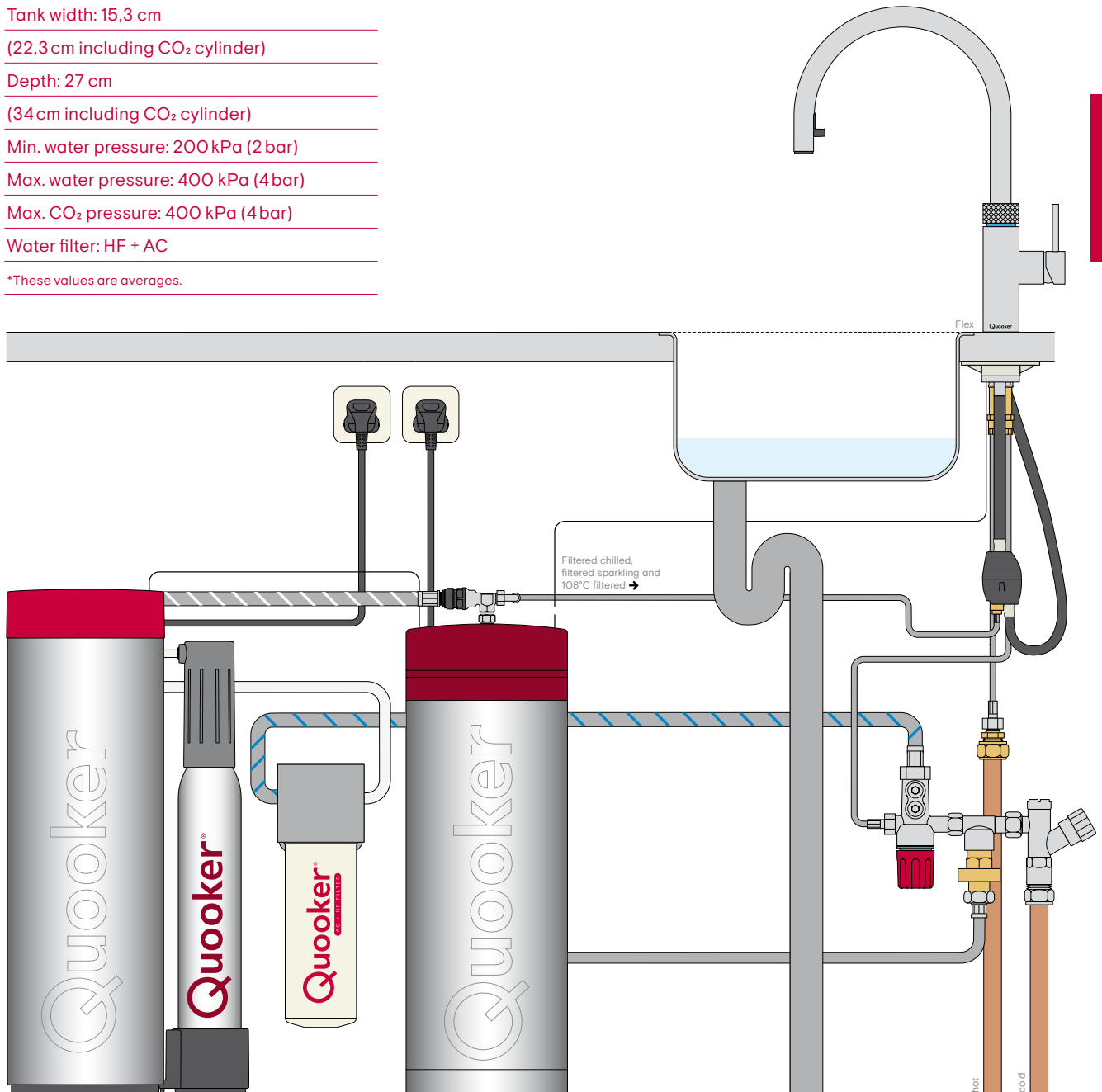
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview Front with PRO3

Tank: PRO3

Voltage: 230 V

Wattage: 1600 W

Capacity: 3 litres

Heating-up time: 10 minutes*

Stand-by power consumption: 10 W*

Tank height: 46,7 cm

Total height requirement: 54 cm

Tank diameter: 15 cm

Tap hole Front: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Min. hot water pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa

(2 - 4 bar)

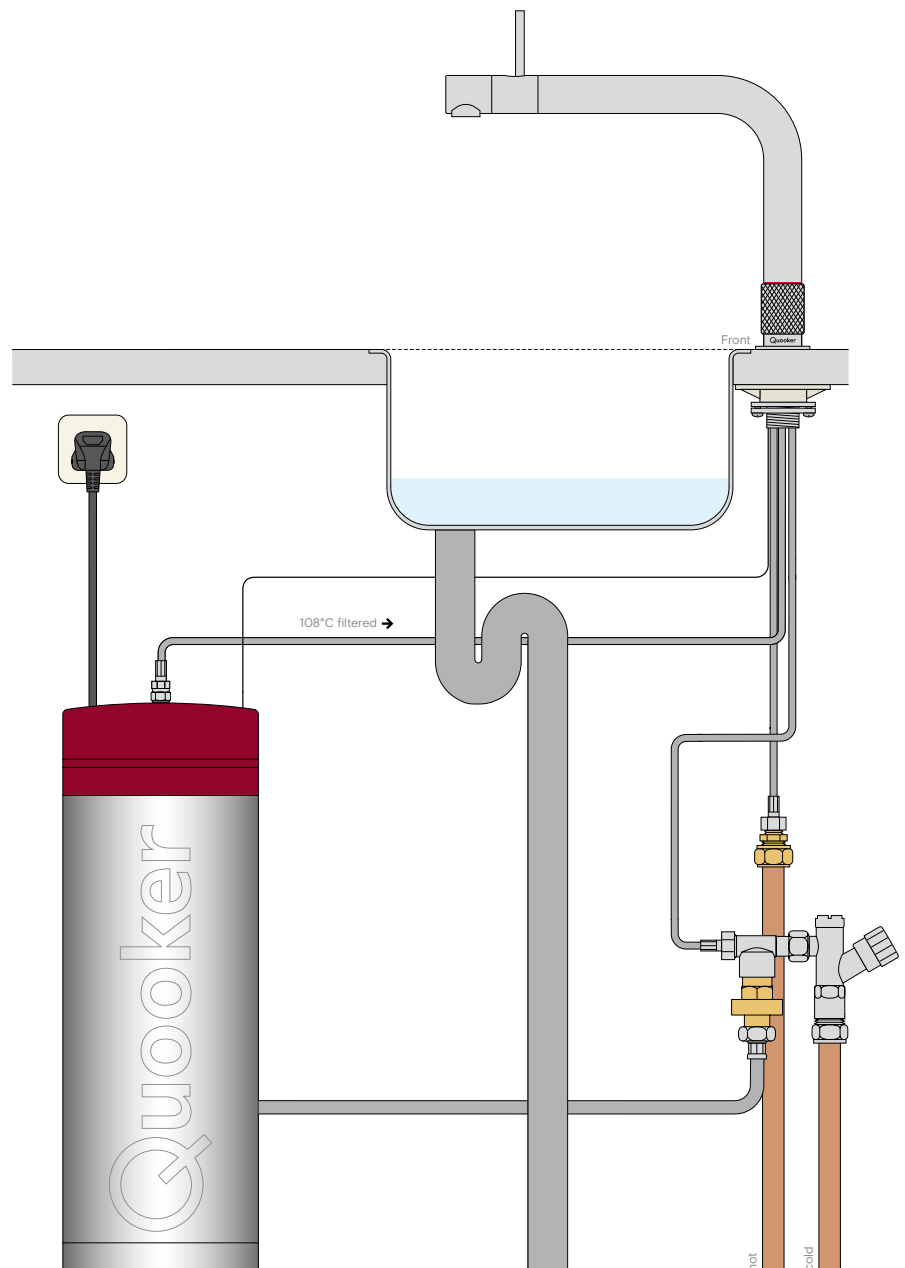
Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

* These are average values



Installation overview Front with PRO3 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34cm including CO₂ cylinder)

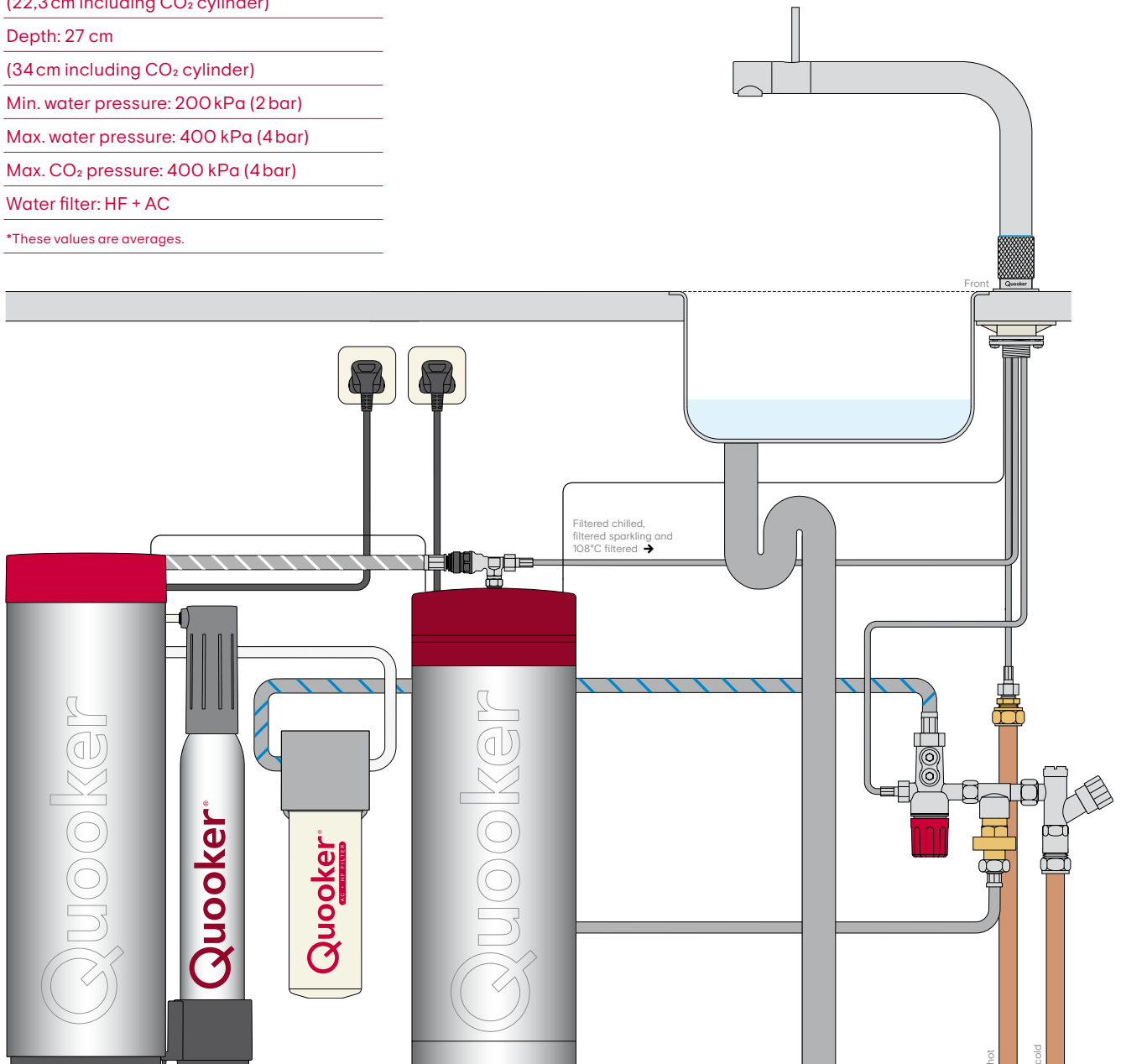
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview (Classic) Fusion with PRO3

Tank: PRO3

Voltage: 230 V

Wattage: 1600 W

Capacity: 3 litres

Heating-up time: 10 minutes*

Stand-by power consumption: 10 W*

Tank height: 46,7 cm

Total height requirement: 54 cm

Tank diameter: 15 cm

Tap hole Fusion: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Min. hot water pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa
(2 - 4 bar)

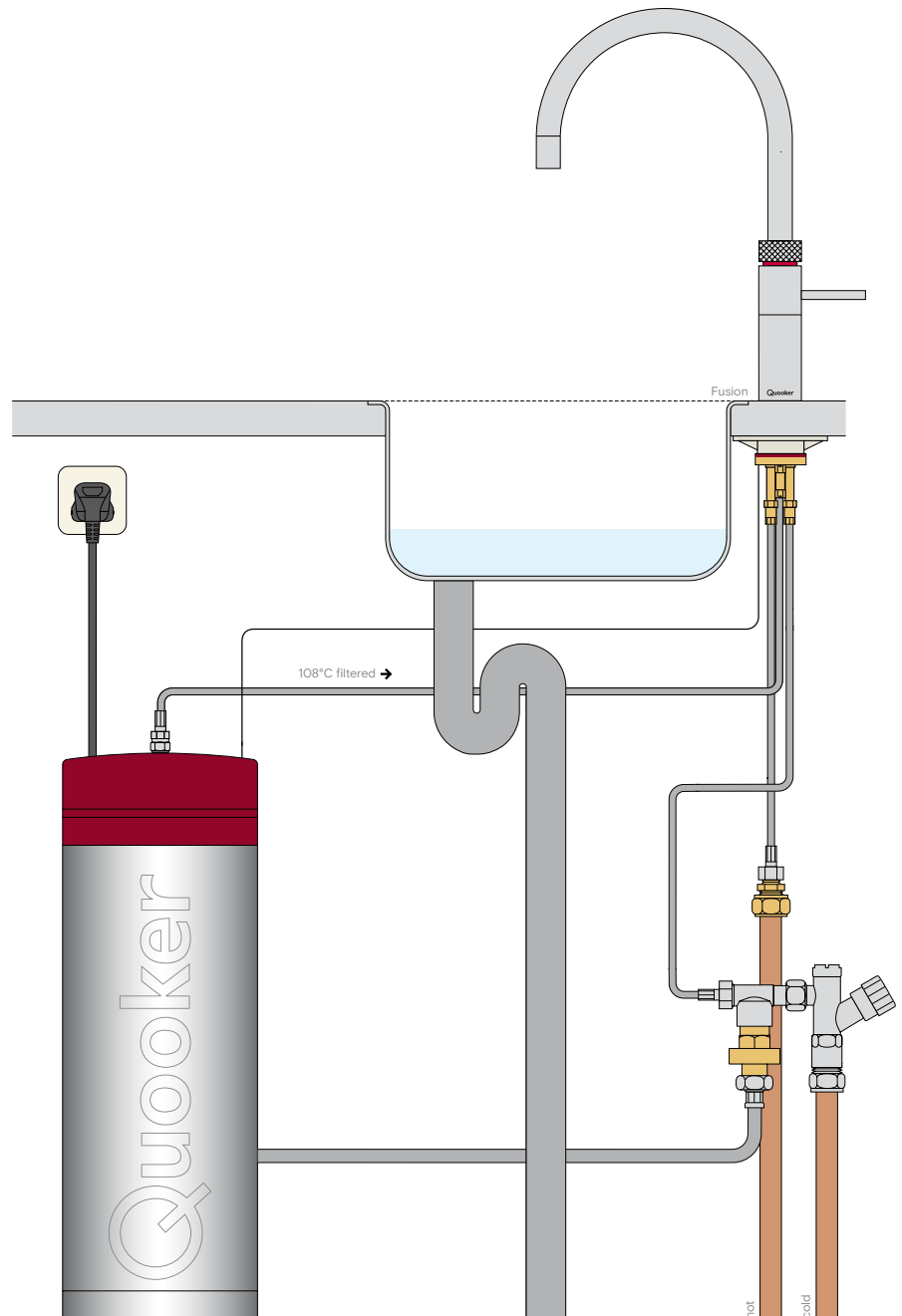
Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

* These are average values



Installation overview (Classic) Fusion with PRO3 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34cm including CO₂ cylinder)

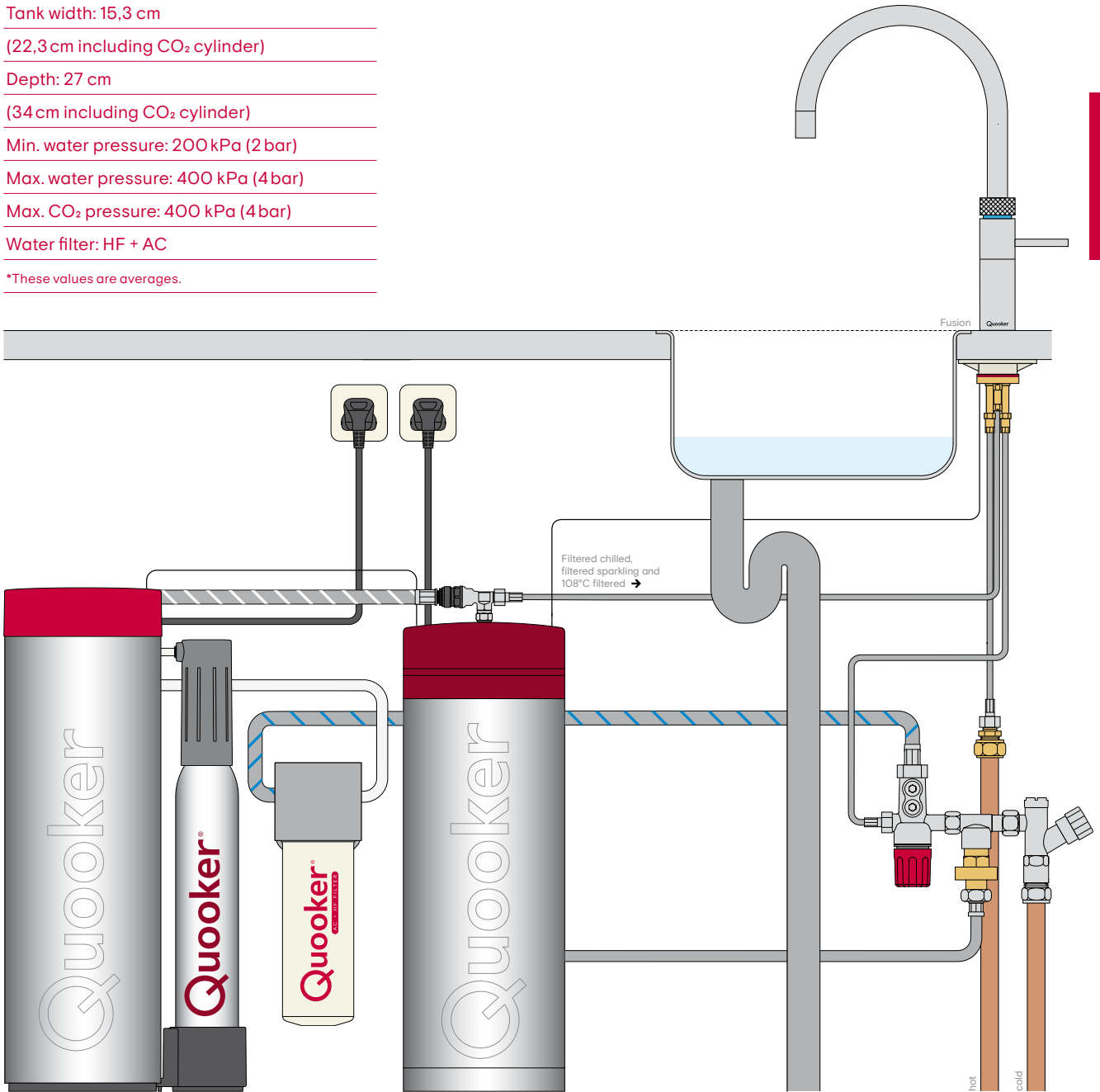
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installations

Installation overview Twintaps with PRO3

Tank: PRO3

Voltage: 230 V

Wattage: 1600 W

Capacity: 3 litres

Heating-up time: 10 minutes*

Stand-by power consumption: 10 W*

Tank height: 46,7 cm

Total height requirement: 54 cm

Tank diameter: 15 cm

Tap hole boiling-water tap: 32 mm

Tap hole mixer tap: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Min. hot water pressure: 200 kPa (2 bar)

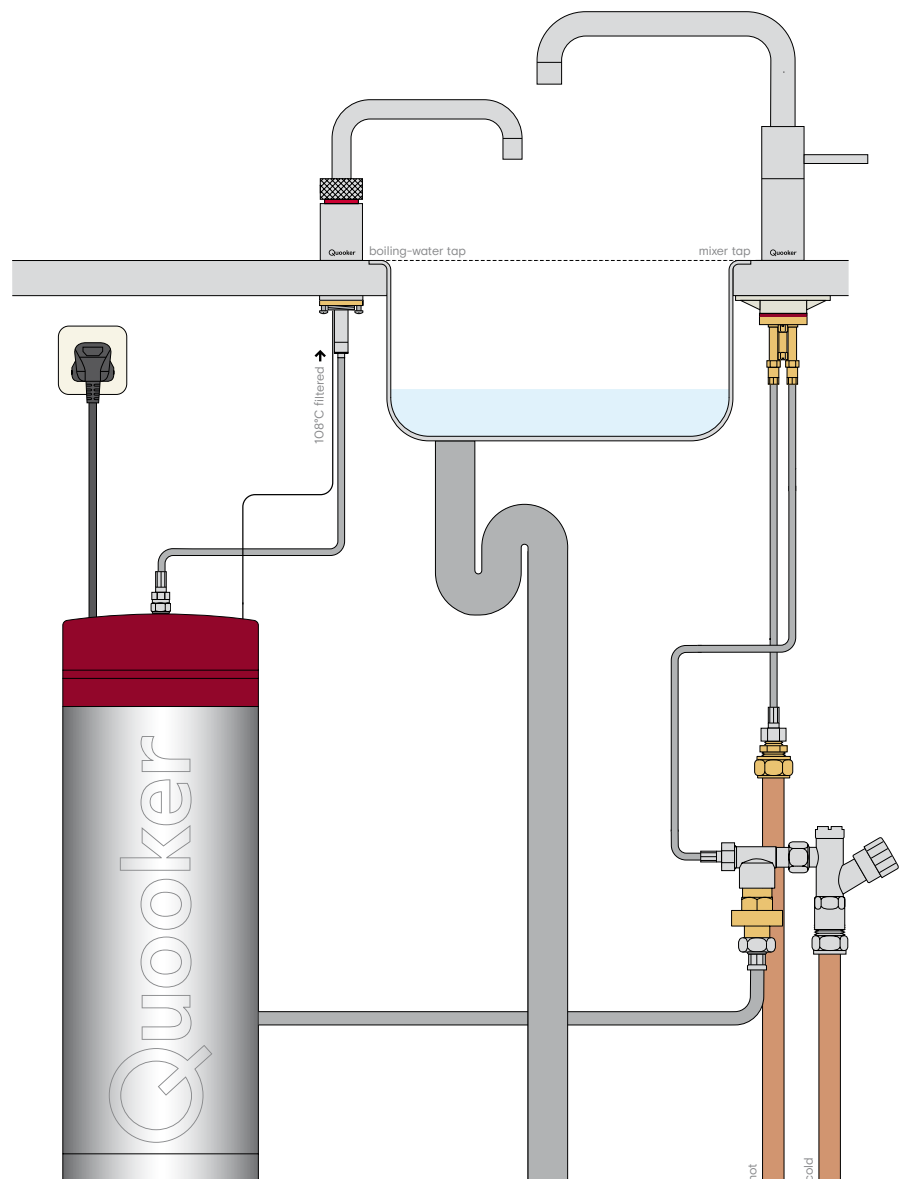
Recomm. pressure: 200 - 400 kPa
(2 - 4 bar)

Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature
Activated Carbon

* These are average values.



Installation overview Twintaps with PRO3 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

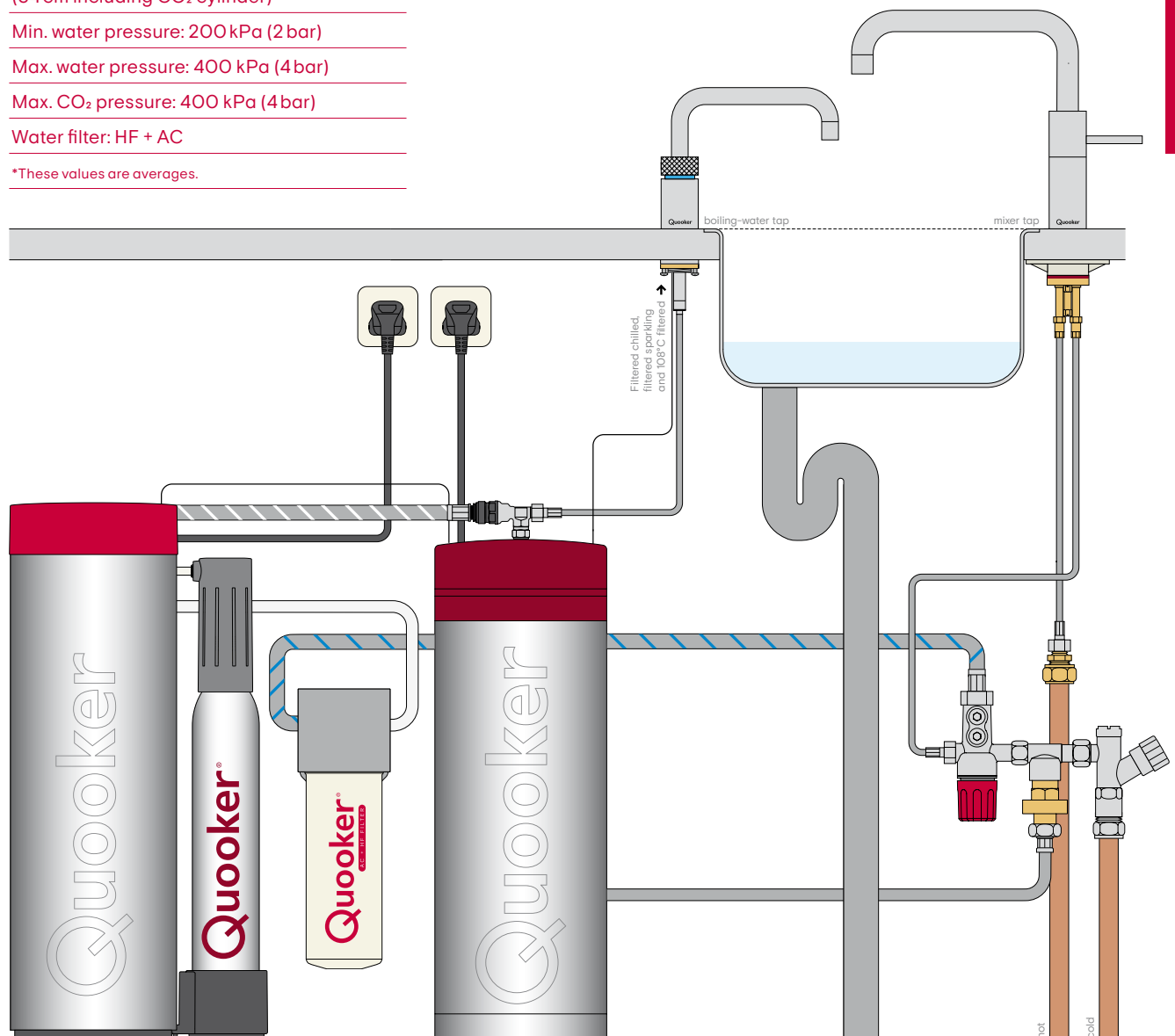
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview (Classic) Nordic single tap with PRO3

Tank: PRO3

Voltage: 230 V

Wattage: 1600 W

Capacity: 3 litres

Heating-up time: 10 minutes*

Stand-by power consumption: 10 W*

Tank height: 46,7 cm

Total height requirement: 54 cm

Tank diameter: 15 cm

Tap hole boiling-water tap: 32 mm

Min. mains pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa
(2 - 4 bar)

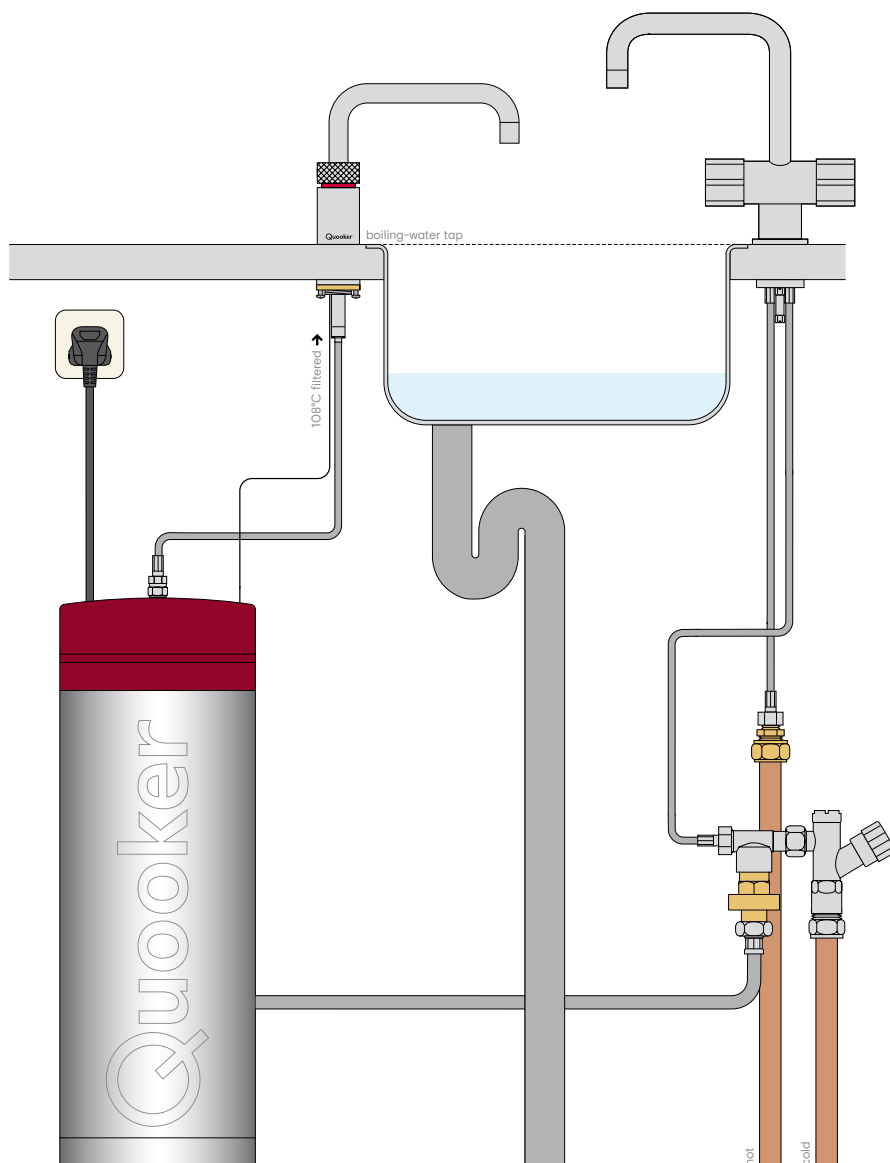
Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

* These are average values.



Installation overview (Classic) Nordic single tap with PRO3 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34cm including CO₂ cylinder)

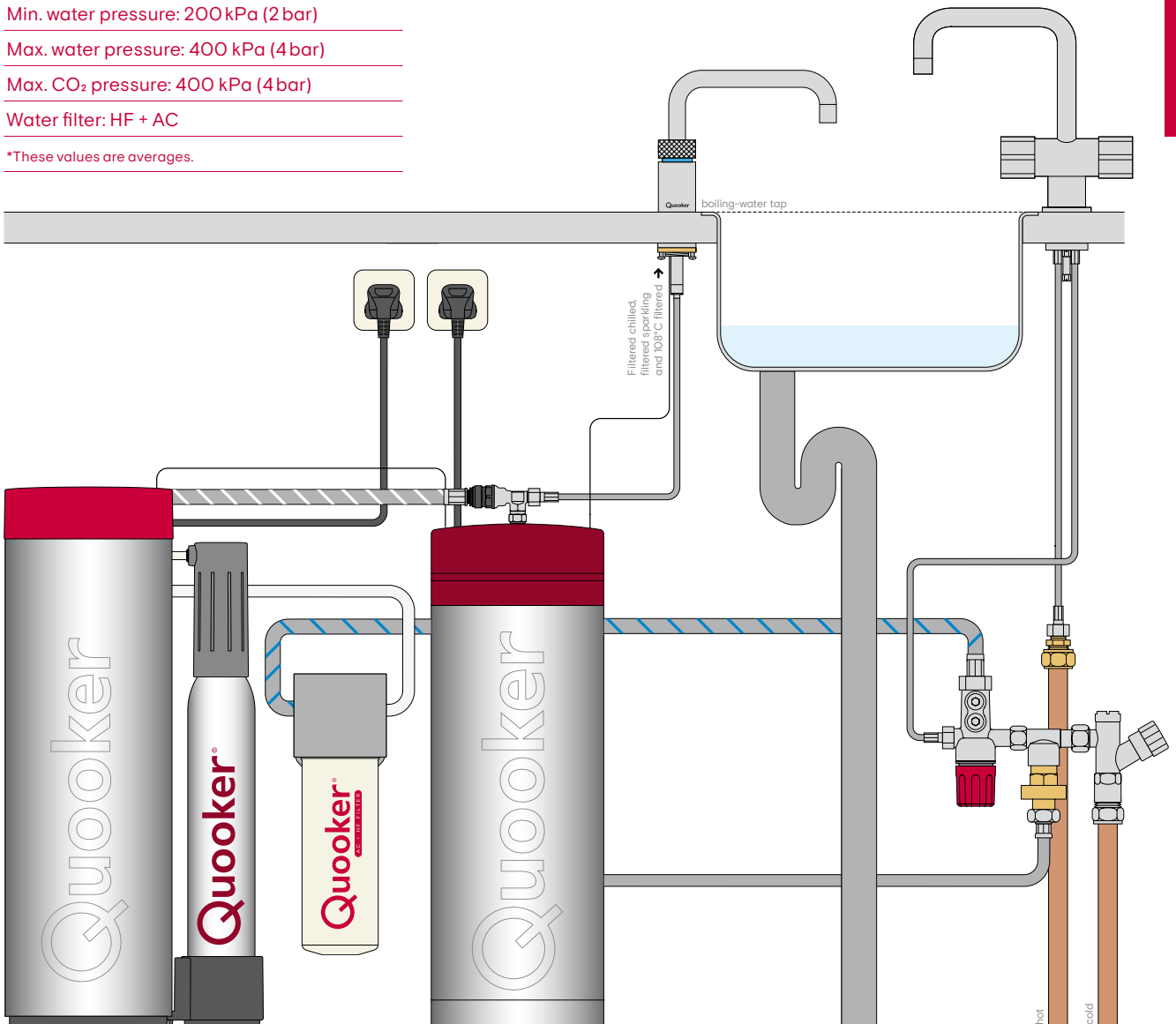
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview Flex with PRO7

Tank: PRO7

Voltage: 230 V

Wattage: 2900 W

Capacity: 7 litres

Heating-up time: 15 minutes

Stand-by power consumption: 10 W

Tank height: 47 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole Flex: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Min. hot water pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa

(2 - 4 bar)

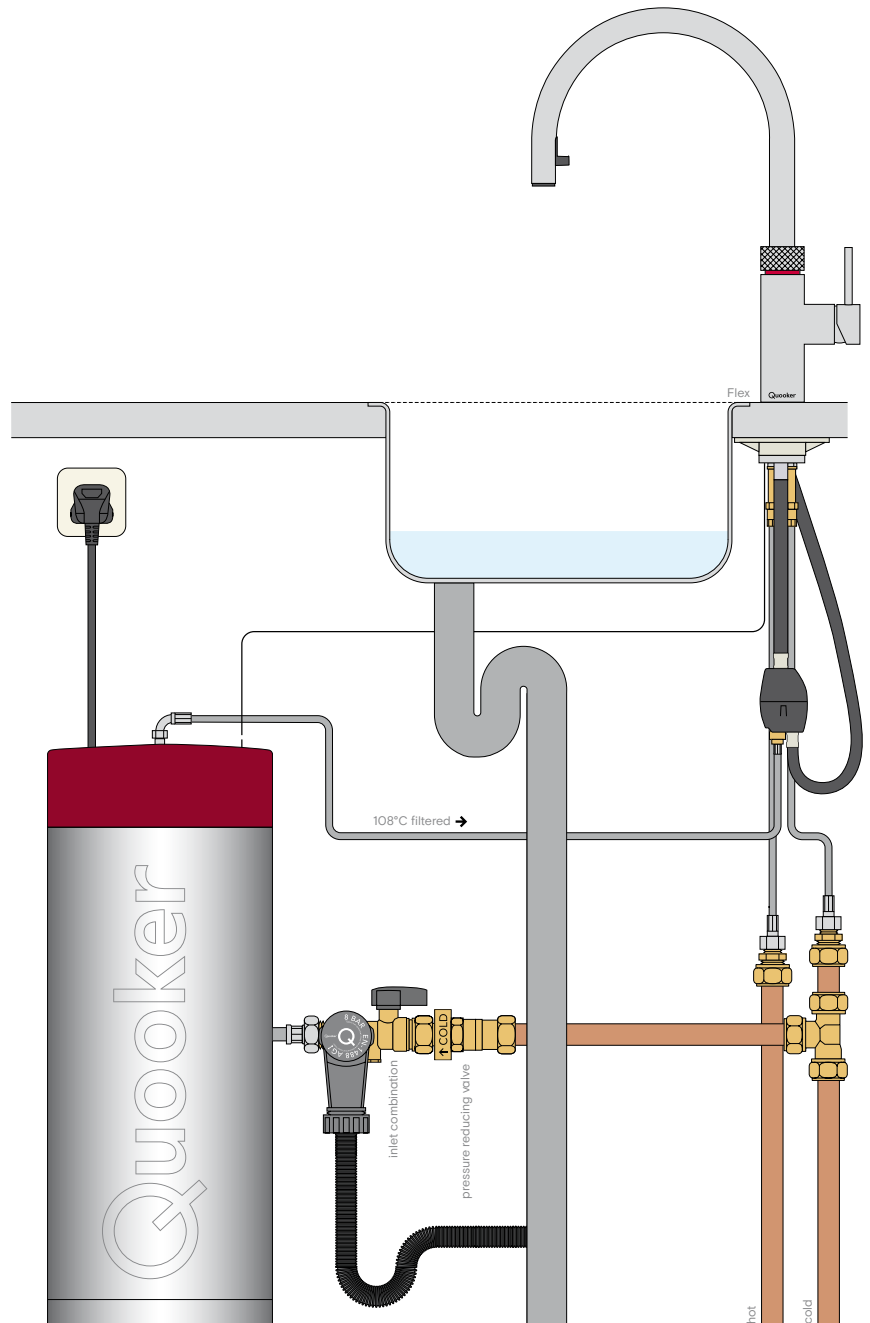
Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

* These are average values



Installation overview Flex with PRO7 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

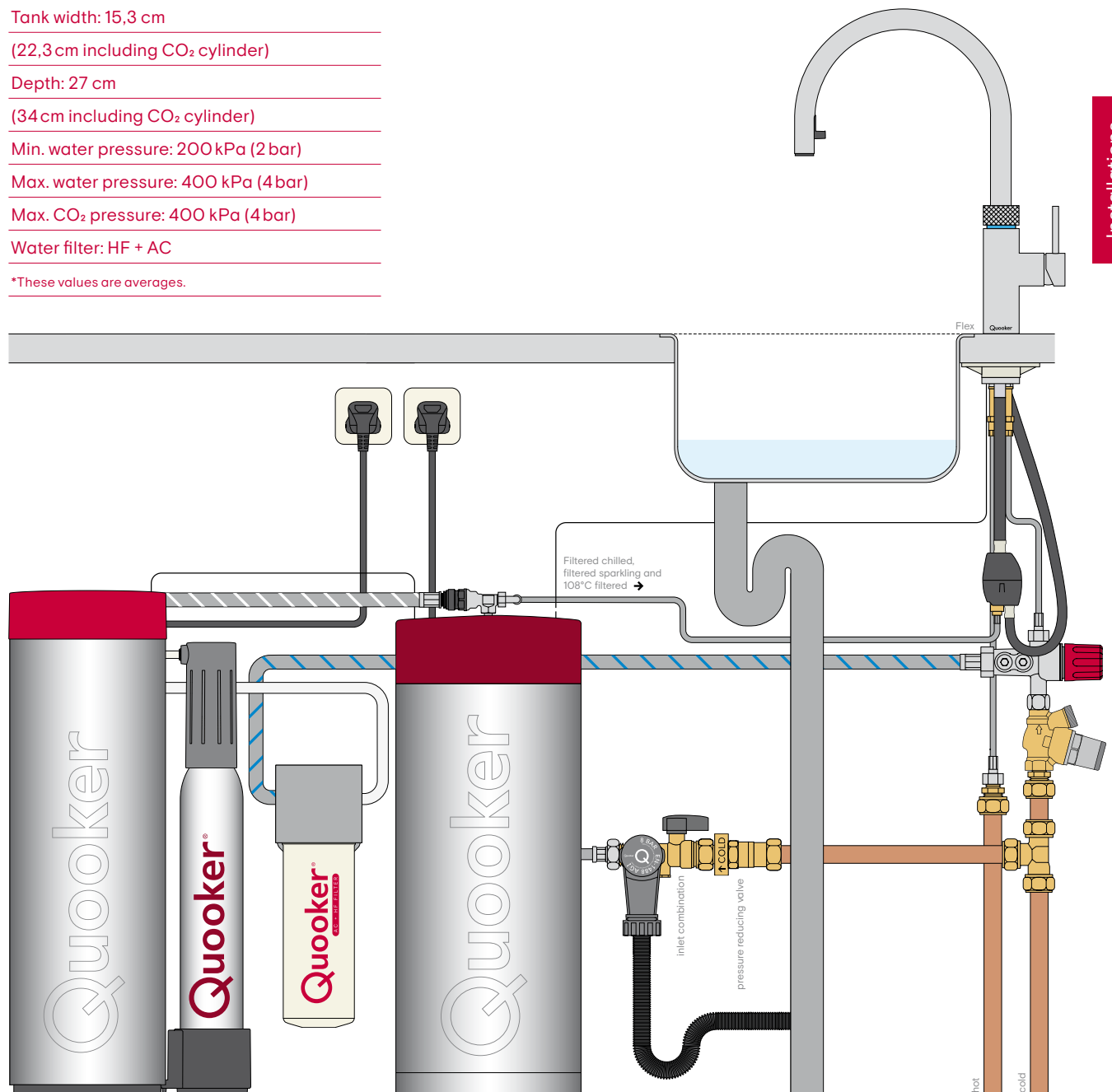
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview Front with PRO7

Tank: PRO7

Voltage: 230V

Wattage: 2900W

Capacity: 7 litres

Heating-up time: 15 minutes

Stand-by power consumption: 10W

Tank height: 47 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole Front: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Min. hot water pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa

(2 - 4 bar)

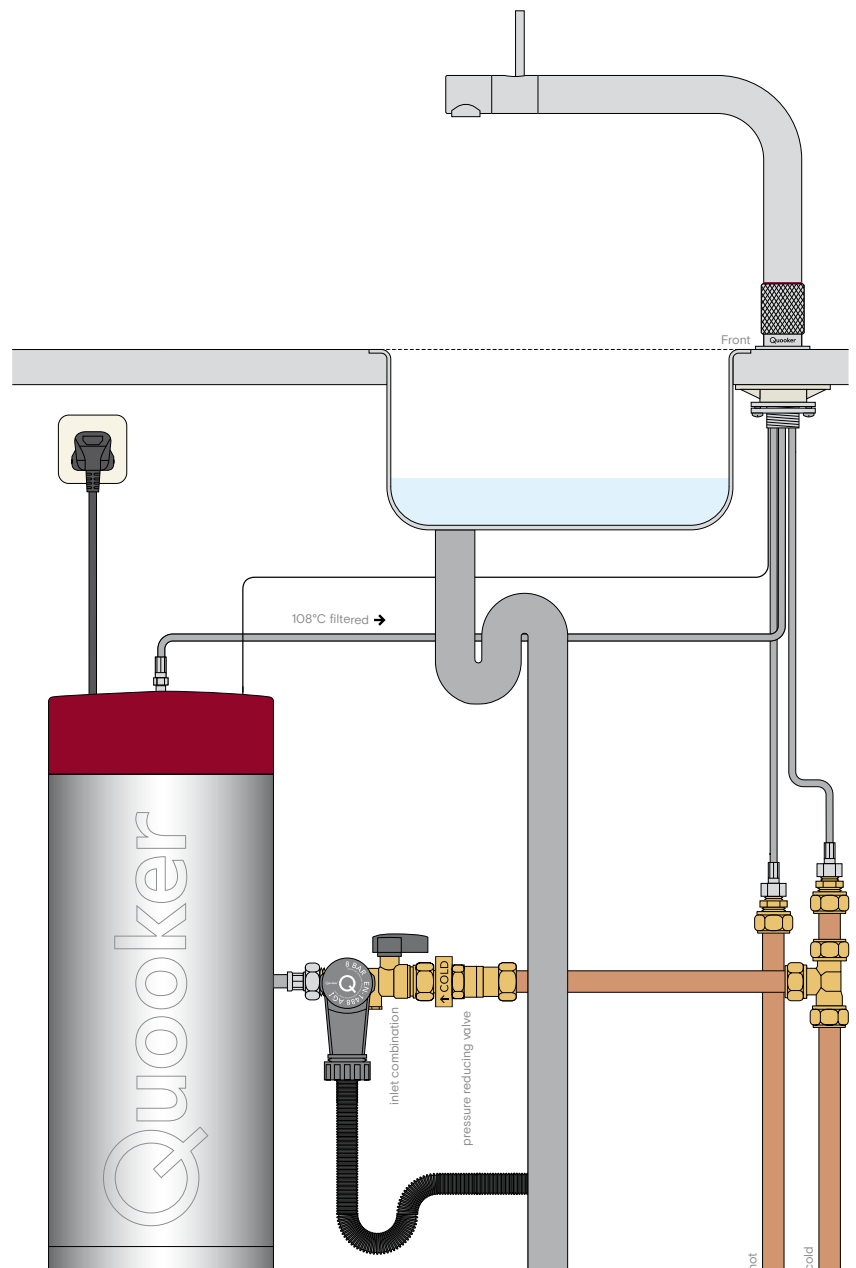
Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

* These are average values



Installation overview Front with PRO7 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

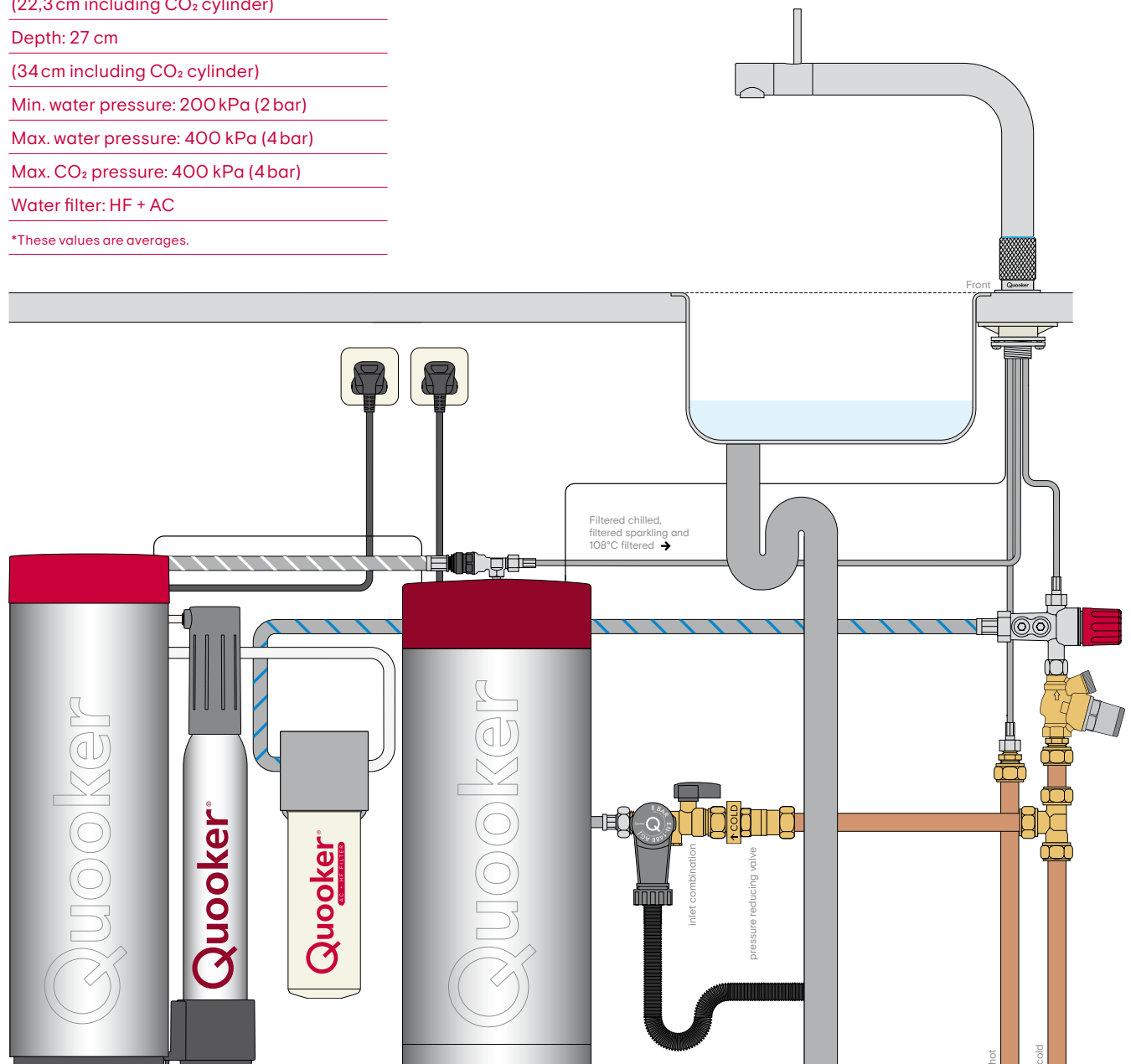
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview (Classic) Fusion with PRO7

Tank: PRO7

Voltage: 230V

Wattage: 2900W

Capacity: 7 litres

Heating-up time: 15 minutes*

Stand-by power consumption: 10W*

Tank height: 47 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole Fusion: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Min. hot water pressure: 200 kPa (2 bar)

Recomm. pressure: 200 – 400 kPa

(2 – 4 bar)

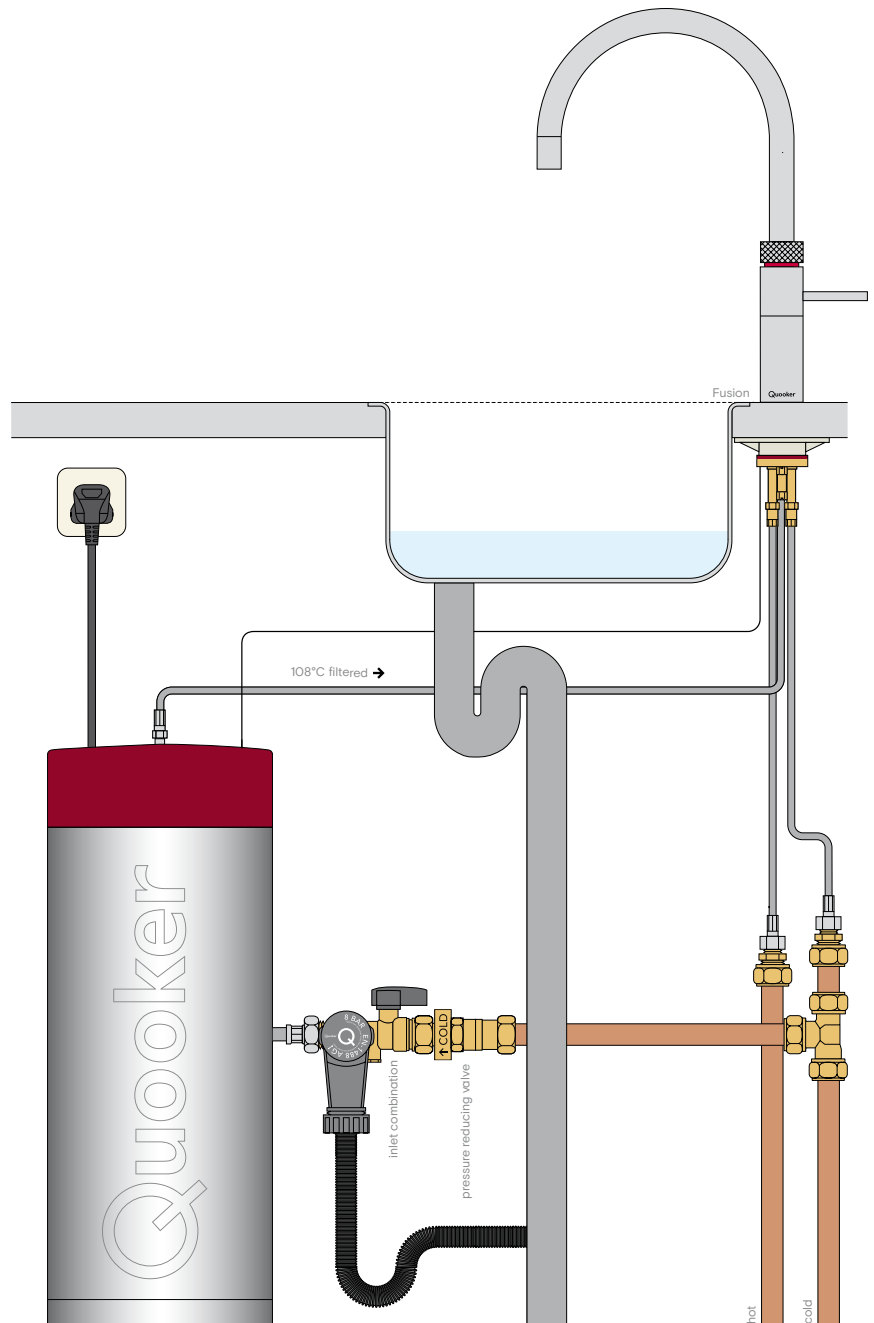
Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

* These are average values



Installation overview (Classic) Fusion with PRO7 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

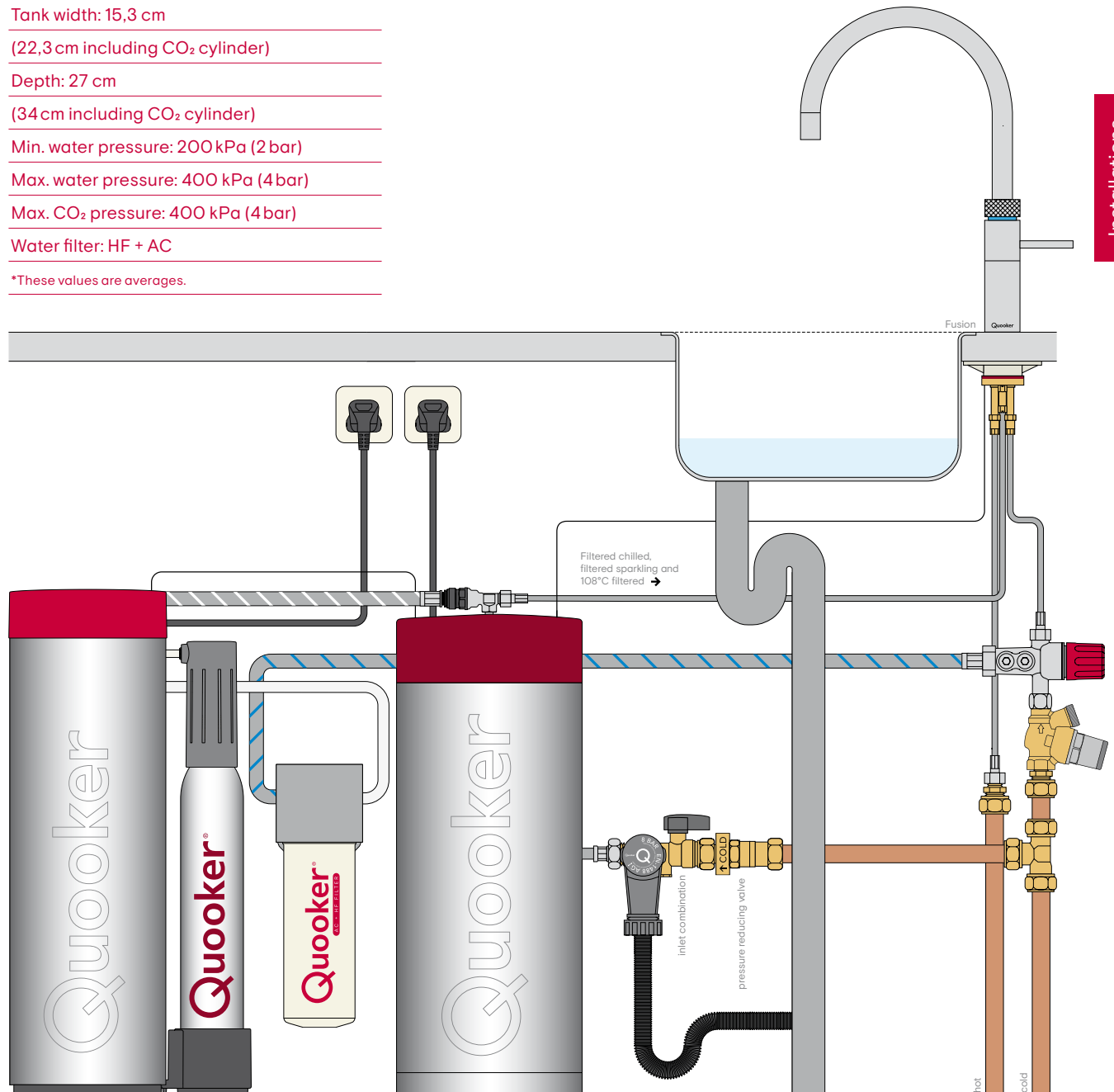
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview Twintaps with PRO7

Tank: PRO7

Voltage: 230 V

Wattage: 2900 W

Capacity: 7 litres

Heating-up time: 15 minutes*

Stand-by power consumption: 10 W*

Tank height: 47 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole boiling-water tap: 32 mm

Tap hole mixer tap: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Min. hot water pressure: 200 kPa (2 bar)

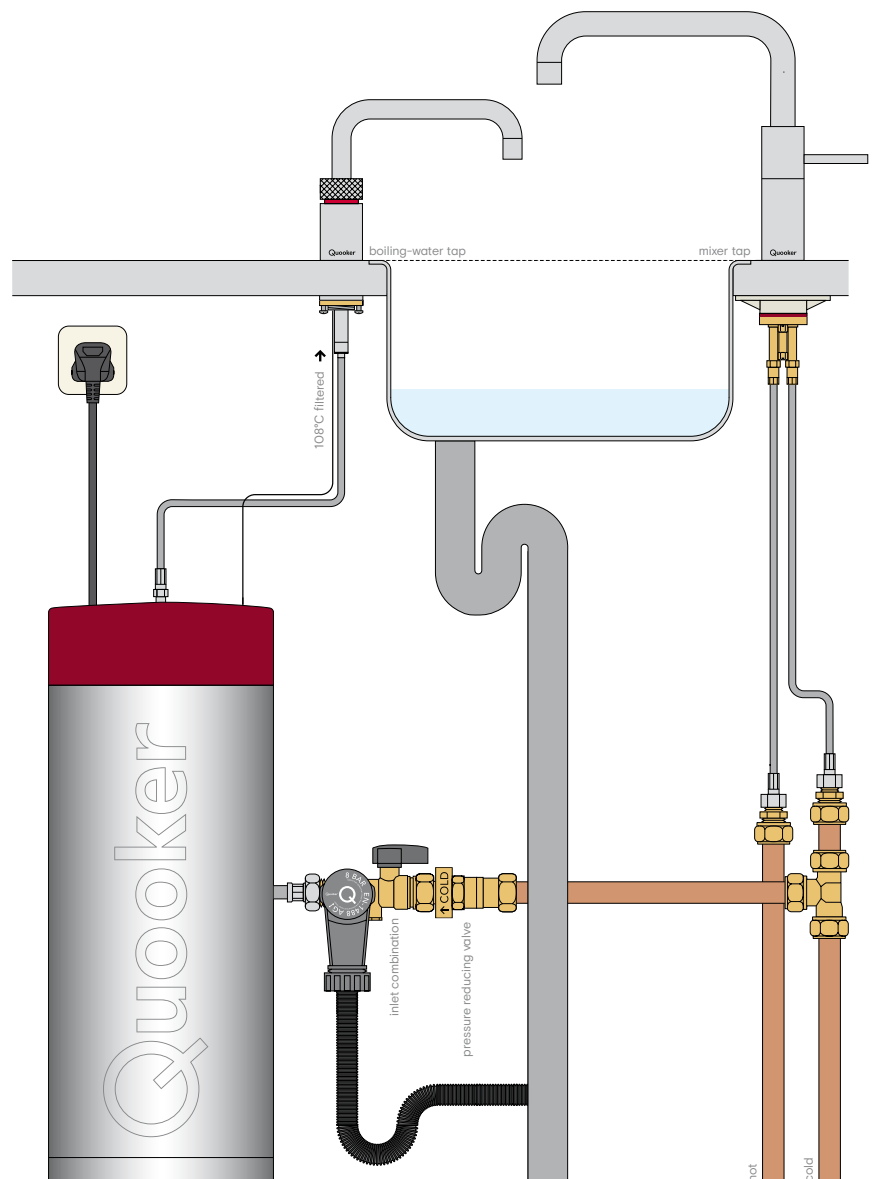
Recomm. pressure: 200 – 400 kPa
(2 – 4 bar)

Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature
Activated Carbon

* These are average values.



Installation overview Twintaps with PRO7 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

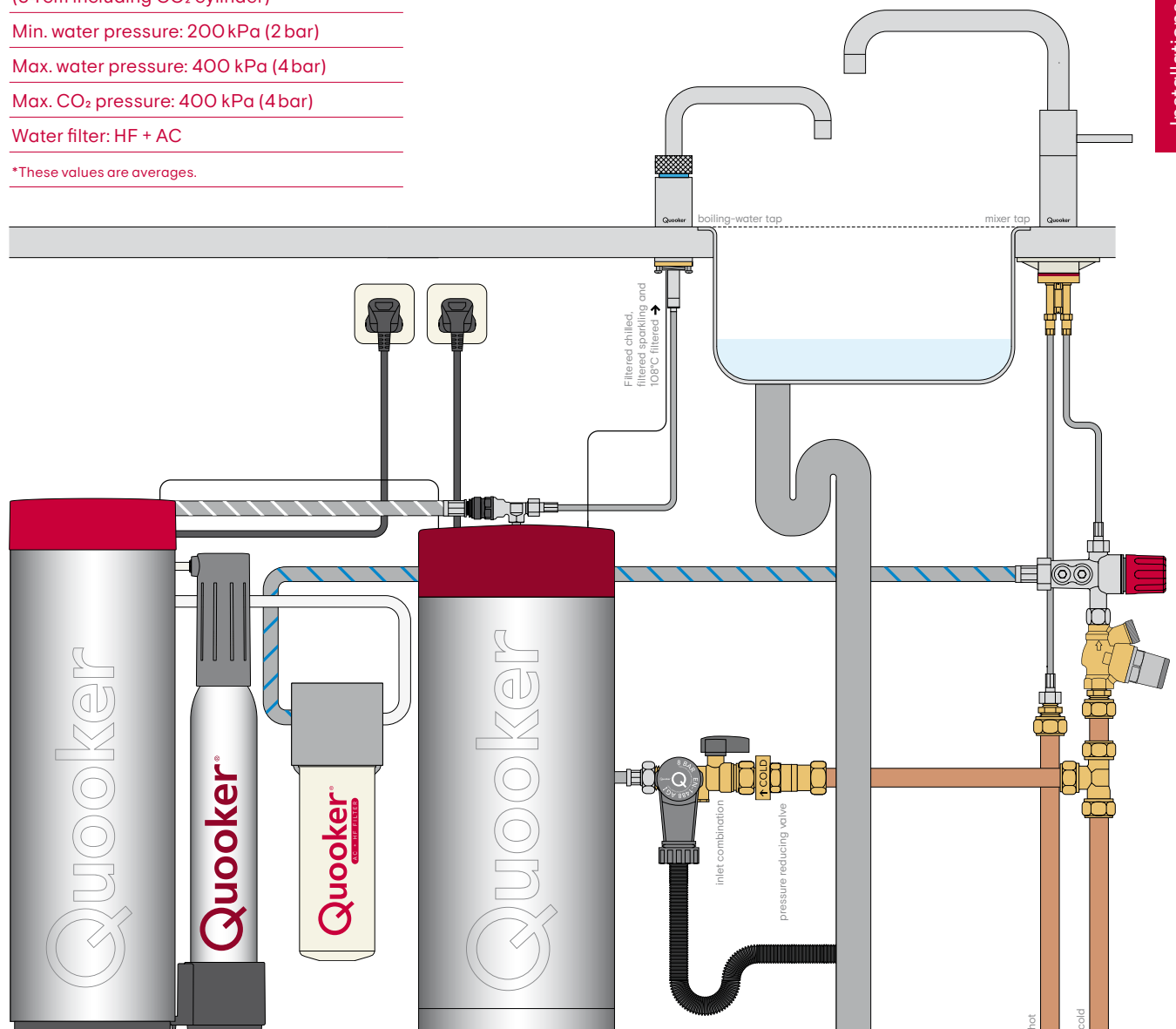
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview (Classic) Nordic single tap with PRO7

Tank: PRO7

Voltage: 230 V

Wattage: 2900 W

Capacity: 7 litres

Heating-up time: 15 minutes*

Stand-by power consumption: 10 W*

Tank height: 47 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole boiling-water tap: 32 mm

Min. mains pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa
(2 - 4 bar)

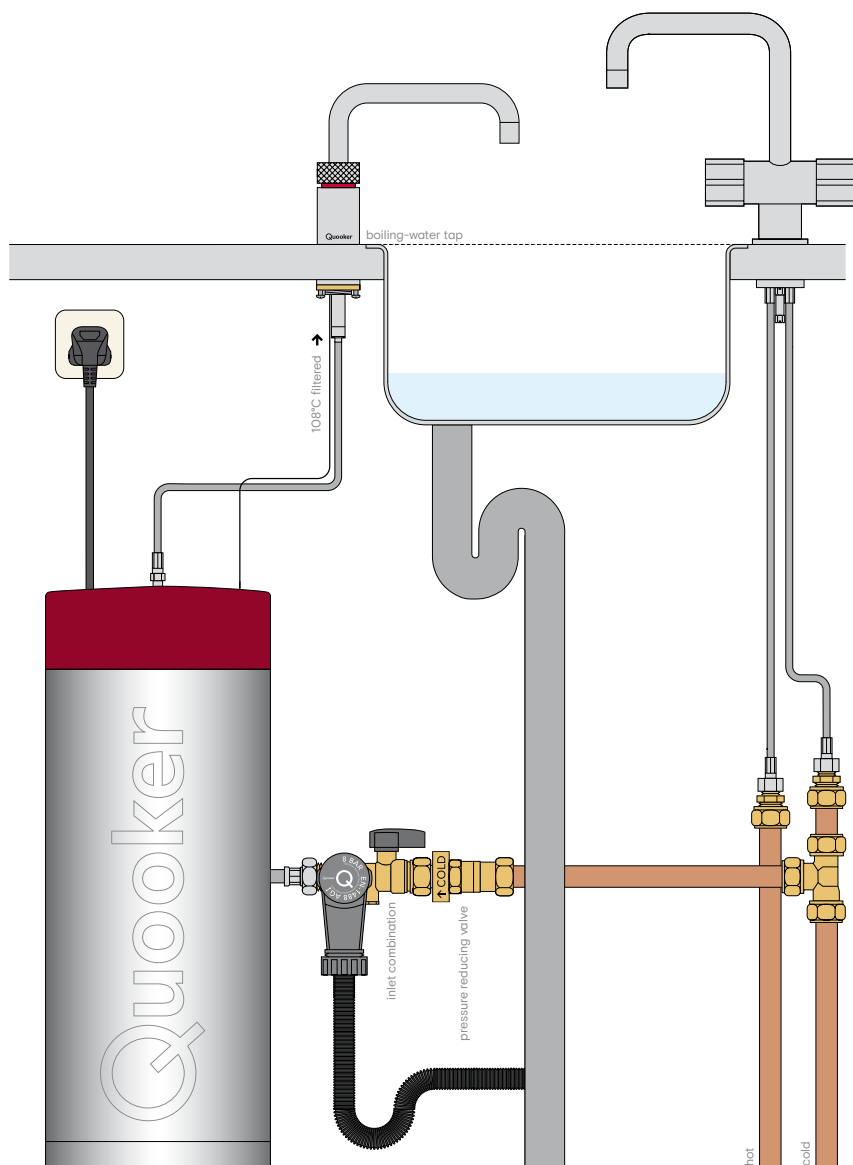
Mounting bracket optional: yes

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

* These are average values.



Installation overview (Classic) Nordic single tap with PRO7 and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres / min

Flow rate filtered sparkling water: 2 litres / min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

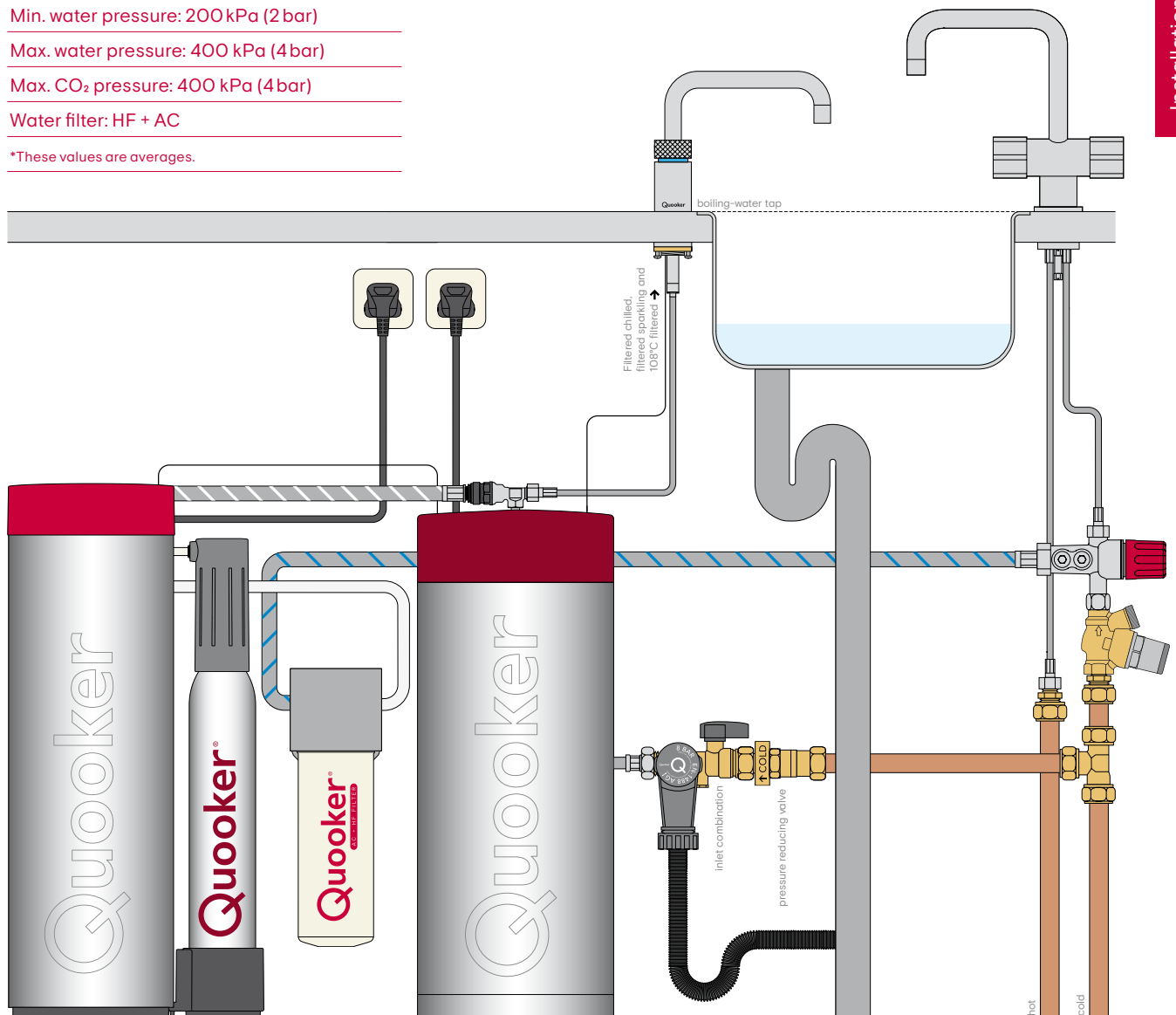
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview Flex with COMBI

Tank: COMBI

Voltage: 230V

Wattage: 2200W

Capacity: 7 litres

Heating-up time: 20 minutes*

Stand-by power consumption: 10W*

Tank height: 49 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole Flex: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa
(2 - 4 bar)

Volume at 40 °C: 27 litres*

Volume at 60 °C: 15 litres*

Mounting bracket optional: yes

Temperature regulation: thermostatic

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature
Activated Carbon

Energy label

Declared load profile: XXS

Water heating energy efficiency class: A

Water heating energy efficiency: 36 %

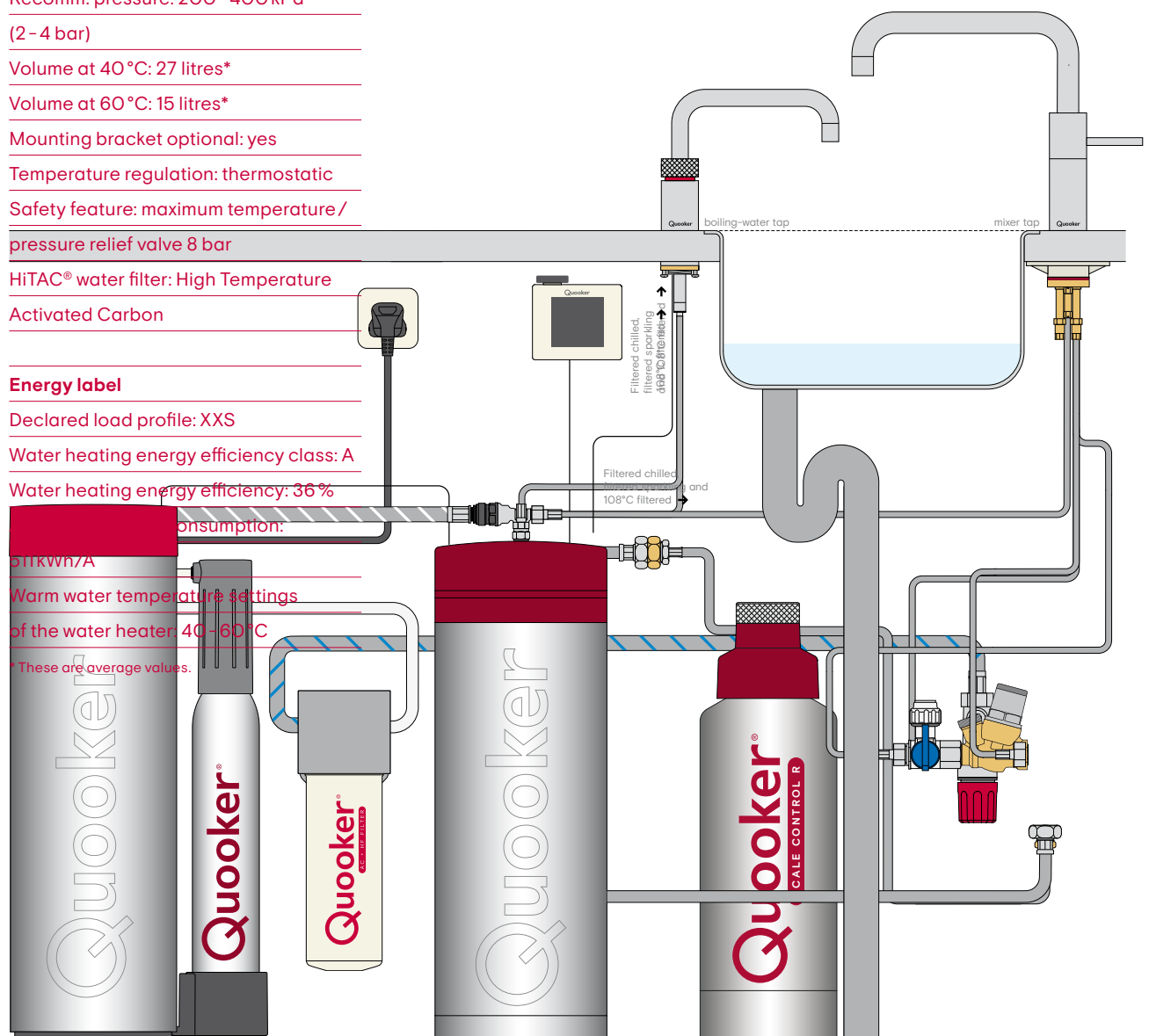
Stand-by power consumption:

0.1 kWh/A

Warm water temperature settings

of the water heater: 40 - 60 °C

* These are average values.



Installation overview Flex with COMBI and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres / min

Flow rate filtered sparkling water: 2 litres / min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

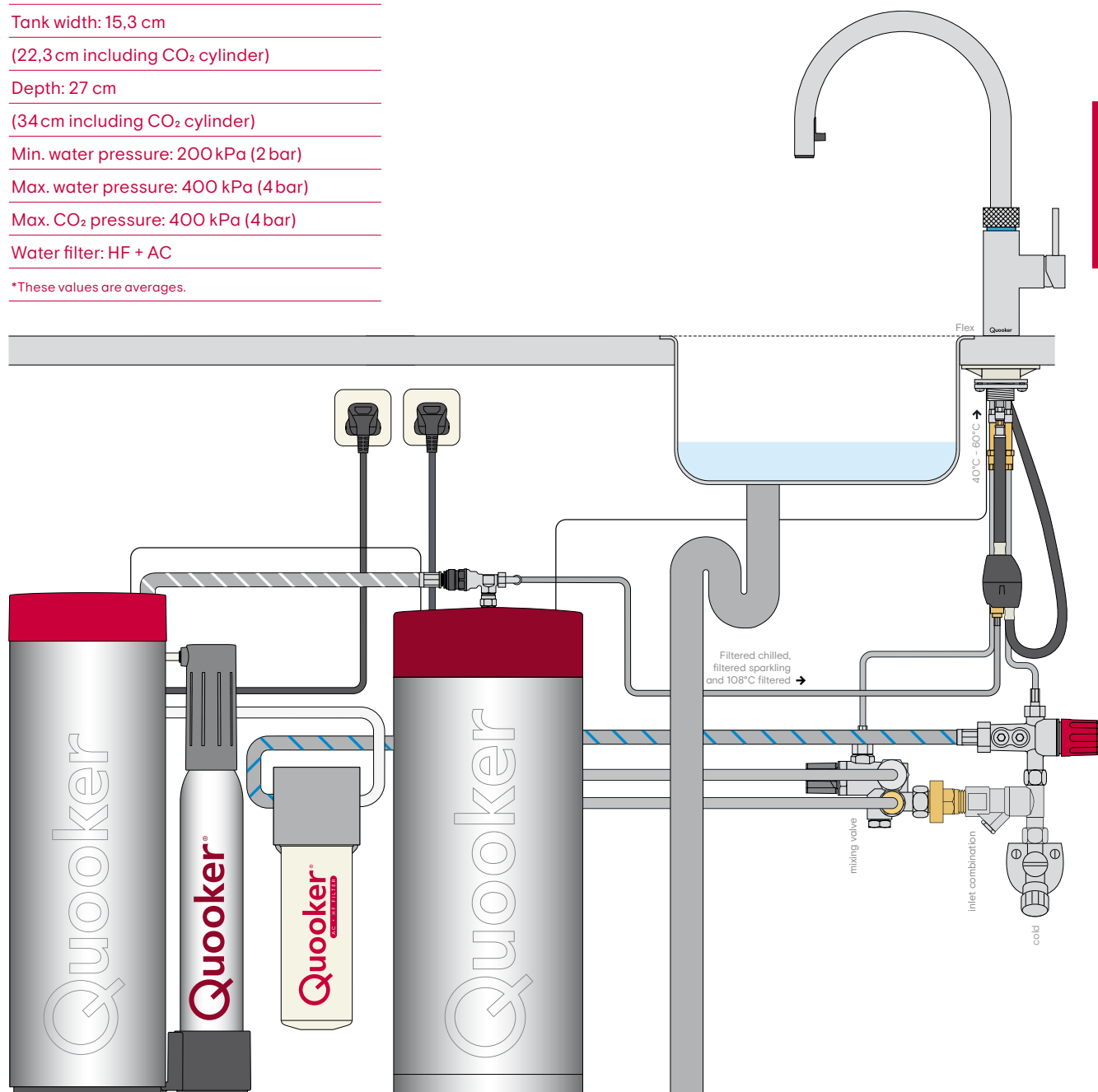
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview Front with COMBI

Tank: COMBI

Voltage: 230V

Wattage: 2200W

Capacity: 7 litres

Heating-up time: 20 minutes*

Stand-by power consumption: 10W*

Tank height: 49 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole Front: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa
(2 - 4 bar)

Volume at 40 °C: 27 litres*

Volume at 60 °C: 15 litres*

Mounting bracket optional: yes

Temperature regulation: thermostatic

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature
Activated Carbon

Energy label

Declared load profile: XXS

Water heating energy efficiency class: A

Water heating energy efficiency: 36 %

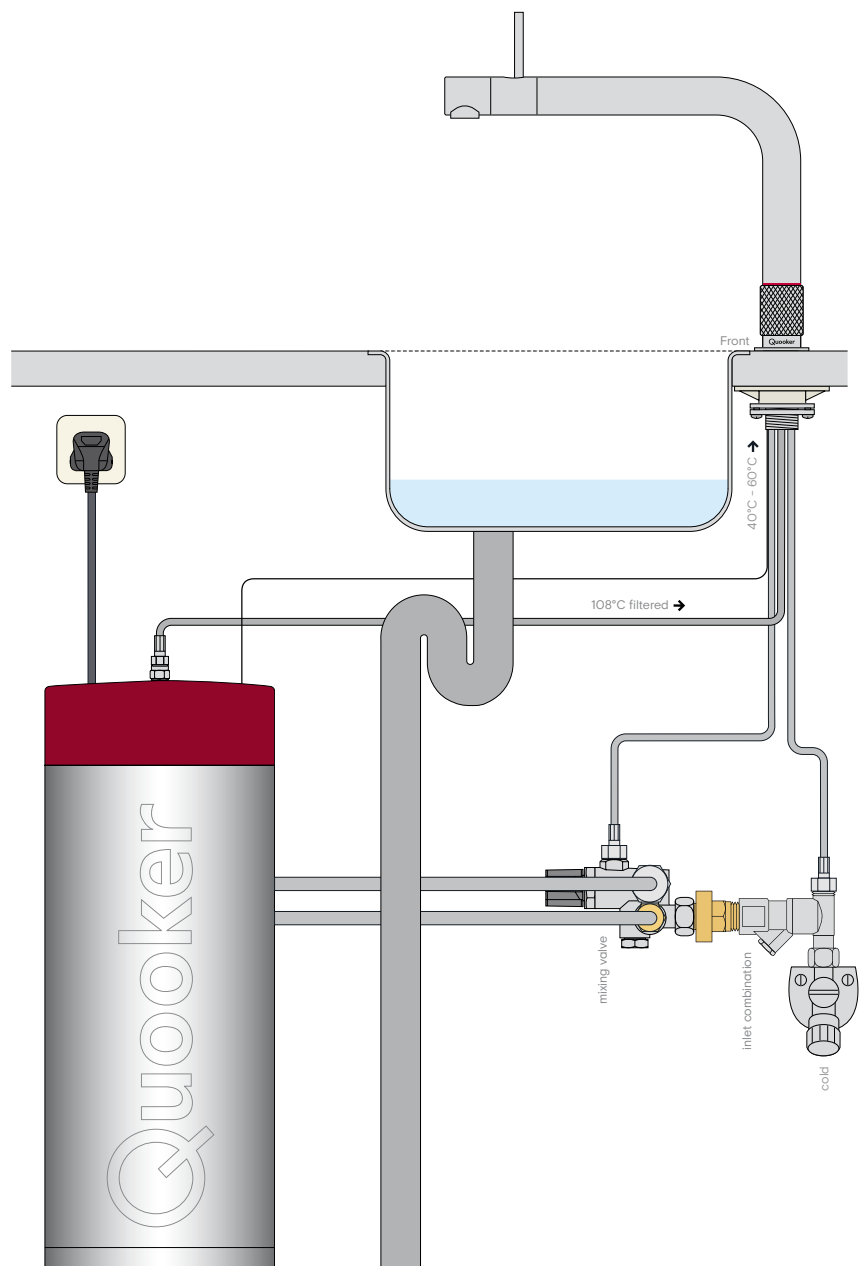
Annual electricity consumption:

511kWh/A

Warm water temperature settings

of the water heater: 40 - 60 °C

* These are average values.



Installation overview Front with COMBI and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres / min

Flow rate filtered sparkling water: 2 litres / min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

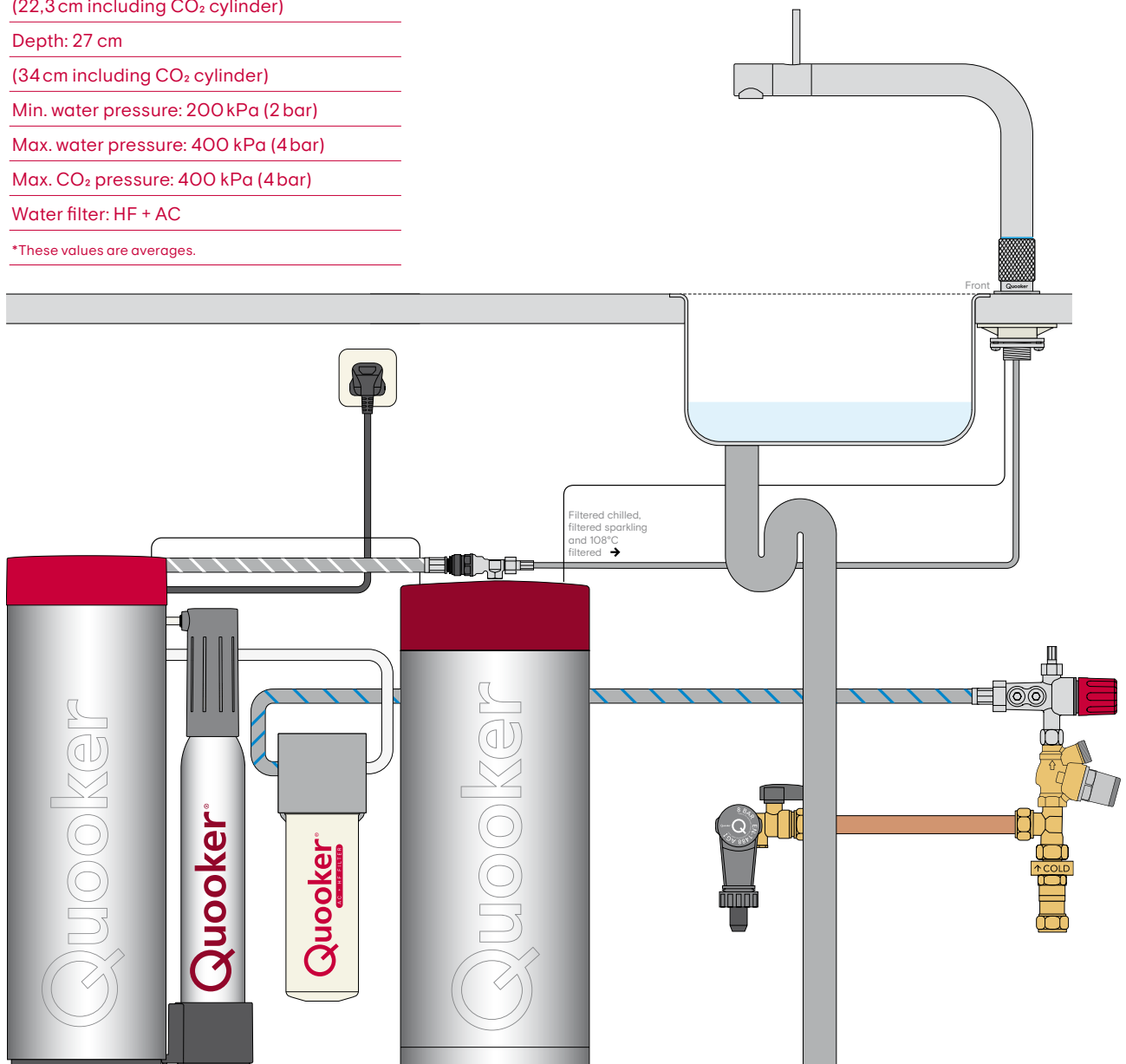
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview (Classic) Fusion with COMBI

Tank: COMBI

Voltage: 230V

Wattage: 2200W

Capacity: 7 litres

Heating-up time: 20 minutes

Stand-by power consumption: 10W*

Tank height: 49 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole Fusion: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa

(2 - 4 bar)

Volume at 40°C: 27 litres*

Volume at 60°C: 15 litres*

Mounting bracket optional: yes

Temperature regulation: thermostatic

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

Energy label

Declared load profile: XXS

Water heating energy efficiency class: A

Water heating energy efficiency: 36 %

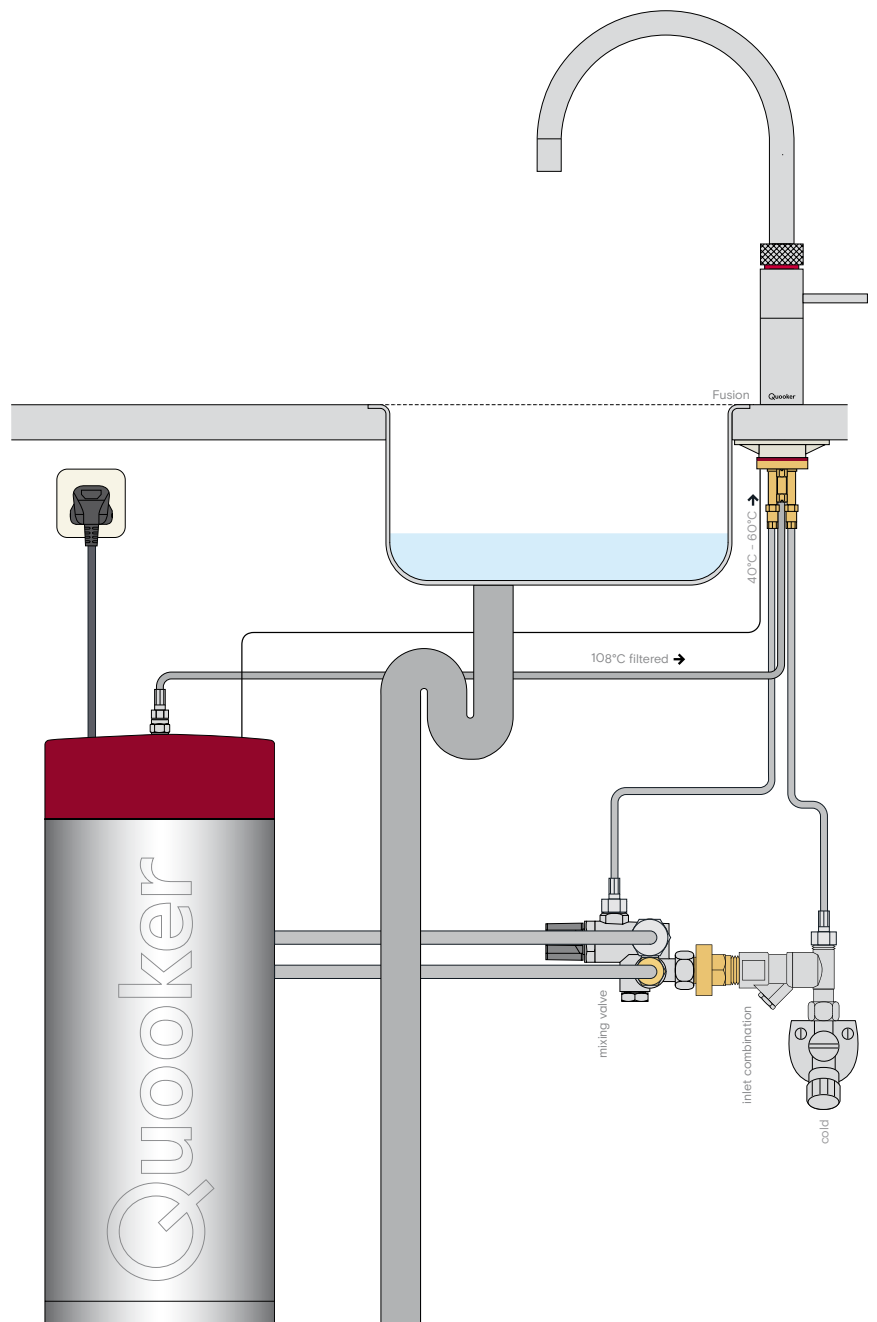
Annual electricity consumption:

511kWh/A

Warm water temperature settings

of the water heater: 40 - 60 °C

* These are average values.



Installation overview (Classic) Fusion with COMBI and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water: 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

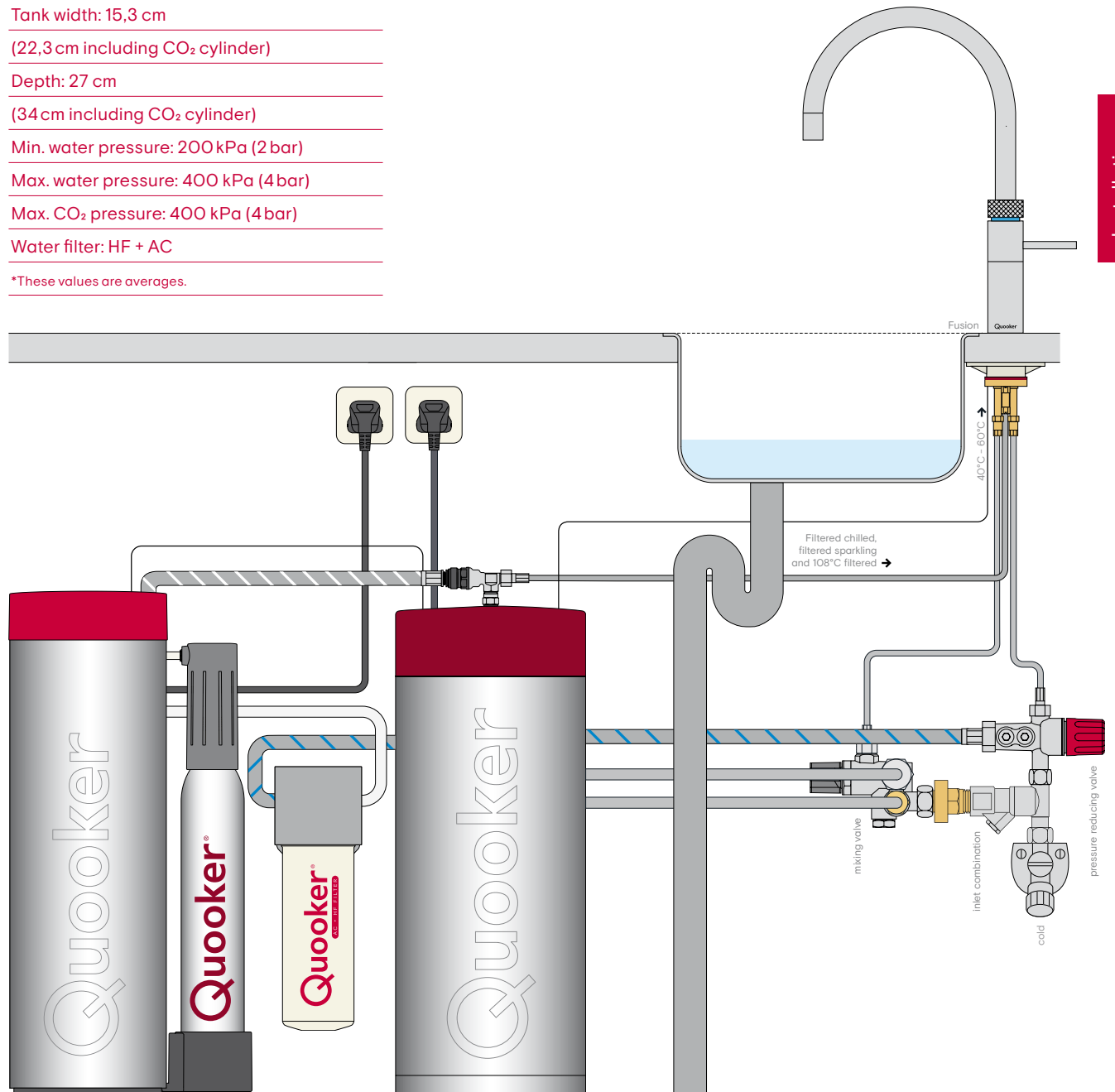
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installations

Installation overview Twintaps with COMBI

Tank: COMBI

Voltage: 230 V

Wattage: 2200 W

Capacity: 7 litres

Heating-up time: 20 minutes*

Stand-by power consumption: 10 W*

Tank height: 47 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole boiling-water tap: 32 mm

Tap hole mixer tap: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa

(2 - 4 bar)

Volume at 40 °C: 27 litres*

Volume at 60 °C: 15 litres*

Mounting bracket optional: yes

Temperature regulation: thermostatic

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

Energy label

Declared load profile: XXS

Water heating energy efficiency class: A

Water heating energy efficiency: 36 %

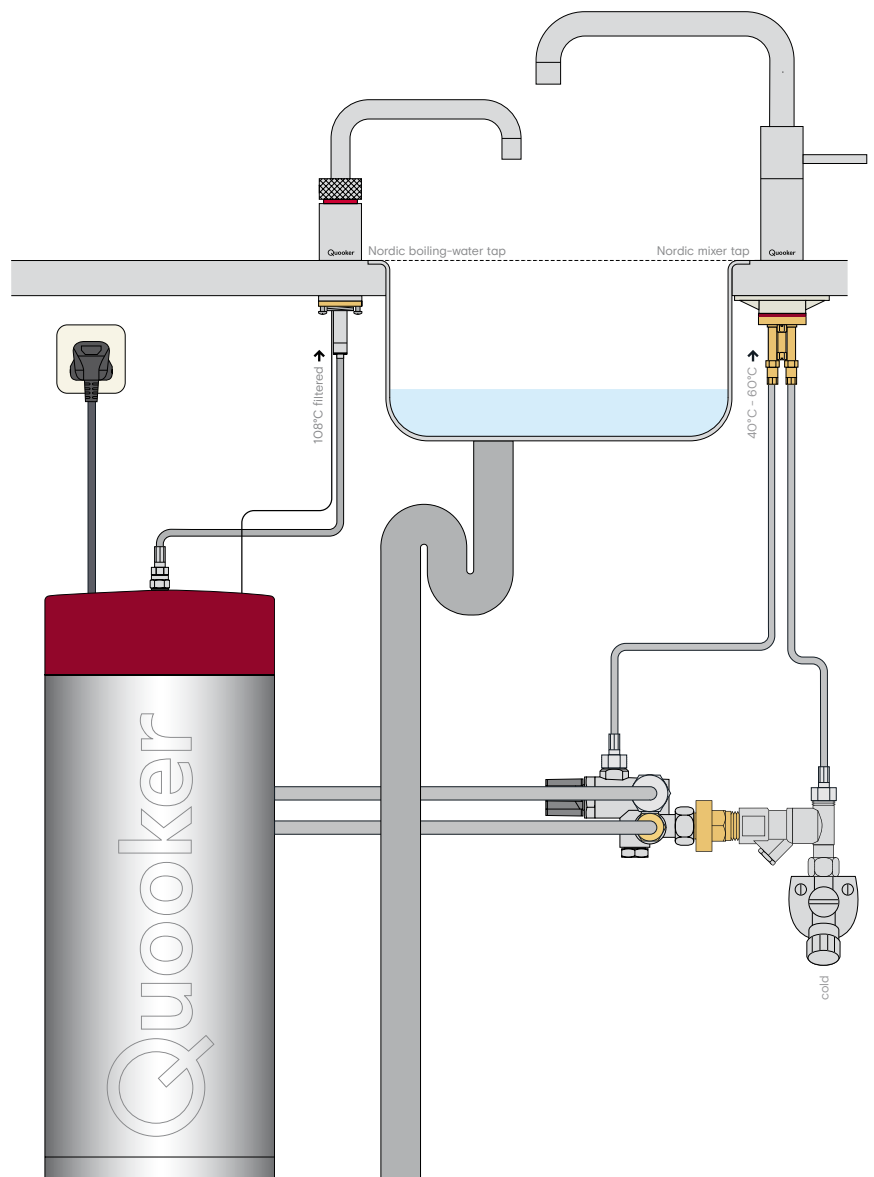
Annual electricity consumption:

511 kWh/A

Warm water temperature settings

of the water heater: 40 - 60 °C

* These are average values.



Installation overview Twintaps with COMBI and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water: 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

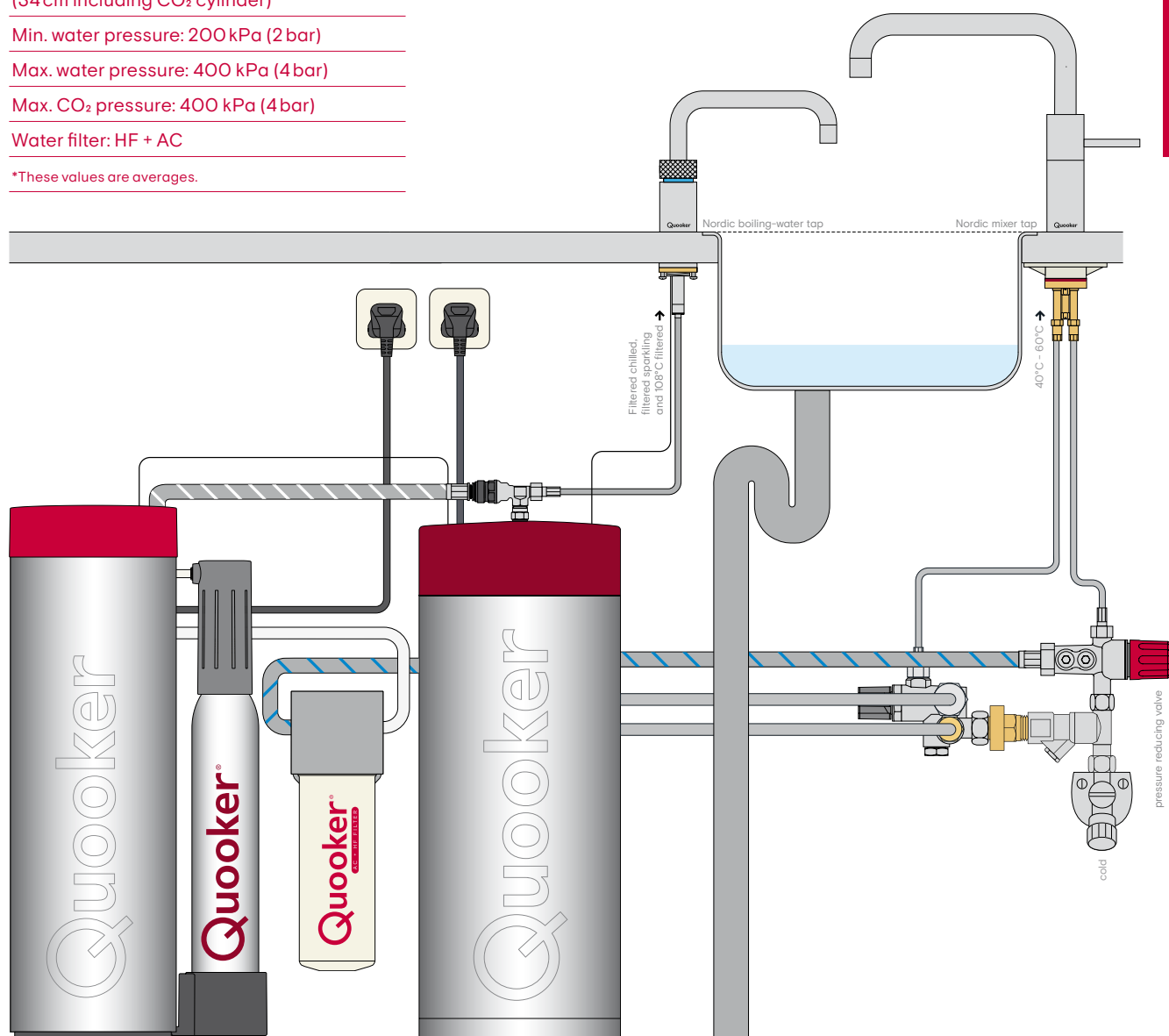
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview (Classic) Nordic single tap with COMBI

Tank: COMBI

Voltage: 230 V

Wattage: 2200 W

Capacity: 7 litres

Heating-up time: 20 minutes*

Stand-by power consumption: 10 W*

Tank height: 47 cm

Total height requirement: 55 cm

Tank diameter: 20 cm

Tap hole boiling-water tap: 32 mm

Tap hole mixer tap: 35 mm

Min. mains pressure: 200 kPa (2 bar)

Recomm. pressure: 200 - 400 kPa

(2 - 4 bar)

Volume at 40°C: 27 litres*

Volume at 60°C: 15 litres*

Mounting bracket optional: yes

Temperature regulation: thermostatic

Safety feature: maximum temperature /
pressure relief valve 8 bar

HiTAC® water filter: High Temperature

Activated Carbon

Energy label

Declared load profile: XXS

Water heating energy efficiency class: A

Water heating energy efficiency: 36 %

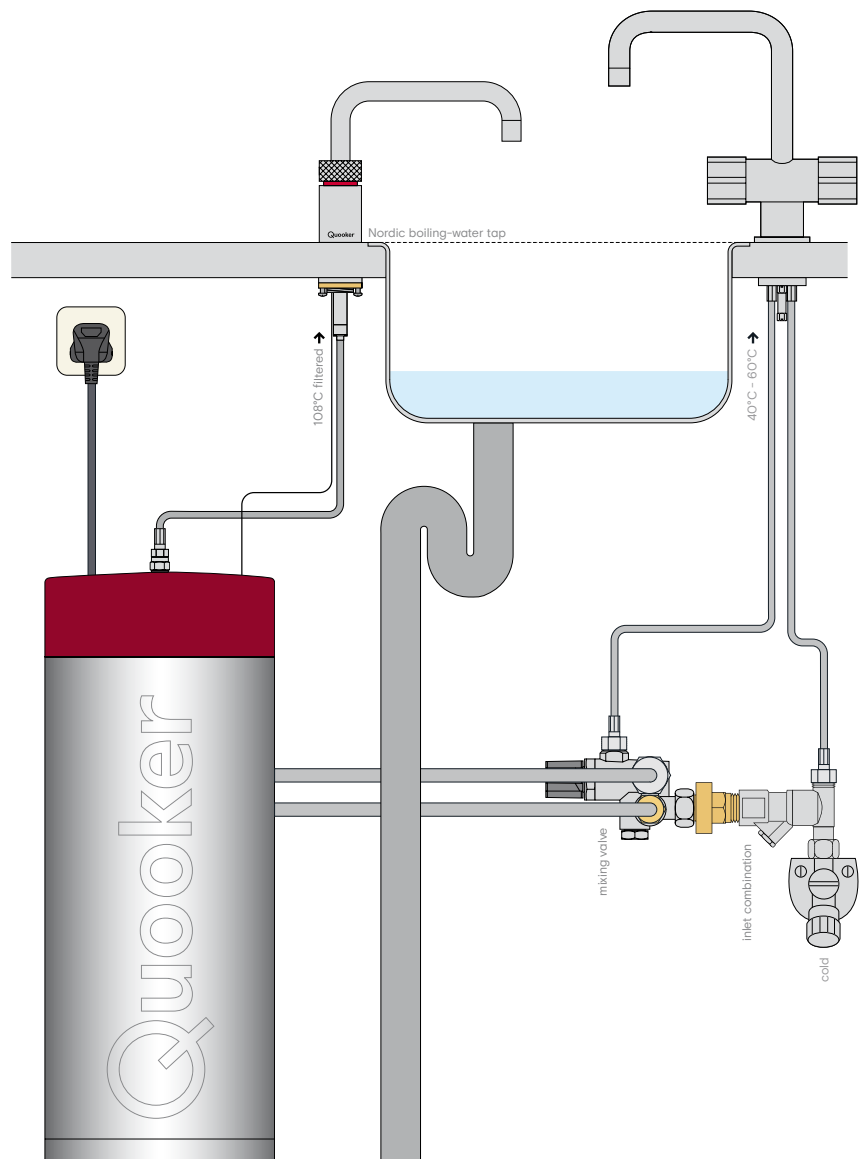
Annual electricity consumption:

511 kWh/A

Warm water temperature settings

of the water heater: 40 - 60 °C

* These are average values.



Installation overview (Classic) Nordic single tap with COMBI and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water: 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

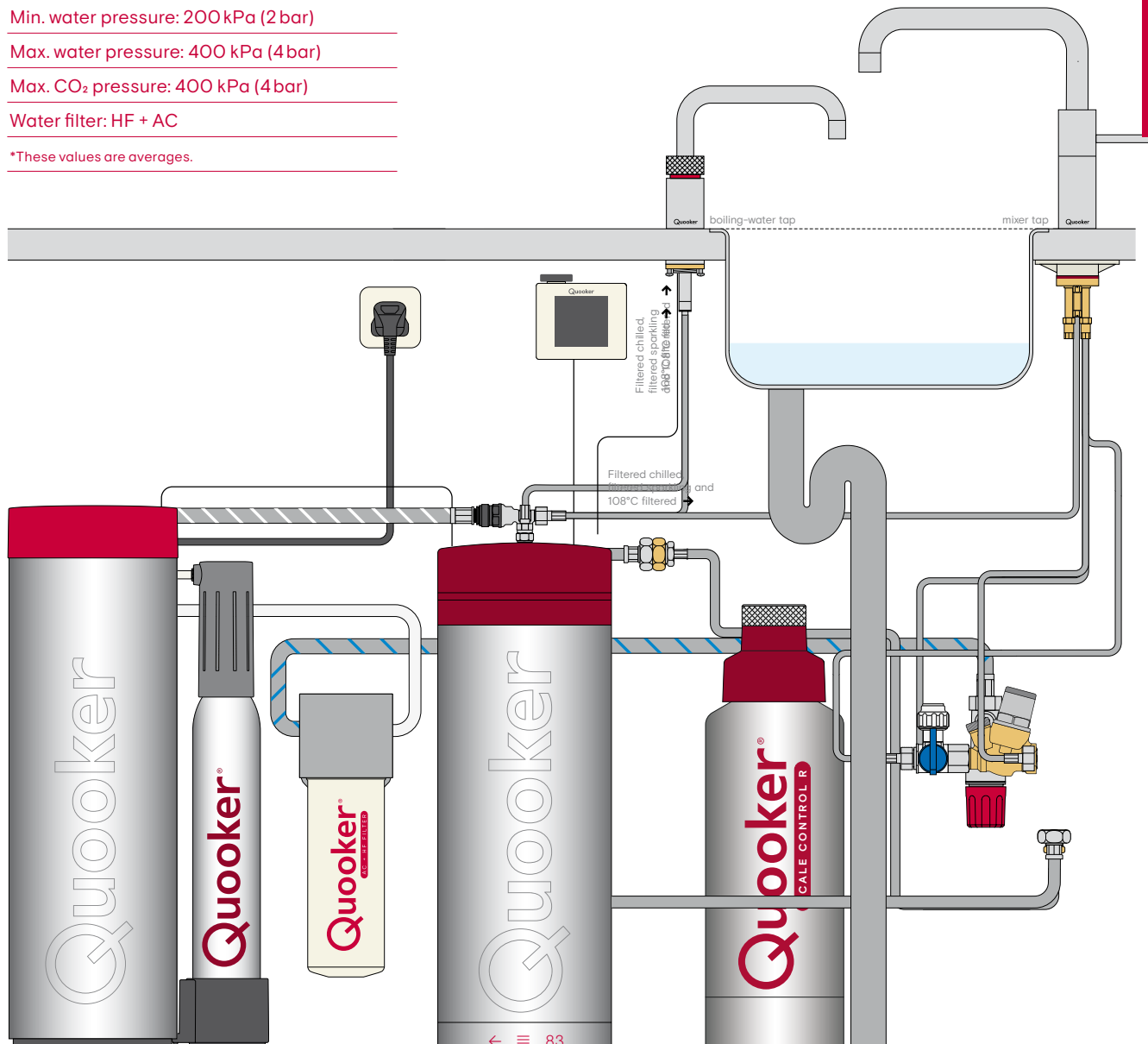
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



Installation overview Flex with PRO3, Scale Control R and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34cm including CO₂ cylinder)

Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

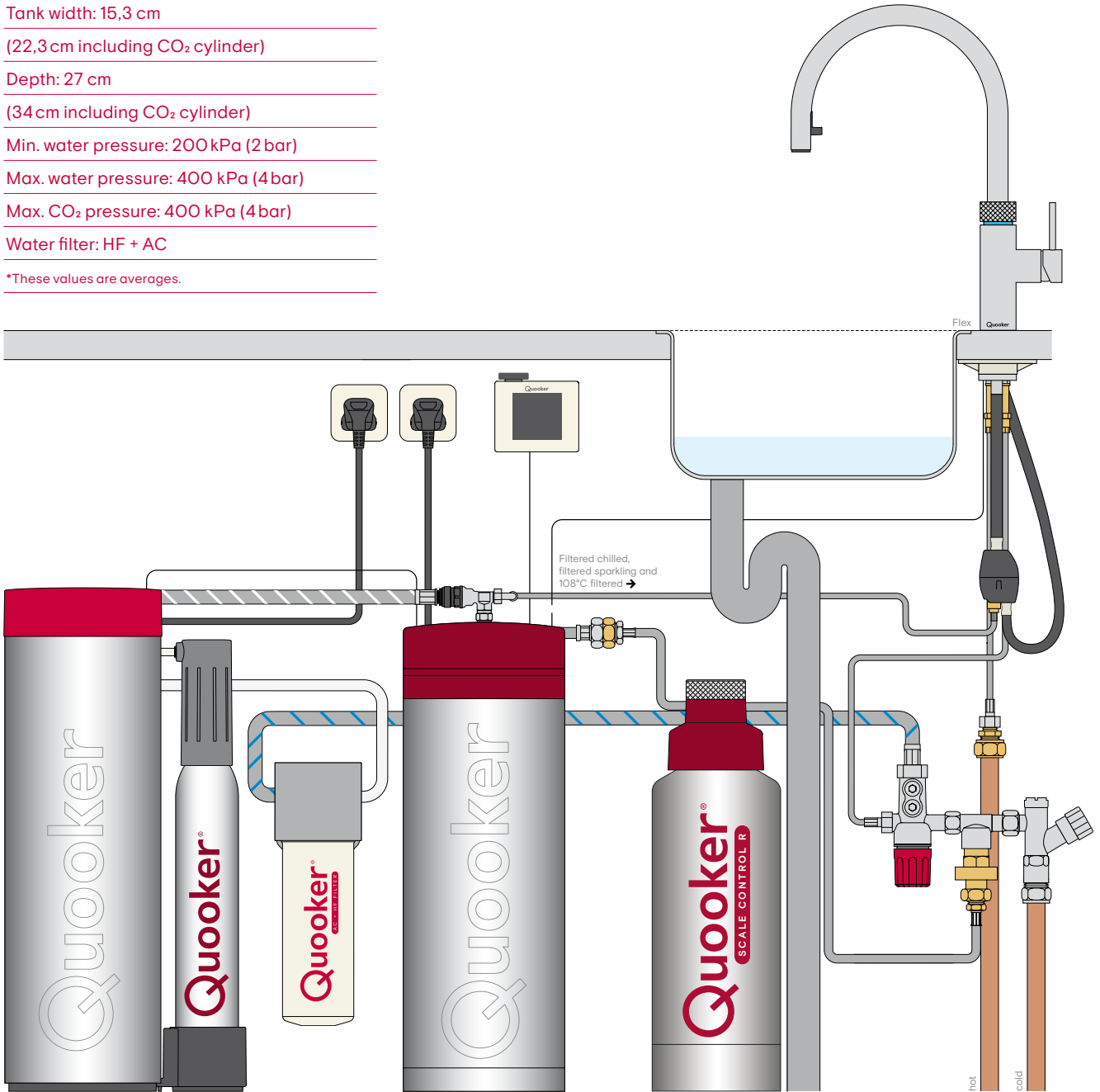
Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.

These two installation overviews are an example of the installation of a tank, Scale Control R and CUBE.

The Scale Control R is available with all taps and tanks.



Installation overview Fusion with PRO3, Scale Control R and CUBE

Tank: CUBE

Voltage: 220-240 V

Wattage: 100 W

Flow rate filtered chilled water: 2,4 litres/min

Flow rate filtered sparkling water 2 litres/min

Chilling time*: 30 min

Standby consumption*: 5 W

Tank height: 50 cm

Tank width: 15,3 cm

(22,3 cm including CO₂ cylinder)

Depth: 27 cm

(34 cm including CO₂ cylinder)

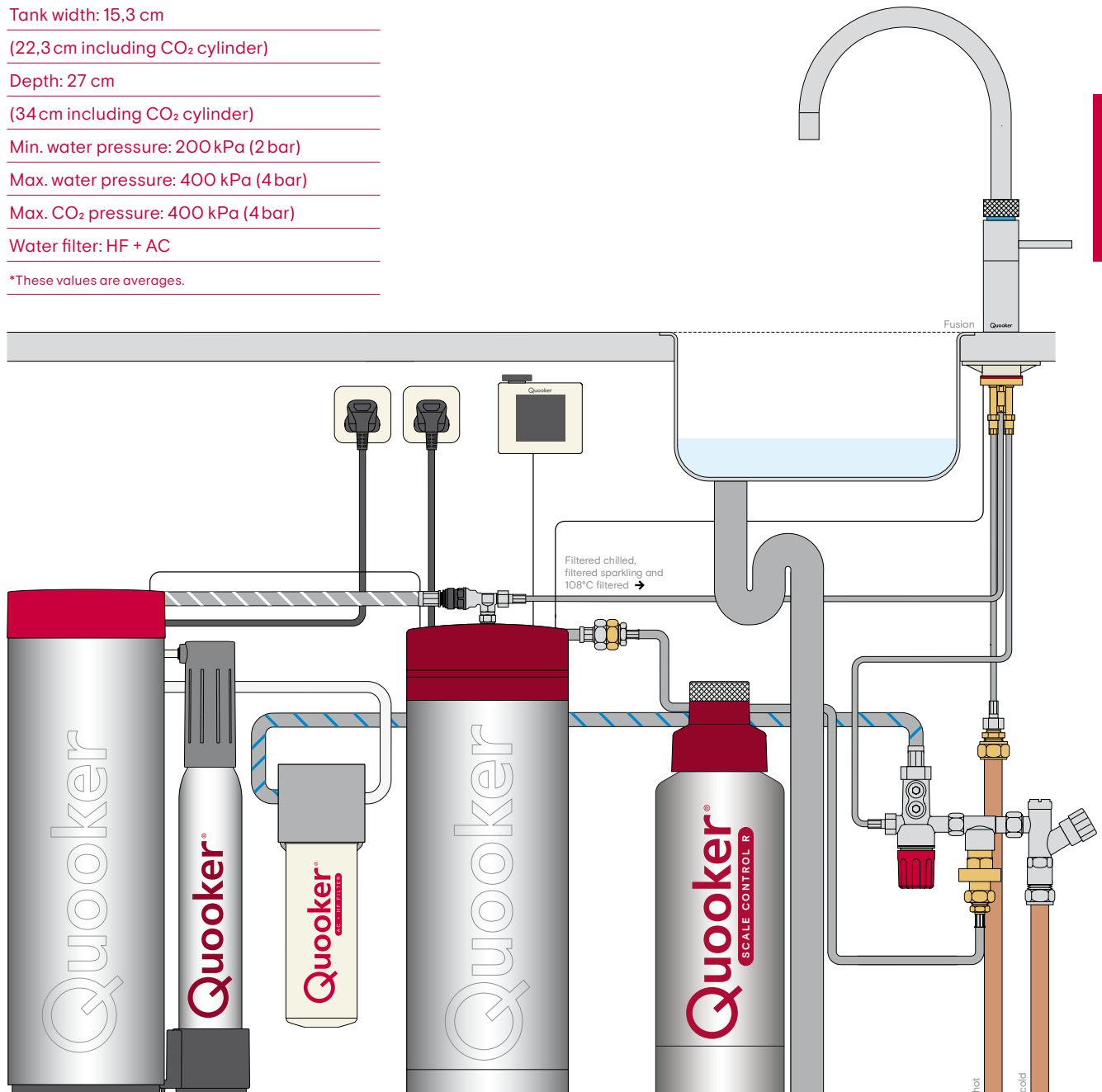
Min. water pressure: 200 kPa (2 bar)

Max. water pressure: 400 kPa (4 bar)

Max. CO₂ pressure: 400 kPa (4 bar)

Water filter: HF + AC

*These values are averages.



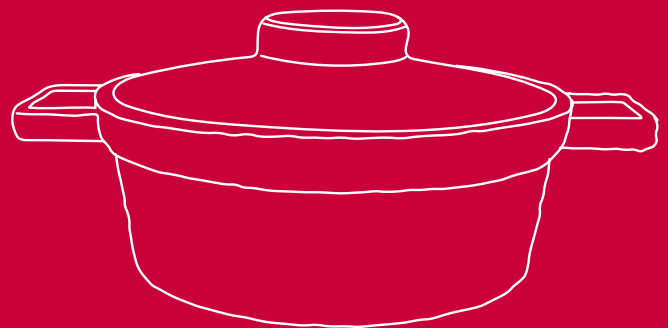




**Frequently asked
questions**

Contact information

Augmented Reality



Answers to the most frequently asked questions

How does a Quooker work?	A Quooker system consists of a small tank in the kitchen cupboard that is connected to the Quooker tap on the worktop. Our patented vacuum insulation system holds water under pressure at 108 °C. That's 8 degrees above water's normal boiling temperature.	This lets you have 100 °C boiling water whenever you need it, without the need to continually boil water, or bring water up to the boil for each use. With a CUBE tank added underneath the sink you can also have chilled filtered and sparkling water, all from the same tap.
How do I get boiling water from the tap?	All Quooker taps dispense boiling water with a push-push-turn of the bezel, which is the ring at the base of the tap spout. The patented operation was inspired by	a child-safe medicine bottle to prevent children, and people who have never used a Quooker before, from accidentally dispensing boiling water.
What are the dimensions of the Quooker tanks?	<ul style="list-style-type: none"> - The Quooker PRO3 tank requires 55 cm of height space and is 15 cm in diameter. - The Quooker PRO7 tank requires 58 cm of height space and is 20 cm in diameter. - The Quooker COMBI tank requires 58 cm of height space and is 20 cm in diameter. - The CUBE system requires a 50 cm in height, 22.3 cm in width and 34 cm in depth. 	- If you have specified a Flex tap please note we require at least 50 cm deep x 20 cm wide space below the tap position under the worktop in the cupboard. This is required to allow the weight that operates the Flex hose to move freely up and down. If it becomes restricted it will not operate as intended.
Should I ever turn my Quooker off?	Unless you're planning to be away for a month or more, we recommend you leave a Quooker turned on.	They only cost around 3p each day to run.
How do I turn my Quooker system on or off?	Press the 'Q' shaped button on the top of the tank to turn off the Quooker system. The	switch on older tanks is on the right at the back of the tank, next to the LED cable.
Where can I find my Quooker's serial number?	It's on a sticker near the top of the side of the tank.	
How much energy does a Quooker use on standby?	The Quooker's standby power consumption is 10 W, about the same as a WiFi router.	
Is a Quooker sustainable?	<p>Yes: you'll use less water and energy.</p> <p>When you use boiling water from a Quooker, you only use the boiling water you need. That's less wasteful than using a kettle, where a lot of boiled water is wasted – or re-boiled, costing even more energy.</p> <p>Our patented vacuum tank keeps water under pressure at 108 degrees Celsius. Think of it as an electrically powered flask, which doesn't let heat escape. Water only boils when it pours from the tap because the 108 degree water returns to normal atmospheric pressure. It's not being constantly boiled: it's being</p>	<p>stored as water at a temperature above water's usual boiling point.</p> <p>With our CUBE, there's less plastic waste too.</p> <p>With a Quooker CUBE, you'll also get filtered chilled and sparkling water. This means there's no need to buy bottled water to enjoy filtered chilled or sparkling water on the go. The CUBE also saves water quantities. Because it dispenses water that's chilled, you'll no longer find yourself running the cold tap waiting for it to be cool enough. Our CUBE gives you chilled, filtered water immediately.</p>
Isn't it expensive to keep water at 100 °C day and night?	Thanks to our patented vacuum insulation and thermos technology, it only takes 10 watts of energy each day to store water at a	constant 108°C. 10 watts of energy is about the same usage as your WiFi router.

Is a Quooker dangerous? What if I'm splashed with boiling water?	A Quooker gives you instant 100 °C boiling water, but it's designed to dispense a fine aerated spray rather than a solid jet. This means it's much less likely to scald you than water from a kettle.	A Quooker also only dispenses boiling water after the child-proof ring is turned a special way. This makes a Quooker much safer than a kettle, which could allow up to two litres of boiling water to be accidentally tipped over at once.
Can a Quooker be installed in any kitchen?	Yes, as long as the installation requirements are met. If you're installing a Flex, Front, or Fusion tap, you won't need an additional hole to be drilled in to your worktop as this will replace your existing mixer tap. If there isn't enough space under the sink for	your Quooker tank you can use a Quooker extension hose to install the tank up to two metres from the sink. You can order an extension hose as an optional extra at the same time you order your Quooker. Or, if you've ordered the Quooker already, you can buy an extension hose via our webshop.
Can the Quooker be connected to softened water?	Yes, as long as the water is safe to drink according to UK regulations. (If you're not sure, check with your water supplier.) The water pressure must also be at least 2 bar. (Ideally, it'll be between 2.5 – 6 bar.)	It should have a pH between 6.5 – 9.5, without too much salt. An alternative to connecting to softened water is to connect your Quooker to the hard water supply and fit a Quooker Scale Control R.
Does a Quooker need maintenance?	A Quooker doesn't need any special maintenance, but if you live in a hard water area, there's a chance that limescale could build up in the end of the tap. If water is flowing more slowly than usual, unscrew the nozzle and take out the 'aerator' from the tap end. Soak it in a small cup of white wine vinegar for one hour. Rinse off any limescale and put the tap back together. If the water is still flowing slowly, there might be limescale inside the tank. If that's the case, it will need to be cleaned.	We can arrange this for you. Just contact our Service team using the Live Chat on our website, or by logging into your My Quooker account and filling out a service Contact Form. We will then get back to you. Alternatively, you can clean the tank yourself at home using our maintenance kit, which can be ordered via our webshop. Just enter your serial number to find the correct kit for your Quooker.
What are the installation requirements?	<ul style="list-style-type: none"> - Connection is to existing services that must be live and working, and we must be provided with clear details of where we can isolate either the water and or the power if required when we attend - Services required - 13 amp power socket (2 x 13 amp if a CUBE is specified) waste, hot and cold water supply. These services must be within 500 mm of the intended install location below worktop height and fully accessible. If only one socket is available and a CUBE is required, a Powerswitch can be added 	<ul style="list-style-type: none"> - The minimum hot and cold water pressure required is 2 bar. COMBI tanks only require a cold water supply - Space for the tank and any accessories required <p>If the criteria above have not been met on the arrival of the engineer, a return visit may be required which will be charged to the ordering party at cost of £ 96 inc. VAT.</p>
Where can I find an instruction manual for my Quooker?	You'll receive an installation guide that includes an overview in the box of your new Quooker.	More detailed information about how to operate a Quooker can be found in the 'Downloads' section of our website.

Can I install a Quooker myself?	Yes, your Quooker will come with installation instructions.	These are also all available in the downloads section of our website.
How do I clean my Quooker tap?	If you have a chrome, stainless steel, nickel or gold tap, use glass cleaner or water with a soft cloth. If you're using glass cleaner, spray a small amount on a damp cloth (not directly on the tap) and then wipe the tap.	Wipe it dry with a clean cloth straight away. If you have a patinated brass or black tap, use warm water and a soft cloth only. Dry the tap immediately after cleaning.
What kind of warranty do I have?	All Quooker products come with a two year warranty. This covers all manufacturing	and material defects for two years after the installation date.
How can I register my Quooker system?	You can register your Quooker after you've signed up to a My Quooker account on our website.	
How long does delivery take?	Orders will be delivered within seven working days.	Any orders placed over £ 50 will receive free shipping.
How do I return something to you?	You can return your Quooker products up to 14 days from the delivery date free of charge. If you have ordered a replacement Scale Control R cartridge, or a set of CO ₂ cylinders, you will automatically receive a return label via	email two to three days after your order has been placed. This can be used to return the empty cartridge or cylinders so we can recycle and reuse them. View our full returns process on our website.
I've been sent the wrong product. What should I do?	If you've ordered online and received the wrong product, let us know and we'll send you the right one.	Please tell us as soon as possible by emailing orders@quooker.co.uk
What can I do with empty CO₂ cylinders?	Once you have a full set of four empty CO ₂ cylinders, you'll need to return them to Quooker for refilling and recycling. Just order a new set and click the 'cylinders to return' option during the ordering process. You'll receive an email with the returns label soon after you have placed your order.	If you live on the Channel Islands or Isle of Man please contact our office via orders@quooker.co.uk Find out more about CO ₂ returns on our website.
Does a Quooker have a filter?	Every Quooker has a HiTAC® filter inside the boiling water tank which improves the taste of the boiling water. This carbon water filter removes contaminants and impurities from your water. It absorbs chlorine, pesticides and organic pollutants, making water look, smell and taste fresher.	If you have a CUBE or Cold Water Filter installed, this will provide filtration for drinking water too. Note: the HiTAC® filter isn't a limescale filter. More information about limescale filtration can be found on our website.
Can I add filtered chilled and sparkling water to my current Quooker system?	Yes, this is usually possible depending how old your Quooker is.	Our CUBE works with all Quooker's made after October 2017.
What does the CUBE filter out?	A Quooker CUBE has an active carbon filter and a hollow fibre filter. Together, they filter out	bacteria, chloride, chemicals and pesticides – making the water smell and taste better.
How do I know if the CO₂ cylinder is empty and how do I replace it?	If the sparkling water coming out of the Quooker is no longer sparkling, it's time to replace the CO ₂ cylinder. Simply unscrew the CO ₂ canister from the white plastic holder at the top counterclockwise to remove the empty canister. Then, remove the plastic wrapper	and red cap from the new CO ₂ canister and screw it back into the holder clockwise. You'll hear a slight hiss as it's tightened, so make sure to screw it all the way in until you can no longer hear the gas escaping. New CO ₂ canisters can be ordered in a set of four via our webshop.

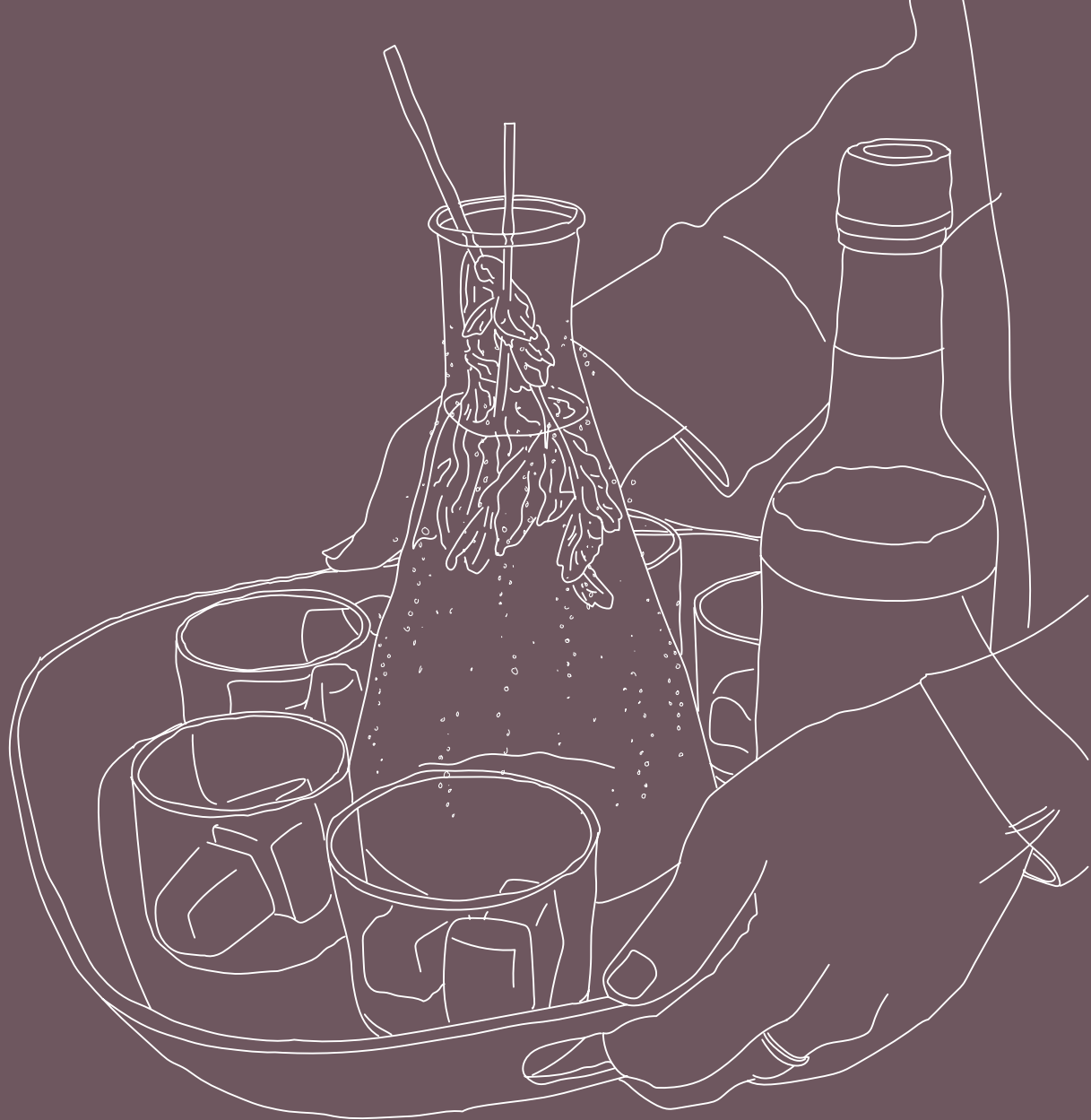
How often should I change my filter?	If you have a Cold Water Filter or CUBE, your cartridge will make a beeping sound after twelve months to let you know it's time to change the cartridge (some older models have a six month timer, but replacement cartridges ordered after 2021 will still last for 12 months). If you have a Scale Control R or Scale Control	Plus, the meter will automatically start to beep when the cartridge needs to be replaced. The lifespan will depend on how hard the water is in your area. Replacement cartridges can be ordered via our webshop.
Where can I order spare parts, filters and CO₂ cylinders?	Filters, maintenance kits, and anything else required for your Quooker can be ordered via	our service webshop.
How can I create a My Quooker account?	You can create an account at My Quooker via our website.	
How can I edit the information in my account?	Log into My Quooker. Go to the information you'd like to change, and click 'edit'.	
I can't access my Quooker account, what happens next?	We may have already registered your account when your Quooker was installed. Click on 'Forgot password' to see if your email address is linked to an account in our system,	if it is you'll receive a link to create a new password. If you don't receive an email, please contact us via orders@quooker.co.uk .
How do I reset my Quooker?	<ol style="list-style-type: none"> 1. Switch the Quooker off on top of the tank and unplug it from the power supply 2. Find the thin black LED cable which runs from the tap to the top of the back of the tank. Unplug it from the tank. Wipe the tip of the cable with a clean, dry cloth. Plug it back into the tank 3. If your tank's serial number includes the letters VCD or VCW, there'll be two ports the LED cable could go into. The spare one will be covered by a plastic cap. Take off the plastic cap and put the LED in this port. (If you have a Cold Water Filter the spare port will be in use for this, so there'll be two LED cables, not one. If that's the case, swap the cables over so each one is now plugged into the other port.) 4. Plug the tank back into the electrical supply, but leave it turned off 	<ol style="list-style-type: none"> 5. Run the boiling water tap for about three minutes to replenish all the water in the tank 6. Leave the tank switched off for another 15 minutes. After that, turn it back on. You should see a solid red light on the tap and tank 7. After about 10 - 20 minutes more, the light on the tank should slowly pulse like a heartbeat. The light on the tap light will go out. Once that's happened, the Quooker's boiling water tap is ready for use again. <p>If you try all these steps and the tap light still keeps flashing, please contact our Service team. Use the Live Chat on our website, or log into your 'My Quooker' account and fill in the service Contact Form.</p>
My Flex hose won't pull out or go back in.	The Flex hose runs through the spout of the tap and hangs down underneath the back of tap, attached to a counterweight. If the hose won't pull out or go all the way back in, it's likely something is blocking the	counterweight or snagging the end of the hose beneath the sink. Look under the sink to check the weight and hose can move freely. This should solve the problem.
Why isn't my Quooker tank's light on?	Check the tank is plugged in and turned on at the mains, then press the Q-shaped button on top of the tank to switch the tank on. If the light still doesn't come on, unplug the Quooker and check the socket is working by trying a different appliance. If the socket is working, try replacing the Quooker plug's 13-amp fuse and turning the Quooker on again by pressing the Q-shaped button.	<p>If this still doesn't work, please let our service team know. We'll need your Quooker's serial number, which is on a sticker near the top of the side of the tank.</p> <p>You can contact our Service team using the Live Chat on our website, or by logging into your My Quooker account and filling out a service Contact Form. We will then get back to you.</p>

My Quooker tap's push-and-turn textured ring won't work.	Please contact our service department making sure you have your Quooker's serial number to hand. It's on a sticker near the top of the side of the tank.	You can contact our service team using the Live Chat on our website, or by logging into your My Quooker account and filling out a service Contact Form. We will then get back to you.
Why is the water flowing more slowly than usual?	If you live in a hard water area, there's a chance limescale could have built up in the end of the tap causing the water to flow more slowly. Unscrew the nozzle and take out the 'aerator' from the tap end. Soak it in a small cup of white wine vinegar for one hour. Rinse off any limescale and put the tap back together. If this hasn't helped, there might be limescale inside the tank. If that's the case, it will need to be cleaned.	We can arrange this for you. Just contact our Service team using the Live Chat on our website, or by logging into your My Quooker account and filling out a service Contact Form. We will then get back to you. Alternatively, you can clean the tank yourself at home using our maintenance kit, which can be ordered via our webshop. Just enter your serial number to find the correct kit for your Quooker.
Why is my COMBI Quooker mixer tap only giving out lukewarm water?	If the light on top of the tank is solid red or pulsing, try turning the COMBI mixer valve towards the letter 'W'. This should make the water warmer, up to a maximum of 65°C. (For help finding the COMBI mixer valve, see this COMBI installation guide.) If the mixer valve is turned all the way to 'W' and you're still not receiving hot water, double-check the tank is turned on. Make sure the tank is plugged in to the power socket and the socket is live. Press the Q-shaped button on top of the tank, the red light should come on. If the tank's light won't come on, test the	plug socket is working by trying a different appliance. If the power socket works, try replacing your Quooker's 13-amp fuse. If this still doesn't work, please let our service team know. We'll need your Quooker's serial number, which is on a sticker near the top of the side of the tank. You can contact our Service team using the Live Chat on our website, or by logging into your My Quooker account and filling out a service Contact Form. We will then get back to you.
My Quooker is leaking, what should I do?	Try to work out where the leak is coming from, then contact our Service team using the Live Chat on our website, or by logging into your My Quooker account and filling out a service Contact Form. We will then get back to you. If you need to shut off your Quooker's water supply, press the Q-shaped button on top of the tank to turn the Quooker off. Next, run the Quooker's boiling water tap until it runs cold (this could take a few minutes).	Then, find your Quooker's shutoff valve. It's a metal valve between the tank and cold-water supply. Turn the small grey lever, so it's across the pipe. Your Quooker should now be isolated from the water supply. Important: don't use the Quooker tap or turn on the tank while the water supply is shut off. Doing either of these could damage your Quooker.
What do the red lights on my Quooker mean?	When you first turn on the Quooker tank, a solid red light with an occasional flicker should appear on the tank and tap. This means the water in the tank is heating up. Once the water's fully heated, the light on the tap should go out, and the light on the tank should slowly pulse. This is the tank's	'heartbeat'. It means 100°C boiling water is ready to use. If the light on the tap or tank starts flashing, please visit the self-service page on our website.
Why is my Quooker tap flashing?	The light flashes twice if there might be a fault, or when the tap has lost communication with the tank. Start by reconnecting the tap to the tank with these steps: 1. Make sure the tank is plugged in and the power is switched on 2. Pull the tap's thin black LED cable from out of the Quooker tank 3. Turn off the power to the tank at the wall socket 4. Reconnect the tap's LED cable to the tank	5. Turn the power back on. Do this by pressing the Q-shaped button on top of the tank (it might need a couple of presses). You should see a solid red light on the tank and the tap 6. Push-push and turn the tap's textured ring. Water should start to come out If you try all these steps and the tap light still keeps flashing, please contact our Service team. Use the Live Chat on our website, or log into your 'My Quooker' account and fill in the service Contact Form.

<p>Why is my Quooker tank flashing?</p>	<p>The red light on top of your Quooker's tank lets you know what your Quooker is doing. If the red light is slowly pulsing, all is well. Your Quooker is simply at rest. Think of this red light as its heartbeat. (We actually call it the heartbeat light.)</p> <p>From time to time, the tank needs to heat up. When this is happening, the red lights on the tank and the tap become solid. The more you use your Quooker, the more often the light will be solid.</p> <p>A flashing red light on the tank means there's probably a temporary fault. Most of these are</p>	<p>easy to fix with a quick reset which you can do yourself at home.</p> <p>If there's no light at all, the power to the tank is probably turned off. Make sure the tank is plugged in, and try pressing the Q-shaped button on top of the tank to turn it back on. (It might need a couple of presses.)</p> <p>If the power is on and there isn't a light, check the power socket is working correctly by trying a different appliance. If the socket definitely works but there's still no red light, please contact our Service team.</p>
<p>Why is my Quooker tap dripping?</p>	<p>Sometimes an air bubble trapped in the system can cause a Quooker to drip. Try running each tap for one minute. This should let any air bubbles escape. (Run each water source separately. For example: cold water; chilled water; hot water; then boiling.)</p>	<p>If your Quooker tap keeps dripping after this, please contact our service team. You can log into your 'My Quooker' account and fill in the Contact Form, or speak to us through Live Chat on our website.</p>
<p>What should I do if I can't find the answer?</p>	<p>If you still can't find the answer, please get in touch or use our self-service tool to fix a product issue yourself at home.</p> <p>For any service questions, you can use our Live Chat or submit a Contact Form via your My Quooker account for our service team.</p>	<p>For any queries regarding an order, invoices, or registration, please use our Live Chat or email orders@quooker.co.uk.</p>

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Augmented Reality

Quooker augmented reality allows you to virtually place the tap of your choice in your own kitchen in a fun and easy way. This way you can instantly visualise how any Quooker tap will look and fit in your kitchen.



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